

2025

COURSE CATALOG

The Leader in Online Financial Services
Training Since 2012



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Portions of events may be pre-recorded.

****Event titles, dates, times and speakers are subject to change or cancellation without notice.***

All-Access Pass



BankersHub® All-Access Pass

BankersHub All-Access Pass Membership grants your entire staff entry to all our Live Webinars and OnDemand Courses for 12 months from time of purchase! Like a season ticketholder, All-Access Pass provides your financial institution unlimited access to:

- Lorman Essentials Library (new in 2025!)
- Noggin Guru Learning Platform (new in 2025!)
- Live Single Webinars
- CPE Credits Available (on Request)
- Current Catalog of Online Courses
- 2-Part Webinar Series
- 3-Part Webinar Bootcamp
- Onboarding Modules

With your enterprise All-Access Pass Membership, every employee will find relevant course topics that align with their role, department, and skill level. With over 400 webinars annually, our course catalog grows based on market trends and ensures your team's compliance and competence. And don't forget that you get the playback link to every event for distribution throughout your institution.

Pass members also receive up to a 70% discount on full Certification programs, many of which qualify for industry CPEs from NASBA, and AAP credits from NACHA.



Click [Here](#) for More Information on All-Access Pass

Contact us at (919) 346-6812 or blast@bankershub.com to maximize your savings.

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Playbacks and OnDemand Events

Registrations to ALL events, as well as the BankersHub All-Access Pass Memberships, include FREE Playback access!

What does this mean?

- You do not have to attend an event to still get the playback
- Playback access does not expire
- Each paid registration entitles you to register additional attendees (with the same institutional email domain)! This means that attendees never have to crowd into a single conference room to watch the training.

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OnDemand Certifications



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BankersHub OnDemand Certifications

Banking Certification Programs prepare you and your staff for the challenges your institution faces ahead including:

- Regulatory changes and compliance requirements
- Audit preparation and responses to exceptions
- Fraud and unauthorized activities
- New technology advances and opportunities
- Consumer concerns, problems and disputes
- Staff training, turnover and ongoing education needs

Certificate and Certification Programs

eBanking Internal Audit Certification

eBanking Specialist Certification

eBanking Professional Certification

Bank Accounting Specialist Certification

BSA AML Professional Certification

Money Services Business Certification

Real Time Payments Certification

FedNow Certification

Certified Fraud Specialist

Certified Risk Specialist

Certified Treasury Manager

ACH Certificate

Debit and ATM Card Certificate

Wire Transfer Certificate

Check and Remote Deposit Certificate

AAP Preparatory Training Program

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BankersHub OnDemand Certifications

- Learners get to set their own pace for finishing BankersHub Certifications...there is no arbitrary 'Finish By...' date
- Each session will test knowledge and retention with a brief quiz
- Students can go back and review sections and retake the quiz as often as necessary
- Upon successful completion, students can print their certificate that is good for two years and suitable for framing
- After 2 years, learners will be able to renew their certificate (for a small administrative fee) by taking any new or revised course elements and successfully passing the new quizzes.

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NEW

Certified Risk Specialist

Elevate your professional expertise in the world of banking and finance with the Certified Risk Specialist (CRS) certification, the latest offering from BankersHub. Tailored to empower professionals in navigating the increasingly complex terrain of financial risk, CRS is more than just a certification – it's a commitment to excellence in risk management and prevention.

At the heart of the CRS program is a curriculum designed to delve into the critical aspects of risk in the banking sector. From advanced risk assessment techniques to navigating the labyrinth of regulatory compliance, this certification covers it all. Whether you're a seasoned banker, a compliance officer, or an aspiring financial professional, CRS provides you with the tools and knowledge to stay ahead in a rapidly evolving industry.

What sets CRS apart is its focus on real-world application. Our course instructors, who are seasoned industry veterans, bring practical insights and experiences that transcend traditional learning. This hands-on approach ensures that what you learn is not just theory, but skills that can be immediately applied in your daily professional life.

With the CRS certification, open doors to new career opportunities, enhance your professional credibility, and become part of an elite community of risk management experts. Enroll in the Certified Risk Specialist program today and take the first step towards defining your future in the world of banking and finance.

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NEW

Money Services Business (MSB) Certification

Discover the pathway to becoming a leader in the financial services industry with the Money Services Business (MSB) Certification, the latest innovative offering from BankersHub. This specialized certification program is designed to equip professionals with the comprehensive skills and knowledge required to excel in the fast-paced and dynamic world of money services businesses.

The MSB Certification program stands as a beacon for those aspiring to deepen their understanding of this unique sector.

It covers an extensive range of topics, including:

- Regulatory compliance,
- Anti-money laundering tactics,
- Fraud prevention, and
- The latest fintech innovations impacting the industry.

This program is perfect for professionals who aim to stay ahead of the curve in understanding and managing the complexities of money services businesses.

One of the key highlights of this certification is its emphasis on real-world scenarios and practical solutions. Learn from industry experts who bring a wealth of experience and insider perspectives, ensuring that the knowledge you gain is not just theoretical but immediately applicable in your professional role. Whether you're involved in currency exchange, remittance services, or mobile payment platforms, this certification offers valuable insights and strategies relevant to all facets of MSB.

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Real Time Payments® Certification

Ready to demonstrate your knowledge and understanding of the RTP® Network? With the RTP® Specialist Certification from BankersHub in conjunction with the Payments Professor, learn what you need to know about the RTP® Network to help gain the understanding of the many different aspects of the RTP® Network including the participant, the payments flow, settlement, reconciliation, audits, returns and more. Learn what you need to know about the RTP® Network, how it can benefit your organization, and advance your career and payments knowledge by obtaining the certificate offered in the course.



The Payments Professor
Kevin Olsen,
AAP APRP NCP

The certification is broken into 8 sessions focusing on the following:

- 1.RTP® 101: Are You Ready for RTP®?
- 2.RTP® 102: Getting to Know RTP® Players, Participants, and Prerequisites
- 3.RTP® 103: Payment Messages and Prefunding
- 4.RTP® 201: Risks, Rules and Regulations - Part 1
- 5.RTP® 202: Risks, Rules and Regulations - Part 2
- 6.RTP® 301: Prefunding, Settlement and Reconciliation
- 7.RTP® 401: Rejects and Request for Returns
- 8.RTP® 501: Audits

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Five great reasons to go with our Banker Certification Programs:

Submit classes for AAP, CTP, NCP and/or CPE Credits

You do not just earn certification with the BankersHub program...you earn valuable credits needed to gain or renew professional designations. Taking these programs allows you to further your education and training towards these professional distinctions without having to incur travel expenses.

Take the sessions when it is convenient for you and fits your schedule

Because the BankersHub certification program is completely online, registrants take the courses and exams when it is convenient. Furthermore, there is not lost productivity and travel expense associated with live seminars and in-person training conducted in distant locations.

Choose the track that best meets your career needs

While payments professionals will likely find one of the three eBanking certification programs extremely valuable, many others are just looking for a deep dive into one or two areas of payments, such as Debit Cards, Wire Transfers, Checks or ACH. Finance and Accounting professionals will find the Bank Accounting Specialist Certification a critical component of their education. That is why BankersHub offers Certificates and Certifications that provide AAP or CPE credits along with valuable industry recognition.

eBanking Professional is an incredible value for in-depth content and knowledge

With 35 different sessions, the average cost per session is under \$100, a value that is almost impossible to find for content presented by a nationally recognized speaker! And there are no hidden fees or add-on expenses!

Certification recipients get access to BankersHub Resource Library

Registrants who complete one of the three BankersHub Certification programs get access to the BankersHub Resource Library containing sample documents, best practices and resources that help you tackle daily challenges and projects.

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Lorman Essentials Library



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Lorman Essentials Library

Expand Your Learning with Lorman Essentials

BankersHub is excited to enhance your All-Access Pass with Lorman Essentials, a carefully curated selection of corporate compliance and HR courses. Known and trusted as the industry's best, these courses are designed to round out your professional development and ensure your organization stays ahead in today's ever-changing regulatory environment.

Why Lorman Essentials?

Trusted Expertise: Decades of experience delivering high-quality, up-to-date compliance and HR training.

Comprehensive Coverage: Courses tailored to meet the needs of banking and financial professionals, covering key topics like workplace compliance, employment law, HR best practices, and more.

Enhanced Value: Seamlessly integrated into your BankersHub learning experience, Lorman Essentials adds depth to your All-Access Pass by addressing critical knowledge areas beyond banking.

What This Means for You

As a BankersHub user, your All-Access Pass now includes access to Lorman's industry-leading courses at no additional cost. This expanded offering ensures your organization benefits from the most comprehensive learning platform in the financial industry, combining the expertise of BankersHub with the trusted authority of Lorman.

Upgrade your learning experience and equip your team with the tools they need to excel in compliance, HR, and beyond—all in one seamless platform.



Click Here for More Information on All-Access Pass

Contact us at (919) 346-6812 or blast@bankershuh.com to maximize your savings.

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Lorman Essentials Library Content

- Be Assertive: Confrontation Skills for Managers and Supervisors
- Upsell and Cross-Sell Strategies That Work
- Goal Setting and Time Management
- How to Maintain a Positive Attitude No Matter the Situation
- 8 Steps for Effective Leadership Acceleration
- How to Deal With an Argumentative Employee
- Celebrating Accomplishments to Promote Future Success
- Improve Communication With Empathy
- Email Etiquette: Tips and Techniques for Success
- Social Media Marketing for Financial Institutions
- Excel® Tips: Time-Saving Tricks and Hints
- Strategies to Manage a Chaotic Workload
- Staffing and Scheduling Best Practices
- Maintain Positive Working Relationships With Everyone on Your Team
- How to Improve Sales Calls
- Avoiding Breakdowns in Communication
- Giving and Receiving Clear Instruction
- Conflict Management Strategies
- Best Practices to Improve Your Communication Skills
- Strategies for Managing Interruptions
- Project Management Best Practices
- Sexual Harassment for Employees
- Sexual Harassment for Managers
- Reducing Unconscious Bias (Employee)
- Improving Diversity and Inclusion
- Cyber Security Best Practices and Compliance for Employees



Noggin Guru Learning Platform



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Empower Your Team with Noggin Guru Learning Platform

Designed to streamline the training processes, improve productivity, and provide comprehensive oversight.



*Easy for learners and powerful for administrators this intuitive solution ensures **effective training management** and **enhanced learning experiences**.*

FEATURES AT-A-GLANCE

- > Best-in-class Live and OnDemand Courses and Certifications
- > Comprehensive reporting with detailed metrics
- > Auto-enrollment based on learner profile
- > Customizable learning paths
- > Seamless HRIS integrations for learner imports
- > Secure, PCI-compliant hosting

BENEFITS

Enhance Team Accountability

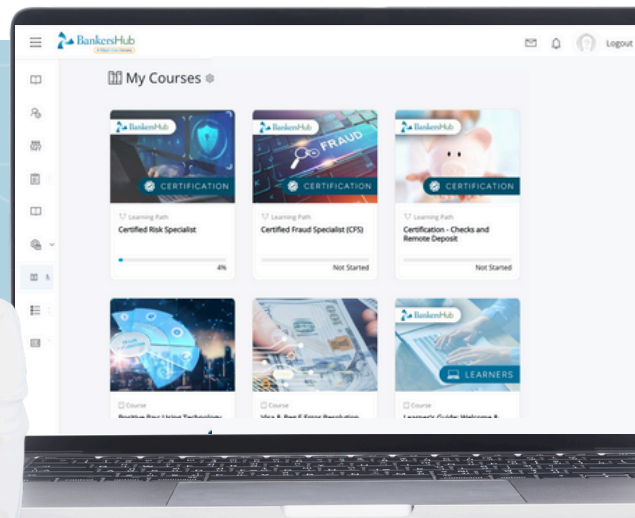
Real-time insights and progress tracking.

Boost Productivity

Automated reporting and streamlined onboarding.

Flexible Learning Solutions

Unique Learning experiences based on individual learner needs



PUT YOUR TRAINING ON AUTO-PILOT



Best-in-Class Content Library

Access a vast content library with BankersHub OnDemand and Live Courses, along with Lorman workplace essentials, offering comprehensive resources for diverse learning needs.

Blended Learning Formats

Provide OnDemand, virtual, and interactive training for a comprehensive approach, catering to different learning styles and preferences.

Learning Paths

Easily develop structured learning paths for career advancement and certification.



Comprehensive Reporting

Gain actionable insights into training progress, completion rates, enrollments, and more. Automated report delivery and custom views by role, team, or course for targeted oversight.

Auto-Enrollment & Team Management

Ensure the right learners are connected with relevant content based on role, saving time and preventing manual errors. Set due dates and monitor progress.

Scale Across Your Organization

Effortlessly scale to meet ongoing needs for education, compliance, certification, and professional development, ensuring effective training as your organization grows.



TECHNOLOGY YOU CAN TRUST

Security

Hosted on AWS with top-tier data protection.

HRIS Integrations

Integrates with major HRIS systems for easy set-up.

Standards Compliance

SCORM support for seamless content delivery.

PCI Compliance

Safeguard financial data with secure standards.

Finance and Accounting

Course Listings



BankersHub is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Suite 700, Nashville, TN, 37219-2417.

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Bank Accounting and Financial Reporting

Course Number and Title		
BH	W202411970	Adopting New Negotiation Tactics to Win Battle for Deposits
BH	W202411760	Asset Based Lending: Policy and Underwriting Guidance for Borrowing Base Lending on Receivables and Inventory
BH	W202411280	CECL - Current Expected Credit Losses: Past, Present & Future
BH	W202411360	CECL - Effective Model Valuation
BH	W202411980	Deposit Growth Strategies
BH	W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials
BH	W202411950	Great Money Migration
BH	W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability
BH	T202412760	New Deposit Playbook: Strategies for Thriving in a Competitive Environment
BH	W202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More
BH	W202411960	Refining Deposit Strategy 2024 and Beyond
BH	W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements

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Bank Accounting and Financial Reporting (continued)

Course Number and Title		
BH	B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program
BH	B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies
BH	B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations
BH	W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?



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Banking Law

Course Listings

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Banking Law

Course Number and Title

BH	F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst
BH	F202412690	2024 Industry Update - Top Challenges and Opportunities Ahead
BH	W202410570	2024 NACHA Rules Changes and 2023 Review: From Rules to Implementation
LC/BH	L202412150	2024 Safe Deposit Compliance & Legal Update
LC/BH	W202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More
BH	W202411850	CFPB's Debt Collections Rules
BH	W202410530	Death Notification Entries (DNEs): Handling Requirements and Best Practices
BH	W202411181	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)
BH	W202411182	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)
BH	W202411920	Dodd-Frank: Overview and regulations

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Banking Law (continued)

Course Number and Title		
BH	W202410960	Effective Board Reporting: What is Your Board Actually Learning?
BH	W202410670	Effectively Handling Subpoenas, Levies and Garnishments
BH	W202411880	FFIEC Examinations Manual
LC/BH	W202412700	FinCEN AML/CFT Priorities Rule: What do I Need to Know Now?
BH	W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office
BH	W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks
BH	W202410650	Mitigating Fraud Risks in Conservatorships and Trust Accounts
BH	W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts
LC/BH	L202412710	Open Banking/Section 1033
BH	W202411370	Payments Risk Management And Oversight: What Does This Mean?
LC/BH	W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications
BH	W202411200	POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do
BH	W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls
LC/BH	L202412530	Reg CC – The Cussing and Cursing Regulation!

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Banking Law (continued)

Course Number and Title		
BH	W202411910	Secure and Fair Enforcement for Mortgage Licensing Act (S.A.F.E. Act)
BH	W202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings
LC/BH	W202411160	The Do's and Don't's of a Notary Public
BH	W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints
LC/BH	W202412680	Update on FDIC's Revised Advertisement of Membership Rule
BH	W202409850	Upgrading Your BSA/AML/OFAC Program to Align With External Threats

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Executive and Director Education

Course Listings

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Executive and Directors

Course Number and Title		
BH	F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst
BH	F202412690	2024 Industry Update - Top Challenges and Opportunities Ahead
BH	W202410570	2024 NACHA Rules Changes and 2023 Review: From Rules to Implementation
BH	W202411970	Adopting New Negotiation Tactics to Win Battle for Deposits
BH	W202411380	Artificial Intelligence and Payments
BH	W202411760	Asset Based Lending: Policy and Underwriting Guidance for Borrowing Base Lending on Receivables and Inventory
BH	W202410150	Better Business Writing - How to Write Right
BH	W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms
BH	W202411280	CECL - Current Expected Credit Losses: Past, Present & Future
BH	W202411360	CECL - Effective Model Valuation
BH	W202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market
BH	W202412770	Credit Risk Discipline Tools to Maintain Credit Culture
BH	W202411980	Deposit Growth Strategies
BH	W202410960	Effective Board Reporting: What is Your Board Actually Learning?

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Executive and Directors (continued)

Course Number and Title		
BH	W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay
BH	W202411870	Fair Credit Reporting Act (FCRA)
BH	W202411880	FFIEC Examinations Manual
LC/BH	W202412700	FinCEN AML/CFT Priorities Rule: What do I Need to Know Now?
BH	W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials
BH	W202411770	Generative AI (ChatGPT) for Financial Marketers: A Beginner's Toolkit
BH	W202411950	Great Money Migration
BH	W202411770	Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth
BH	W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability
BH	W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach
BH	T202412760	New Deposit Playbook: Strategies for Thriving in a Competitive Environment
LC/BH	L202412710	Open Banking/Section 1033
BH	W202412780	Problem Asset Management: Identification and Resolution
BH	W202410360	Problem Loan Workout Challenges in Today's Market

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Executive and Directors (continued)

Course Number and Title		
BH	W202411960	Refining Deposit Strategy 2024 and Beyond
BH	W202411900	Remote Working – How to manage teams effectively when working from home
BH	W202411570	Selling Treasury Management Services
BH	B202401251	Strategic Value of Retail Branch Transformation Part 1: New Physical Branch Models and Strategies
BH	B202401252	Strategic Value of Retail Branch Transformation Part 2: Branch Operations and Offerings
BH	B202401253	Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement
BH	W202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings
LC/BH	W202412680	Update on FDIC's Revised Advertisement of Membership Rule
BH	W202409850	Upgrading Your BSA/AML/OFAC Program to Align With External Threats
BH	W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements
BH	B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program
BH	B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies
BH	B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations
BH	W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?

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Executive and Directors (continued)

Course Number and Title		
BH	W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills
BH	W202411800	Your Credit Policy: Writing, Implementing and Maintaining

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Human Resources

Course Listings



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Human Resources

Course Number and Title		
BH	F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst
BH	F202412690	2024 Industry Update - Top Challenges and Opportunities Ahead
BH	W202410370	Banking Basics: An Overview and Refresher Training
BH	W202410380	Basic Personal and Business Tax Return Analysis
BH	W202410150	Better Business Writing - How to Write Right
BH	W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees
BH	W202411900	Remote Working – How to manage teams effectively when working from home
BH	W202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings
BH	W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills

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Information and Systems Technology

Course Listings

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Information Systems and Technology

Course Number and Title		
BH	W202410990	AML Monitoring System Customization and Optimization
BH	W202411380	Artificial Intelligence and Payments
BH	W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips
BH	W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training
BH	W202412010	Cybersecurity Compliance Frameworks - What Your Institution Needs to Know
BH	W202411820	E-Sign Act: Overview, technical requirements, Regulations
BH	W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring
BH	W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong
BH	W202411770	Generative AI (ChatGPT) for Financial Marketers: A Beginner's Toolkit
BH	W202408400	Implementing Online Account Opening: Compliance, Fraud, Risks, Best Practices and Lessons Learned
BH	W202411770	Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth
BH	W202409870	Online Account Application Fraud: Identification Prevention and Recovery
BH	B202401253	Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement
BH	W202408920	Understanding The Difference Between BSA Model Validation, AML System Optimization And BSA Independent Audit

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FinTech – Emerging Technologies for FI’s

Course Number and Title		
BH	W202412010	Cybersecurity Compliance Frameworks - What Your Institution Needs to Know
BH	B202411261	FedNow Part 1: Same Day ACH, RTP, or FedNow the same or different?
BH	B202411262	FedNow Part 2: Faster Payments Basics - What Banks and Credit Unions Need to Know
BH	B202411263	FedNow Part 3: Instant Payments Rules and Regulations
BH	B202411264	FedNow Part 4: Risk and Fraud with FedNow - Mitigating Risk and Protecting You and Your Customers
BH	W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify
BH	W202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls
BH	W202410710	Positive Pay: Using Technology to Mitigate Fraud
LC/BH	W202411540	RDC and the FFIEC Guidance
BH	W202410930	Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively
BH	W202408540	Regulation E Requirements for Person-to-Person (P2P) Payments
BH	B202401253	Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement
BH	W202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud
BH	W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements

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FinTech – Emerging Technologies for FI’s

Course Number and Title		
BH	B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program
BH	B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies
BH	B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations

Portions of events may be pre-recorded.

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Lending

Course Listings



Portions of events may be pre-recorded.

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Lending

Course Number and Title		
BH	W202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture
BH	W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits
LC/BH	L202412720	Appraisal Bias 2.0
BH	W202411760	Asset Based Lending: Policy and Underwriting Guidance for Borrowing Base Lending on Receivables and Inventory
BH	W202410370	Banking Basics: An Overview and Refresher Training
BH	W202410380	Basic Personal and Business Tax Return Analysis
BH	W202411280	CECL - Current Expected Credit Losses: Past, Present & Future
BH	W202411360	CECL - Effective Model Valuation
BH	W202411850	CFPB's Debt Collections Rules
BH	W202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market
BH	W202410350	Commercial Real Estate (CRE) Lending in Today's Economy
LC/BH	L202412480	Compliance 101: Basics, with a Lending and Deposit overview
BH	W202410140	Construction Contractors: Evaluating, Underwriting and Lending to Them
BH	W202412770	Credit Risk Discipline Tools to Maintain Credit Culture

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Lending (continued)

Course Number and Title		
BH	W202411920	Dodd-Frank: Overview and regulations
BH	W202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits
BH	W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay
BH	W202411870	Fair Credit Reporting Act (FCRA)
BH	W202411840	Fair Lending Regulations: CRA, UDAAP, ECOA, FHA, TILA
BH	W202411440	Fraud Incident Response: From Front-Line To Operations
BH	W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats
BH	W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials
BH	W202410300	Introduction to Commercial Lending
BH	W202410290	Introduction to Consumer Lending
BH	W202404180	Key Lender Mistakes in Underwriting and Structuring Commercial Loans
BH	W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability
BH	W202411120	Lending Exam Targets Locked: Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny
BH	W202410170	Lending to Borrowers Over the Business Cycle

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Lending (continued)

Course Number and Title		
BH	W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach
BH	W202412780	Problem Asset Management: Identification and Resolution
BH	W202410360	Problem Loan Workout Challenges in Today's Market
BH	W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls
LC/BH	L202412740	Residential RE Valuations
BH	W202411910	Secure and Fair Enforcement for Mortgage Licensing Act (S.A.F.E. Act)
BH	W202410250	Smaller Business Lending: Evaluation and Underwriting, Policy and Process
BH	W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients
BH	W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting
BH	W202411890	UDAAP examination procedures

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Lending (continued)

Course Number and Title		
BH	W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints
LC/BH	L202412730	UDAAP/Junk Fees
BH	W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?
BH	W202411800	Your Credit Policy: Writing, Implementing and Maintaining

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Operations Policies & Procedures

Course Listings

Portions of events may be pre-recorded.

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Operations Policies & Procedures

Course Number and Title

LC/BH	L202412150	2024 Safe Deposit Compliance & Legal Update
LC/BH	W202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More
BH	B202411461	ACH Basics- 3 Part Bootcamp (Part 1)
BH	B202411462	ACH Basics- 3 Part Bootcamp (Part 2)
BH	B202411463	ACH Basics- 3 Part Bootcamp (Part 3)
BH	W202410600	ACH Originator Training: Complying With Authorizations, Reversals, Returns And Notifications Of Change Requirements
BH	W202410690	ACH Return Responsibilities of ODFI, RDFI, ACH Originators and ACH Operators
BH	W202411970	Adopting New Negotiation Tactics to Win Battle for Deposits
BH	W202410990	AML Monitoring System Customization and Optimization
BH	B202411781	Anti-Money Laundering (AML) Bootcamp - Part 1: Overview and Fundamentals
BH	B202411782	Anti-Money Laundering Bootcamp - Part 2: Risk Management
BH	B202411783	Anti-Money Laundering Bootcamp - Part 3: Training on Red Flags
BH	W202411380	Artificial Intelligence and Payments
BH	W202410980	Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements

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Operations Policies & Procedures (cont.)

Course Number and Title		
BH	B202411791	Bank Secrecy Act (BSA) Bootcamp - Part 1: Overview and Fundamentals
BH	B202411792	Bank Secrecy Act (BSA) Bootcamp - Part 2: Best Audit Practices
BH	B202411793	Bank Secrecy Act (BSA) Bootcamp - Part 3: BSA/AML/OFAC Risk Assessments
BH	W202410150	Better Business Writing - How to Write Right
BH	W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees
BH	W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips
BH	W202409770	BSA Officer Challenges, Decision Making And Handling Higher Risk Exceptions
BH	W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training
BH	W202411850	CFPB's Debt Collections Rules
BH	W202410660	Check Fraud Identification and Response

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Operations Policies & Procedures (cont.)

Course Number and Title		
BH	W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools
BH	W202401550	Check Returns and Adjustments Dos and Don'ts
LC/BH	L202412480	Compliance 101: Basics, with a Lending and Deposit overview
BH	W202411980	Deposit Growth Strategies
BH	W202411181	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)
BH	W202411182	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)
BH	W202411820	E-Sign Act: Overview, technical requirements, Regulations
BH	W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring
BH	W202410670	Effectively Handling Subpoenas, Levies and Garnishments
BH	W202409010	Effectively Performing Your Risk Assessment for Online Account Opening
BH	W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong
BH	W202410680	Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations
BH	W202411510	FedNow, Operating Circular 8 and Operating Procedures
BH	W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office

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Operations Policies & Procedures (cont.)

Course Number and Title		
BH	W202411770	Generative AI (ChatGPT) for Financial Marketers: A Beginner's Toolkit
BH	W202411950	Great Money Migration
BH	W202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls
BH	W202408980	Investigating Debit Card Disputes while Balancing Debit Card Losses
BH	W202411770	Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth
BH	W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks
BH	W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts
BH	T202412760	New Deposit Playbook: Strategies for Thriving in a Competitive Environment
BH	W202410900	Next Generation Fraud Program: Rethinking Your Strategy
BH	W202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More
BH	W202409870	Online Account Application Fraud: Identification Prevention and Recovery
BH	W202411140	Overdraft Programs: Mistakes and How to Avoid Them
BH	W202411370	Payments Risk Management And Oversight: What Does This Mean?
LC/BH	W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications

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Operations Policies & Procedures (cont.)

Course Number and Title		
BH	W202411200	POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do
BH	W202410710	Positive Pay: Using Technology to Mitigate Fraud
BH	W202411960	Refining Deposit Strategy 2024 and Beyond
LC/BH	L202412530	Reg CC – The Cussing and Cursing Regulation!
BH	W202411150	Reg E Error Resolution: Top 5 Mistakes to Avoid
BH	W202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained
BH	W202411550	Regulation CC Presumption of Alteration, ECIs and RDC Indemnity
BH	W202410660	Regulation E Notification, Investigation and Documentation Requirements
BH	W202408540	Regulation E Requirements for Person-to-Person (P2P) Payments
BH	W202407400	Regulation E vs ACH - Friends or Foes?
BH	W202411860	Regulatory Compliance on Deposits: TISA, EFA Act, Check 21, The Garnishment Rule
BH	W202411900	Remote Working – How to manage teams effectively when working from home
BH	B202401251	Strategic Value of Retail Branch Transformation Part 1: New Physical Branch Models and Strategies
BH	B202401252	Strategic Value of Retail Branch Transformation Part 2: Branch Operations and Offerings

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Operations Policies & Procedures (cont.)

Course Number and Title		
BH	B202401253	Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement
BH	W202410920	The Risk of the Unknowns: Lessons from Recent Cases Involving Third Party Processors
BH	W202411930	Third Party Vendor Risk
BH	W202408560	Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks
BH	W202408920	Understanding The Difference Between BSA Model Validation, AML System Optimization And BSA Independent Audit
BH	W202409850	Upgrading Your BSA/AML/OFAC Program to Align With External Threats
BH	W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements
BH	W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills

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Payments and Electronic Banking

Course Listings

Portions of events may be pre-recorded.

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ACH

Course Number and Title		
BH	W202410570	2024 NACHA Rules Changes and 2023 Review: From Rules to Implementation
BH	W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits
BH	W202407510	ACH and Wire Fraud Trends, Identification, Investigation and Recovery
BH	W202410610	ACH and Wire Transfer Basics
BH	B202411461	ACH Basics- 3 Part Bootcamp (Part 1)
BH	B202411462	ACH Basics- 3 Part Bootcamp (Part 2)
BH	B202411463	ACH Basics- 3 Part Bootcamp (Part 3)
BH	T202411471	ACH Operating Rules - 2 Part Series (Part 1)
BH	T202411472	ACH Operating Rules - 2 Part Series (Part 2)
BH	W202410600	ACH Originator Training: Complying With Authorizations, Reversals, Returns And Notifications Of Change Requirements
BH	T202411481	ACH Policies and Procedures - 2 Part Series (Part 1)
BH	T202411472	ACH Policies and Procedures - 2 Part Series (Part 2)
BH	W202410690	ACH Return Responsibilities of ODFI, RDFI, ACH Originators and ACH Operators
BH	W202411490	ACH Risk for Treasury Management Sales

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ACH (continued)

Course Number and Title		
BH	W202410970	ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements
BH	W202410530	Death Notification Entries (DNEs): Handling Requirements and Best Practices
BH	W202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits
BH	W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong
BH	W202409990	Evolution of the Authorization and NACHA's "Meaningful Modernization" Changes
BH	B202411261	FedNow Part 1: Same Day ACH, RTP, or FedNow the same or different?
BH	B202411262	FedNow Part 2: Faster Payments Basics - What Banks and Credit Unions Need to Know
BH	W202411510	FedNow, Operating Circular 8 and Operating Procedures
BH	W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts
BH	W202410930	Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively
BH	W202407400	Regulation E vs ACH - Friends or Foes?
BH	W202408560	Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks
BH	W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients
BH	W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting

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Checks

Course Number and Title		
BH	W202410970	ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements
BH	W202410660	Check Fraud Identification and Response
BH	W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools
BH	W202401550	Check Returns and Adjustments Dos and Don'ts
BH	T202409261	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 1)
BH	T202409262	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 2)
BH	W202409990	Evolution of the Authorization and NACHA's "Meaningful Modernization" Changes
BH	W202410680	Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations
BH	W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify
BH	W202409980	Identifying Third Party Senders Risk Assessment – What you need to know
BH	W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks
BH	W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts
LC/BH	W202411540	RDC and the FFIEC Guidance
LC/BH	L202412530	Reg CC – The Cussing and Cursing Regulation!

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Checks

Course Number and Title		
BH	W202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained
BH	W202411550	Regulation CC Presumption of Alteration, ECI's and RDC Indemnity
BH	W202410660	Regulation E Notification, Investigation and Documentation Requirements
BH	W202412750	What's Happening in the Check Fraud Space?

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Cards

Course Number and Title		
BH	W202409750	Aligning Your Debit Card Programs with External Fraud Threats
BH	W202411500	Card Payments Fraud and Risk Mitigation
BH	W202408940	Debit Card Fraud Investigations
BH	W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify
BH	W202408980	Investigating Debit Card Disputes while Balancing Debit Card Losses
LC/BH	L202412660	MasterCard - Reg E Error Resolution
BH	W202412020	Prepaid Programs - Critical Considerations for Implementation
BH	T202411561	Regulation E: Consumer Rights, EFT Act, and Bank Requirements- (Part 1 of 2)
BH	T202411562	Regulation E: Consumer Rights, EFT Act, and Bank Requirements- (Part 2 of 2)
BH	W202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud
BH	W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC
LC/BH	L202412650	Visa - Reg E Error Resolution

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Mobile Payments and Remote Deposit

Course Number and Title		
BH	W202410570	2024 NACHA Rules Changes and 2023 Review: From Rules to Implementation
BH	W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits
BH	W202410970	ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements
BH	W202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits
BH	W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify
BH	W202408980	Investigating Debit Card Disputes while Balancing Debit Card Losses
LC/BH	W202411540	RDC and the FFIEC Guidance
BH	W202408682	RDC Rules and Regulations - Compliance Review and Checklist
BH	W202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud
BH	W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC
BH	W202411350	Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends
BH	W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients
BH	W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting

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Wire Transfer

Course Number and Title		
BH	W202410570	2024 NACHA Rules Changes and 2023 Review: From Rules to Implementation
BH	W202407510	ACH and Wire Fraud Trends, Identification, Investigation and Recovery
BH	W202410610	ACH and Wire Transfer Basics
BH	W202410970	ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements
LC/BH	W202409800	External Transfer Fraud Identification and Prevention
BH	W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify
BH	W202410870	Properly Handling ACH Stop Payment, Unauthorized and Revoked Entries
BH	W202408560	Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks
BH	B202411581	Wire Transfer - 3 Part Bootcamp (Part 1)
BH	B202411582	Wire Transfer - 3 Part Bootcamp (Part 2)
BH	B202411583	Wire Transfer - 3 Part Bootcamp (Part 3)
BH	W202410860	Wire Transfer Requests Using eSign and UCC 4A
BH	W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure

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General Payments

Course Number and Title

BH	W202411380	Artificial Intelligence and Payments
BH	W202411230	Electronic Transaction Headaches: Processing Reg E Disputes and Combating ACH & Wire Fraud
BH	W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong
BH	B202411261	FedNow Part 1: Same Day ACH, RTP, or FedNow the same or different?
BH	B202411262	FedNow Part 2: Faster Payments Basics - What Banks and Credit Unions Need to Know
BH	B202411263	FedNow Part 3: Instant Payments Rules and Regulations
BH	B202411264	FedNow Part 4: Risk and Fraud with FedNow - Mitigating Risk and Protecting You and Your Customers
BH	W202411770	Generative AI (ChatGPT) for Financial Marketers: A Beginner's Toolkit
BH	W202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls
BH	W202411770	Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth
LC/BH	L202412660	MasterCard - Reg E Error Resolution
BH	W202410710	Positive Pay: Using Technology to Mitigate Fraud
BH	W202412020	Prepaid Programs - Critical Considerations for Implementation
BH	W202410930	Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively

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General Payments (continued)

Course Number and Title		
BH	W202410940	Regulation E Case Study Investigations on Authorized vs. Unauthorized Fraud
BH	W202408920	Understanding The Difference Between BSA Model Validation, AML System Optimization And BSA Independent Audit
BH	W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements
BH	B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program
BH	B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies
BH	B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations
LC/BH	L202412650	Visa - Reg E Error Resolution

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Retail and Business Banking

Course Listings

Portions of events may be pre-recorded.

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Retail and Branch Banking

Course Number and Title		
BH	F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst
BH	F202412690	2024 Industry Update - Top Challenges and Opportunities Ahead
LC/BH	L202412150	2024 Safe Deposit Compliance & Legal Update
BH	W202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture
LC/BH	W202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More
BH	W202410610	ACH and Wire Transfer Basics
BH	W202411970	Adopting New Negotiation Tactics to Win Battle for Deposits
BH	W202409750	Aligning Your Debit Card Programs with External Fraud Threats
BH	W202410980	Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements
BH	W202410370	Banking Basics: An Overview and Refresher Training
BH	W202410190	Banking Military Personnel
BH	W202410380	Basic Personal and Business Tax Return Analysis
BH	W202409780	Basics of Currency Transaction Reporting (CTR)
BH	W202410150	Better Business Writing - How to Write Right

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Retail and Branch Banking (continued)

Course Number and Title		
BH	W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees
BH	W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips
BH	W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training
BH	W202410660	Check Fraud Identification and Response
BH	W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools
BH	W202401550	Check Returns and Adjustments Dos and Don'ts
BH	T202409261	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 1)
BH	T202409262	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 2)
LC/BH	L202412480	Compliance 101: Basics, with a Lending and Deposit overview
BH	W202410140	Construction Contractors: Evaluating, Underwriting and Lending to Them

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Retail and Branch Banking (continued)

Course Number and Title		
BH	W202408940	Debit Card Fraud Investigations
BH	W202411980	Deposit Growth Strategies
BH	W202411181	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)
BH	W202411182	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)
BH	W202411920	Dodd-Frank: Overview and regulations
BH	W202411820	E-Sign Act: Overview, technical requirements, Regulations
BH	W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring
BH	W202410670	Effectively Handling Subpoenas, Levies and Garnishments
BH	W202409010	Effectively Performing Your Risk Assessment for Online Account Opening
BH	W202409990	Evolution of the Authorization and NACHA's "Meaningful Modernization" Changes
BH	W202410680	Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations
LC/BH	W202409800	External Transfer Fraud Identification and Prevention
BH	W202411510	FedNow, Operating Circular 8 and Operating Procedures
BH	W202411440	Fraud Incident Response: From Front-Line To Operations

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Retail and Branch Banking (continued)

Course Number and Title		
BH	W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats
BH	W202411940	Fundamentals of CIP, CDD, EDD, CTR and Current Issues
BH	W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office
BH	W202411950	Great Money Migration
BH	W202409980	Identifying Third Party Senders Risk Assessment – What you need to know
BH	W202408400	Implementing Online Account Opening: Compliance, Fraud, Risks, Best Practices and Lessons Learned
BH	W202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls
BH	W202410290	Introduction to Consumer Lending
BH	W202408980	Investigating Debit Card Disputes while Balancing Debit Card Losses
BH	W202411810	KYC: Overview of regulations and what we need to do!
BH	W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks
BH	W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach
BH	W202410650	Mitigating Fraud Risks in Conservatorships and Trust Accounts
BH	W202411130	New Beneficial Ownership Rules: What You Need to Know

Portions of events may be pre-recorded.

***Event titles, dates, times and speakers are subject to change or cancellation without notice.**

Retail and Branch Banking (continued)

Course Number and Title		
BH	T202412760	New Deposit Playbook: Strategies for Thriving in a Competitive Environment
BH	W202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More
BH	W202411830	OFAC: An overview, purpose and understanding of how sanctions occur and why
BH	W202409870	Online Account Application Fraud: Identification Prevention and Recovery
LC/BH	L202412710	Open Banking/Section 1033
BH	W202411140	Overdraft Programs: Mistakes and How to Avoid Them
BH	W202411370	Payments Risk Management And Oversight: What Does This Mean?
LC/BH	W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications
BH	W202411200	POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do
BH	W202410360	Problem Loan Workout Challenges in Today's Market

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Retail and Branch Banking (continued)

Course Number and Title		
LC/BH	W202411540	RDC and the FFIEC Guidance
BH	W202411960	Refining Deposit Strategy 2024 and Beyond
LC/BH	L202412530	Reg CC – The Cussing and Cursing Regulation!
BH	W202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained
BH	W202411550	Regulation CC Presumption of Alteration, ECI and RDC Indemnity
BH	W202410940	Regulation E Case Study Investigations on Authorized vs. Unauthorized Fraud
BH	W202410660	Regulation E Notification, Investigation and Documentation Requirements
BH	W202408540	Regulation E Requirements for Person-to-Person (P2P) Payments
BH	T202411561	Regulation E: Consumer Rights, EFT Act, and Bank Requirements- (Part 1 of 2)
BH	T202411562	Regulation E: Consumer Rights, EFT Act, and Bank Requirements- (Part 2 of 2)
BH	W202411860	Regulatory Compliance on Deposits: TISA, EFA Act, Check 21, The Garnishment Rule
BH	W202410250	Smaller Business Lending: Evaluation and Underwriting, Policy and Process
BH	B202401251	Strategic Value of Retail Branch Transformation Part 1: New Physical Branch Models and Strategies
BH	B202401252	Strategic Value of Retail Branch Transformation Part 2: Branch Operations and Offerings

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Retail and Branch Banking (continued)

Course Number and Title		
BH	B202401253	Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement
LC/BH	W202411160	The Do's and Don't's of a Notary Public
BH	W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC
BH	W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints
BH	W202412750	What's Happening in the Check Fraud Space?
BH	B202411581	Wire Transfer - 3 Part Bootcamp (Part 1)
BH	B202411582	Wire Transfer - 3 Part Bootcamp (Part 2)
BH	B202411583	Wire Transfer - 3 Part Bootcamp (Part 3)
BH	W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure
BH	W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills

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**Event titles, dates, times and speakers are subject to change or cancellation without notice.*

Retail and Branch Banking (continued)

Course Number and Title		
BH	F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst
BH	F202412690	2024 Industry Update - Top Challenges and Opportunities Ahead
BH	W202410570	2024 NACHA Rules Changes and 2023 Review: From Rules to Implementation
BH	W202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture
BH	W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits
BH	W202410610	ACH and Wire Transfer Basics
BH	B202411461	ACH Basics- 3 Part Bootcamp (Part 1)
BH	B202411462	ACH Basics- 3 Part Bootcamp (Part 2)
BH	B202411463	ACH Basics- 3 Part Bootcamp (Part 3)
BH	W202411490	ACH Risk for Treasury Management Sales
BH	W202411970	Adopting New Negotiation Tactics to Win Battle for Deposits
BH	W202409750	Aligning Your Debit Card Programs with External Fraud Threats
BH	W202411760	Asset Based Lending: Policy and Underwriting Guidance for Borrowing Base Lending on Receivables and Inventory
BH	W202410980	Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements

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Business Banking (continued)

Course Number and Title		
BH	W202410370	Banking Basics: An Overview and Refresher Training
BH	W202410380	Basic Personal and Business Tax Return Analysis
BH	W202409780	Basics of Currency Transaction Reporting (CTR)
BH	W202410150	Better Business Writing - How to Write Right
BH	W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees
BH	W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training
BH	W202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market
BH	W202410350	Commercial Real Estate (CRE) Lending in Today's Economy
LC/BH	L202412480	Compliance 101: Basics, with a Lending and Deposit overview
BH	W202410140	Construction Contractors: Evaluating, Underwriting and Lending to Them
BH	W202412770	Credit Risk Discipline Tools to Maintain Credit Culture
BH	W202411980	Deposit Growth Strategies
BH	W202411181	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)
BH	W202411182	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)

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***Event titles, dates, times and speakers are subject to change or cancellation without notice.**

Business Banking (continued)

Course Number and Title		
BH	W202411920	Dodd-Frank: Overview and regulations
BH	W202411820	E-Sign Act: Overview, technical requirements, Regulations
BH	W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring
BH	W202409010	Effectively Performing Your Risk Assessment for Online Account Opening
BH	W202410680	Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations
LC/BH	W202409800	External Transfer Fraud Identification and Prevention
BH	W202411870	Fair Credit Reporting Act (FCRA)
BH	W202411840	Fair Lending Regulations: CRA, UDAAP, ECOA, FHA, TILA
BH	W202411510	FedNow, Operating Circular 8 and Operating Procedures
BH	W202411440	Fraud Incident Response: From Front-Line To Operations
BH	W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats
BH	W202411940	Fundamentals of CIP, CDD, EDD, CTR and Current Issues
BH	W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials
BH	W202411950	Great Money Migration

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***Event titles, dates, times and speakers are subject to change or cancellation without notice.**

Business Banking (continued)

Course Number and Title		
BH	W202410300	Introduction to Commercial Lending
BH	W202404180	Key Lender Mistakes in Underwriting and Structuring Commercial Loans
BH	W202411810	KYC: Overview of regulations and what we need to do!
BH	W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability
BH	W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks
BH	W202410170	Lending to Borrowers Over the Business Cycle
BH	W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach
BH	W202411130	New Beneficial Ownership Rules: What You Need to Know
BH	T202412760	New Deposit Playbook: Strategies for Thriving in a Competitive Environment
BH	W202411830	OFAC: An overview, purpose and understanding of how sanctions occur and why

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Business Banking (continued)

Course Number and Title		
LC/BH	L202412710	Open Banking/Section 1033
BH	W202411140	Overdraft Programs: Mistakes and How to Avoid Them
BH	W202411370	Payments Risk Management And Oversight: What Does This Mean?
LC/BH	W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications
BH	W202412780	Problem Asset Management: Identification and Resolution
BH	W202410360	Problem Loan Workout Challenges in Today's Market
BH	W202411960	Refining Deposit Strategy 2024 and Beyond
LC/BH	L202412530	Reg CC – The Cussing and Cursing Regulation!
BH	W202411550	Regulation CC Presumption of Alteration, ECIs and RDC Indemnity
BH	W202407400	Regulation E vs ACH - Friends or Foes?
BH	W202411860	Regulatory Compliance on Deposits: TISA, EFA Act, Check 21, The Garnishment Rule
BH	W202410620	Risk Rating And Reviewing Your Treasury Clients: Standardizing And Enhancing The Process
BH	W202411570	Selling Treasury Management Services
BH	W202410250	Smaller Business Lending: Evaluation and Underwriting, Policy and Process

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***Event titles, dates, times and speakers are subject to change or cancellation without notice.**

Business Banking (continued)

Course Number and Title

BH	W202408560	Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks
BH	W202411350	Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends
BH	W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients
BH	W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting
BH	W202412750	What's Happening in the Check Fraud Space?
BH	W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?
BH	B202411581	Wire Transfer - 3 Part Bootcamp (Part 1)
BH	B202411582	Wire Transfer - 3 Part Bootcamp (Part 2)
BH	B202411583	Wire Transfer - 3 Part Bootcamp (Part 3)
BH	W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure
BH	W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills
BH	W202411800	Your Credit Policy: Writing, Implementing and Maintaining

Portions of events may be pre-recorded.

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Regulatory Compliance

Course Listings

Portions of events may be pre-recorded.

**Event titles, dates, times and speakers are subject to change or cancellation without notice.*

Bank Compliance

Course Number and Title		
BH	W202410600	ACH Originator Training: Complying With Authorizations, Reversals, Returns And Notifications Of Change Requirements
LC/BH	L202412720	Appraisal Bias 2.0
BH	W202410980	Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements
BH	W202410190	Banking Military Personnel
BH	W202410700	Best Practices for Alert Reviews and Investigations
BH	W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms
BH	W202411850	CFPB's Debt Collections Rules
LC/BH	L202412480	Compliance 101: Basics, with a Lending and Deposit overview
BH	W202412010	Cybersecurity Compliance Frameworks - What Your Institution Needs to Know
BH	W202411920	Dodd-Frank: Overview and regulations
BH	W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring
BH	W202410670	Effectively Handling Subpoenas, Levies and Garnishments
BH	W202411230	Electronic Transaction Headaches: Processing Reg E Disputes and Combating ACH & Wire Fraud
BH	W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay

Portions of events may be pre-recorded.

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Bank Compliance

Course Number and Title		
BH	W202411840	Fair Lending Regulations: CRA, UDAAP, ECOA, FHA, TILA
BH	W202411880	FFIEC Examinations Manual
BH	W202411940	Fundamentals of CIP, CDD, EDD, CTR and Current Issues
BH	W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office
BH	W202411810	KYC: Overview of regulations and what we need to do!
BH	W202411830	OFAC: An overview, purpose and understanding of how sanctions occur and why
BH	W202411370	Payments Risk Management And Oversight: What Does This Mean?
LC/BH	W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications
BH	W202412020	Prepaid Programs - Critical Considerations for Implementation
BH	W202410870	Properly Handling ACH Stop Payment, Unauthorized and Revoked Entries
LC/BH	W202411540	RDC and the FFIEC Guidance

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Bank Compliance

Course Number and Title		
BH	W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls
LC/BH	L202412530	Reg CC – The Cussing and Cursing Regulation!
BH	W202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained
BH	W202410940	Regulation E Case Study Investigations on Authorized vs. Unauthorized Fraud
BH	W202408540	Regulation E Requirements for Person-to-Person (P2P) Payments
BH	W202407400	Regulation E vs ACH - Friends or Foes?
BH	T202411561	Regulation E: Consumer Rights, EFT Act, and Bank Requirements- (Part 1 of 2)
BH	T202411562	Regulation E: Consumer Rights, EFT Act, and Bank Requirements- (Part 2 of 2)
BH	W202411860	Regulatory Compliance on Deposits: TISA, EFA Act, Check 21, The Garnishment Rule
BH	W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC
BH	W202411890	UDAAP examination procedures
LC/BH	L202412730	UDAAP/Junk Fees
LC/BH	W202412680	Update on FDIC's Revised Advertisement of Membership Rule
BH	W202412750	What's Happening in the Check Fraud Space?
BH	W202410860	Wire Transfer Requests Using eSign and UCC 4A

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BSA (Bank Secrecy Act) / AML (Anti-Money Laundering)

Course Number and Title		
BH	W202410970	ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements
BH	W202410990	AML Monitoring System Customization and Optimization
BH	B202411781	Anti-Money Laundering (AML) Bootcamp - Part 1: Overview and Fundamentals
BH	B202411782	Anti-Money Laundering Bootcamp - Part 2: Risk Management
BH	B202411783	Anti-Money Laundering Bootcamp - Part 3: Training on Red Flags
BH	W202410980	Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements
BH	B202411791	Bank Secrecy Act (BSA) Bootcamp - Part 1: Overview and Fundamentals
BH	B202411792	Bank Secrecy Act (BSA) Bootcamp - Part 2: Best Audit Practices
BH	B202411793	Bank Secrecy Act (BSA) Bootcamp - Part 3: BSA/AML/OFAC Risk Assessments
BH	W202409780	Basics of Currency Transaction Reporting (CTR)
BH	W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees

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BSA (Bank Secrecy Act) / AML (Anti-Money Laundering)

Course Number and Title		
BH	W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips
BH	W202409770	BSA Officer Challenges, Decision Making And Handling Higher Risk Exceptions
BH	W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms
BH	W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training
BH	W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring
LC/BH	W202412700	FinCEN AML/CFT Priorities Rule: What do I Need to Know Now?
BH	W202411940	Fundamentals of CIP, CDD, EDD, CTR and Current Issues
BH	W202411130	New Beneficial Ownership Rules: What You Need to Know
BH	W202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More
BH	W202410930	Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively
BH	W202409840	Streamlining Your BSA High Risk Review Process
BH	W202410920	The Risk of the Unknowns: Lessons from Recent Cases Involving Third Party Processors
BH	W202408920	Understanding Difference Between BSA Model Validation, AML System Optimization And BSA Independent Audit
BH	W202409850	Upgrading Your BSA/AML/OFAC Program to Align With External Threats
BH	W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements
BH	B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program

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***Event titles, dates, times and speakers are subject to change or cancellation without notice.**

Audit

Course Number and Title		
BH	F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst
BH	F202412690	2024 Industry Update - Top Challenges and Opportunities Ahead
BH	W202410570	2024 NACHA Rules Changes and 2023 Review: From Rules to Implementation
LC/BH	L202412150	2024 Safe Deposit Compliance & Legal Update
BH	W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits
LC/BH	W202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More
BH	W202410610	ACH and Wire Transfer Basics
BH	T202411471	ACH Operating Rules - 2 Part Series (Part 1)
BH	T202411472	ACH Operating Rules - 2 Part Series (Part 2)
BH	T202411481	ACH Policies and Procedures - 2 Part Series (Part 1)
BH	T202411472	ACH Policies and Procedures - 2 Part Series (Part 2)
BH	B202411781	Anti-Money Laundering (AML) Bootcamp - Part 1: Overview and Fundamentals
BH	B202411782	Anti-Money Laundering Bootcamp - Part 2: Risk Management
BH	B202411783	Anti-Money Laundering Bootcamp - Part 3: Training on Red Flags

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Audit (continued)

Course Number and Title		
LC/BH	L202412720	Appraisal Bias 2.0
BH	B202411791	Bank Secrecy Act (BSA) Bootcamp - Part 1: Overview and Fundamentals
BH	B202411792	Bank Secrecy Act (BSA) Bootcamp - Part 2: Best Audit Practices
BH	B202411793	Bank Secrecy Act (BSA) Bootcamp - Part 3: BSA/AML/OFAC Risk Assessments
BH	W202410190	Banking Military Personnel
BH	W202409780	Basics of Currency Transaction Reporting (CTR)
BH	W202410700	Best Practices for Alert Reviews and Investigations
BH	W202409770	BSA Officer Challenges, Decision Making And Handling Higher Risk Exceptions
BH	W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms
BH	W202411500	Card Payments Fraud and Risk Mitigation
BH	W202411280	CECL - Current Expected Credit Losses: Past, Present & Future
BH	W202411360	CECL - Effective Model Valuation
BH	W202411850	CFPB's Debt Collections Rules
BH	W202410660	Check Fraud Identification and Response

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Audit (continued)

Course Number and Title		
BH	W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools
BH	W202401550	Check Returns and Adjustments Dos and Don'ts
BH	T202409261	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 1)
BH	T202409262	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 2)
BH	W202410530	Death Notification Entries (DNEs): Handling Requirements and Best Practices
BH	W202408940	Debit Card Fraud Investigations
BH	W202410960	Effective Board Reporting: What is Your Board Actually Learning?
BH	W202410670	Effectively Handling Subpoenas, Levies and Garnishments
BH	W202411230	Electronic Transaction Headaches: Processing Reg E Disputes and Combating ACH & Wire Fraud
BH	W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong

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Audit (continued)

Course Number and Title		
BH	W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay
LC/BH	W202409800	External Transfer Fraud Identification and Prevention
BH	W202411840	Fair Lending Regulations: CRA, UDAAP, ECOA, FHA, TILA
BH	B202411261	FedNow Part 1: Same Day ACH, RTP, or FedNow the same or different?
BH	B202411262	FedNow Part 2: Faster Payments Basics - What Banks and Credit Unions Need to Know
BH	B202411263	FedNow Part 3: Instant Payments Rules and Regulations
BH	B202411264	FedNow Part 4: Risk and Fraud with FedNow - Mitigating Risk and Protecting You and Your Customers
BH	W202411510	FedNow, Operating Circular 8 and Operating Procedures
BH	W202411880	FFIEC Examinations Manual
LC/BH	W202412700	FinCEN AML/CFT Priorities Rule: What do I Need to Know Now?
BH	W202411440	Fraud Incident Response: From Front-Line To Operations
BH	W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify
BH	W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats
BH	W202411940	Fundamentals of CIP, CDD, EDD, CTR and Current Issues

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Audit (continued)

Course Number and Title		
BH	W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office
BH	W202409980	Identifying Third Party Senders Risk Assessment – What you need to know
BH	W202408400	Implementing Online Account Opening: Compliance, Fraud, Risks, Best Practices and Lessons Learned
BH	W202408980	Investigating Debit Card Disputes while Balancing Debit Card Losses
BH	W202404180	Key Lender Mistakes in Underwriting and Structuring Commercial Loans
BH	W202411810	KYC: Overview of regulations and what we need to do!
BH	W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks
BH	W202411120	Lending Exam Targets Locked: Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny
BH	W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach
LC/BH	L202412660	MasterCard - Reg E Error Resolution
BH	W202410650	Mitigating Fraud Risks in Conservatorships and Trust Accounts
BH	W202411130	New Beneficial Ownership Rules: What You Need to Know
BH	W202411830	OFAC: An overview, purpose and understanding of how sanctions occur and why
BH	W202409870	Online Account Application Fraud: Identification Prevention and Recovery

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Audit (continued)

Course Number and Title		
BH	W202411140	Overdraft Programs: Mistakes and How to Avoid Them
BH	W202411370	Payments Risk Management And Oversight: What Does This Mean?
LC/BH	W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications
BH	W202410360	Problem Loan Workout Challenges in Today's Market
BH	W202410870	Properly Handling ACH Stop Payment, Unauthorized and Revoked Entries
BH	W202408682	RDC Rules and Regulations - Compliance Review and Checklist
BH	W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls
LC/BH	L202412530	Reg CC – The Cussing and Cursing Regulation!
BH	W202411150	Reg E Error Resolution: Top 5 Mistakes to Avoid
BH	W202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained
BH	W202411550	Regulation CC Presumption of Alteration, ECI's and RDC Indemnity
BH	W202410940	Regulation E Case Study Investigations on Authorized vs. Unauthorized Fraud
BH	W202410660	Regulation E Notification, Investigation and Documentation Requirements
BH	W202408540	Regulation E Requirements for Person-to-Person (P2P) Payments

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Audit (continued)

Course Number and Title		
BH	T202411561	Regulation E: Consumer Rights, EFT Act, and Bank Requirements- (Part 1 of 2)
BH	T202411562	Regulation E: Consumer Rights, EFT Act, and Bank Requirements- (Part 2 of 2)
LC/BH	L202412740	Residential RE Valuations
BH	W202411910	Secure and Fair Enforcement for Mortgage Licensing Act (S.A.F.E. Act)
BH	W202409840	Streamlining Your BSA High Risk Review Process
BH	W202410920	The Risk of the Unknowns: Lessons from Recent Cases Involving Third Party Processors
BH	W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC
BH	W202411350	Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends
BH	W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients
BH	W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting
BH	W202411890	UDAAP examination procedures
LC/BH	L202412730	UDAAP/Junk Fees
BH	W202408920	Understanding The Difference Between BSA Model Validation, AML System Optimization And BSA Independent Audit
LC/BH	W202412680	Update on FDIC's Revised Advertisement of Membership Rule

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Audit (continued)

Course Number and Title		
BH	W202409850	Upgrading Your BSA/AML/OFAC Program to Align With External Threats
BH	B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program
BH	B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies
BH	B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations
LC/BH	L202412650	Visa - Reg E Error Resolution
BH	W202412750	What's Happening in the Check Fraud Space?
BH	W202410860	Wire Transfer Requests Using eSign and UCC 4A
BH	W202411800	Your Credit Policy: Writing, Implementing and Maintaining

Portions of events may be pre-recorded.

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Risk, Fraud & Vendor Management

Course Listings

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Risk Management and Assessment

Course Number and Title		
BH	W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits
BH	W202411490	ACH Risk for Treasury Management Sales
BH	B202411782	Anti-Money Laundering Bootcamp - Part 2: Risk Management
BH	B202411783	Anti-Money Laundering Bootcamp - Part 3: Training on Red Flags
BH	B202411793	Bank Secrecy Act (BSA) Bootcamp - Part 3: BSA/AML/OFAC Risk Assessments
BH	W202409780	Basics of Currency Transaction Reporting (CTR)
BH	W202410700	Best Practices for Alert Reviews and Investigations
BH	W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips
BH	W202409770	BSA Officer Challenges, Decision Making And Handling Higher Risk Exceptions
BH	W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms
BH	W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training
BH	W202411500	Card Payments Fraud and Risk Mitigation
BH	W202411850	CFPB's Debt Collections Rules
BH	W202412770	Credit Risk Discipline Tools to Maintain Credit Culture

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Risk Management and Assessment (continued)

Course Number and Title		
BH	W202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits
BH	W202409010	Effectively Performing Your Risk Assessment for Online Account Opening
BH	B202411264	FedNow Part 4: Risk and Fraud with FedNow - Mitigating Risk and Protecting You and Your Customers
LC/BH	W202412700	FinCEN AML/CFT Priorities Rule: What do I Need to Know Now?
BH	W202411440	Fraud Incident Response: From Front-Line To Operations
BH	W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify
BH	W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats
BH	W202409980	Identifying Third Party Senders Risk Assessment – What you need to know
BH	W202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls
BH	W202404180	Key Lender Mistakes in Underwriting and Structuring Commercial Loans
BH	W202411240	Managing Vendor Management and Assessing Third-Party Risks
BH	W202410650	Mitigating Fraud Risks in Conservatorships and Trust Accounts
BH	W202411130	New Beneficial Ownership Rules: What You Need to Know
BH	W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts

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Risk Management and Assessment (continued)

Course Number and Title		
BH	W202410710	Positive Pay: Using Technology to Mitigate Fraud
BH	W202410360	Problem Loan Workout Challenges in Today's Market
BH	W202410620	Risk Rating And Reviewing Your Treasury Clients: Standardizing And Enhancing The Process
BH	W202409840	Streamlining Your BSA High Risk Review Process
BH	W202410920	The Risk of the Unknowns: Lessons from Recent Cases Involving Third Party Processors
BH	W202411930	Third Party Vendor Risk
BH	W202411350	Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends
BH	W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients
BH	W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting
LC/BH	L202412730	UDAAP/Junk Fees
BH	W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements
BH	B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations
BH	W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure

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Fraud and Loss Mitigation

Course Number and Title		
BH	W202407510	ACH and Wire Fraud Trends, Identification, Investigation and Recovery
BH	W202410970	ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements
BH	W202409750	Aligning Your Debit Card Programs with External Fraud Threats
LC/BH	L202412720	Appraisal Bias 2.0
BH	W202411500	Card Payments Fraud and Risk Mitigation
BH	W202410660	Check Fraud Identification and Response
BH	W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools
BH	W202408940	Debit Card Fraud Investigations
BH	W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring
BH	W202410680	Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations
LC/BH	W202409800	External Transfer Fraud Identification and Prevention
BH	B202411264	FedNow Part 4: Risk and Fraud with FedNow - Mitigating Risk and Protecting You and Your Customers
BH	W202411440	Fraud Incident Response: From Front-Line To Operations
BH	W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify

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Fraud and Loss Mitigation (continued)

Course Number and Title		
BH	W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats
BH	W202408400	Implementing Online Account Opening: Compliance, Fraud, Risks, Best Practices and Lessons Learned
BH	W202408980	Investigating Debit Card Disputes while Balancing Debit Card Losses
BH	W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks
BH	W202410650	Mitigating Fraud Risks in Conservatorships and Trust Accounts
BH	W202410900	Next Generation Fraud Program: Rethinking Your Strategy
BH	W202409870	Online Account Application Fraud: Identification Prevention and Recovery
BH	W202411370	Payments Risk Management And Oversight: What Does This Mean?
LC/BH	W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications
BH	W202410710	Positive Pay: Using Technology to Mitigate Fraud

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Fraud and Loss Mitigation (continued)

Course Number and Title		
BH	W202412780	Problem Asset Management: Identification and Resolution
BH	W202410930	Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively
BH	W202411550	Regulation CC Presumption of Alteration, ECI and RDC Indemnity
BH	W202410940	Regulation E Case Study Investigations on Authorized vs. Unauthorized Fraud
BH	W202410660	Regulation E Notification, Investigation and Documentation Requirements
BH	W202409840	Streamlining Your BSA High Risk Review Process
BH	W202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud
LC/BH	L202412730	UDAAP/Junk Fees
BH	W202409850	Upgrading Your BSA/AML/OFAC Program to Align With External Threats

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