

eLearning Catalog of Courses















THE LEADER IN ONLINE FINANCIAL SERVICES TRAINING SINCE 2012



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Italicized dates indicate 'live simulated' webinars recorded on an earlier date. Portions of events may be pre-recorded

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BankersHub® Passport Membership

Passport All-Access Training® Membership grants your entire staff entry to all our live webinars and on demand courses for 12 months from time of purchase! Like a season ticketholder, Passport provides your financial institution unlimited access to:

- **Live Single Webinars**
- **CPE Credits Available (on Request)**
- **Current Catalog of Online Courses**
- **2-Part Webinar Series**
- **3-Part Webinar Bootcamp**
- **Onboarding Modules**

With your enterprise Passport Membership, every employee will find relevant course topics that align with their role, department, and skill level. With over 400 webinars annually, our course catalog grows based on market trends and ensures your team's compliance and competence. And don't forget that you get the playback link to every event for distribution throughout your institution.

Passport members also receive up to a 70% discount on full Certification programs, many of which qualify for industry CPEs from NASBA.

Click [Here](#) for More Information on [BankersHub Passport](#)

Contact us at (914) 806-2380 or blast@bankershub.com to maximize your savings.



What Passport Members Say

"We have used BankersHub Passport for years. The webinars cover a wide variety of current banking topics. The nice thing is that you will receive a PDF of the webinar before it begins so you can determine if it is what you are expecting before taking the time to attend the webinar. You also have playback links in case the time of the webinar doesn't fit your schedule. Well worth the price and definitely pays for itself! Highly recommend."

AVP-Payments
\$2.4B Bank

"I have bought the Passport for two years running and LOVE it. Training subjects have been timely, and info is top notch."

Chief Risk Officer
\$250M Credit Union

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New! Onboarding Modules FREE for BankersHub® Passport Members



Starting in 2024, Passport Membership introduces new Onboarding Modules FREE for Members only, to ensure that every new hire receives the precise training they need, enhancing their skills and efficiency from day one:

- **Tailored Learning Pathways:** With Passport Onboarding Modules, each new hire will follow a customized learning pathway that aligns with their role, department, and skill level.
- **Comprehensive Training Modules:** Our Passport Membership provides an extensive library of onboarding modules, covering a wide range of topics including banking fundamentals, compliance, customer service, retail banking, payments, lending, and more.
- **Expert Insights:** Our modules are done by industry experts who understand the nuances of the banking industry, so attendees benefit from their insights, best practices, and real-world scenarios.
- **Efficiency & Time Savings:** Passport Membership streamlines the process, allowing your bank to focus on practical training that matters.
- **Consistency in Training:** Maintain consistency across all departments and branches with standardized training modules, ensuring that new hires receive the same level of quality education.

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Playbacks and On-Demand Events

Just a reminder that registrations to ALL events, as well as Passport All-Access Training Memberships include FREE Playback access!

What does this mean?

- You do not have to attend an event to still get the playback
- Playback access does not expire
- Each paid registration entitles you to register additional attendees (with the same institutional email domain)! This means that attendees never have to crowd into a single conference room to watch the training.

It could NOT be easier!



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On-Demand Certifications



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About BankersHub On-Demand Certifications

Banking Certification Programs prepare you and your staff for the challenges your institution faces ahead including:

- Regulatory changes and compliance requirements
- Audit preparation and responses to exceptions
- Fraud and unauthorized activities
- New technology advances and opportunities
- Consumer concerns, problems and disputes
- Staff training, turnover and ongoing education needs



Certificate and Certification Programs

- eBanking Internal Audit Certification
- eBanking Specialist Certification
- eBanking Professional Certification
- Bank Accounting Specialist Certification
- BSA AML Professional Certification
- Money Services Business Certification
- Real Time Payments Certification
- FedNow Certification
- Certified Fraud Specialist
- Certified Risk Specialist
- Certified Treasury Manager
- ACH Certificate
- Debit and ATM Card Certificate
- Wire Transfer Certificate
- Check and Remote Deposit Certificate
- AAP Preparatory Training Program

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About BankersHub On-Demand Certifications



- Students get to set their own pace for finishing BankersHub Certifications...there is no arbitrary 'Finish By...' date;
- Each session will test knowledge and retention with a brief quiz.
- Students can go back and review sections and retake the quiz as often as necessary;
- Upon successful completion, students can print their certificate that is good for two years and suitable for framing.
- After 2 years, students will be able to renew their certificate (for a small administrative fee) by taking any new or revised course elements and successfully passing the new quizzes.

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New for 2024!

Commercial Lending Specialist Certification

Embark on a transformative journey with our 10-course Commercial Lending Specialist (CLS) certification, meticulously designed for the ambitious banker aiming to excel in the dynamic world of commercial lending. This comprehensive program delves deep into the essentials of both large and small business lending, offering a rich blend of theoretical knowledge and practical skills. Each course is a building block, starting from understanding client needs, navigating various lending facilities like Term Loans and Revolvers, to mastering the nuances of working capital and cash flow analysis. You'll explore the intricate aspects of loan structuring, collateral valuation, and the critical importance of covenants, ensuring you're adept at both assessing risks and identifying opportunities.

The curriculum is infused with real-world scenarios, ensuring that you're not just learning, but also applying concepts to practical situations. As you progress through the courses, you'll gain insights into industry influences on working capital, dive into the complexities of different industries, and learn to tailor financial solutions to meet diverse business needs.

Upon successful completion of the course content as measured by quizzes at the end of each chapter, you'll not only possess a robust understanding of commercial lending principles but also the confidence to make impactful decisions, drive business growth, and become a valuable asset to any financial institution.



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New for 2024!

Certified Risk Specialist

Elevate your professional expertise in the world of banking and finance with the Certified Risk Specialist (CRS) certification, the latest offering from BankersHub. Tailored to empower professionals in navigating the increasingly complex terrain of financial risk, CRS is more than just a certification – it's a commitment to excellence in risk management and prevention.

At the heart of the CRS program is a curriculum designed to delve into the critical aspects of risk in the banking sector. From advanced risk assessment techniques to navigating the labyrinth of regulatory compliance, this certification covers it all. Whether you're a seasoned banker, a compliance officer, or an aspiring financial professional, CRS provides you with the tools and knowledge to stay ahead in a rapidly evolving industry.

What sets CRS apart is its focus on real-world application. Our course instructors, who are seasoned industry veterans, bring practical insights and experiences that transcend traditional learning. This hands-on approach ensures that what you learn is not just theory, but skills that can be immediately applied in your daily professional life.

With the CRS certification, open doors to new career opportunities, enhance your professional credibility, and become part of an elite community of risk management experts. Enroll in the Certified Risk Specialist program today and take the first step towards defining your future in the world of banking and finance.



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New for 2024!

Money Services Business Certification

Discover pathway to becoming a leader in the financial services industry with the Money Services Business (MSB) Certification, the latest innovative offering from BankersHub. This specialized certification program is designed to equip professionals with the comprehensive skills and knowledge required to excel in the fast-paced and dynamic world of money services businesses.

The **MSB Certification** program stands as a beacon for those aspiring to deepen their understanding of this unique sector.

It covers an extensive range of topics, including:

- Regulatory compliance,
- Anti-money laundering tactics,
- Fraud prevention, and
- The latest fintech innovations impacting the industry.

This program is perfect for professionals who aim to stay ahead of the curve in understanding and managing the complexities of money services businesses.

One of the key highlights of this certification is its emphasis on real-world scenarios and practical solutions. Learn from industry experts who bring a wealth of experience and insider perspectives, ensuring that the knowledge you gain is not just theoretical but immediately applicable in your professional role. Whether you're involved in currency exchange, remittance services, or mobile payment platforms, this certification offers valuable insights and strategies relevant to all facets of MSB.

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Stay Up-to-Date!

Real Time Payments® Certification

Ready to demonstrate your knowledge and understanding of the RTP® Network? With the RTP® Specialist Certification from BankersHub in conjunction with the Payments Professor, learn what you need to know about the RTP® Network to help gain the understanding of the many different aspects of the RTP® Network including the participant, the payments flow, settlement, reconciliation, audits, returns and more. Learn what you need to know about the RTP® Network, how it can benefit your organization, and advance your career and payments knowledge by obtaining the certificate offered in the course.



The Payments Professor
Kevin Olsen, AAP APRP NCP

The certification is broken into 8 sessions focusing on the following:

1. RTP® 101: Are You Ready for RTP®?
2. RTP® 102: Getting to Know RTP® Players, Participants, and Prerequisites
3. RTP® 103: Payment Messages and Prefunding
4. RTP® 201: Risks, Rules and Regulations - Part 1
5. RTP® 202: Risks, Rules and Regulations - Part 2
6. RTP® 301: Prefunding, Settlement and Reconciliation
7. RTP® 401: Rejects and Request for Returns
8. RTP® 501: Audits

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Five great reasons to go with our Banker Certification Programs:

Submit classes for AAP, CTP, NCP and/or CPE Credits

You do not just earn certification with the BankersHub program...you earn valuable credits needed to gain or renew professional designations. Taking these programs allows you to further your education and training towards these professional distinctions without having to incur travel expenses.

Take the sessions when it is convenient for you and fits your schedule

Because the BankersHub certification program is completely online, registrants take the courses and exams when it is convenient. Furthermore, there is not lost productivity and travel expense associated with live seminars and in-person training conducted in distant locations.

Choose the track that best meets your career needs

While payments professionals will likely find one of the three eBanking certification programs extremely valuable, many others are just looking for a deep dive into one or two areas of payments, such as Debit Cards, Wire Transfers, Checks or ACH. Finance and Accounting professionals will find the Bank Accounting Specialist Certification a critical component of their education. That is why BankersHub offers Certificates and Certifications that provide AAP or CPE credits along with valuable industry recognition.

eBanking Professional is an incredible value for in-depth content and knowledge

With 35 different sessions, the average cost per session is under \$100, a value that is almost impossible to find for content presented by a nationally recognized speaker! And there are no hidden fees or add-on expenses!

Certification recipients get access to BankersHub Resource Library

Registrants who complete one of the three BankersHub Certification programs get access to the BankersHub Resource Library containing sample documents, best practices and resources that help you tackle daily challenges and projects.



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Finance and Accounting



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Course Listings



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Bank Accounting and Financial Reporting

Course Number and Title		Date 1	Date 2	Date 3	Date 4
T202411751	Accounting Issues in Commercial Lending (1)	Feb 15, 2024 12:00 pm - 1:30 pm ET	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202411752	Accounting Issues in Commercial Lending (2)	Feb 15, 2024 2:00 pm - 3:30 pm ET	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
W202411760	Basics of Asset-Based Lending (ABL)	Feb 28, 2024 12:00 pm - 1:00 pm ET	Sep 12, 2024 12:00 pm - 1:00 pm ET		
W202411280	CECL - Current Expected Credit Losses: Past, Present & Future	Jan 23, 2024 2:00 pm - 3:00 pm ET			
W202411360	CECL - Effective Model Valuation	Feb 22, 2024 2:00 pm - 3:00 pm ET	Jun 12, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 2:00 pm - 3:00 pm ET	
W202404240	Effective Loan Pricing	Jan 29, 2024 12:00 pm - 1:30 pm ET	<i>May 08, 2024</i> <i>12:00 pm -</i> <i>1:30 pm ET</i>	Oct 10, 2024 12:00 pm - 1:30 pm ET	
T202402561	Financial Statement Analysis for Lenders Series (1)	Feb 20, 2024 12:00 pm - 1:30 pm ET	Jul 22, 2024 12:00 pm - 1:30 pm ET	Nov 01, 2024 12:00 pm - 1:30 pm ET	
T202402562	Financial Statement Analysis for Lenders Series (2)	Feb 20, 2024 2:00 pm - 3:30 pm ET	Jul 22, 2024 2:00 pm - 3:30 pm ET	Nov 01, 2024 2:00 pm - 3:30 pm ET	
W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials	Jan 30, 2024 2:00 pm - 3:00 pm ET	May 23, 2024 2:00 pm - 3:00 pm ET	Oct 02, 2024 2:00 pm - 3:00 pm ET	
W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability	Jan 30, 2024 12:00 pm - 1:00 pm ET	May 23, 2024 12:00 pm - 1:00 pm ET	Oct 02, 2024 12:00 pm - 1:00 pm ET	
W202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More	<i>Jan 26, 2024</i> <i>12:00 pm -</i> <i>1:00 pm ET</i>	<i>Aug 06, 2024</i> <i>12:00 pm -</i> <i>1:00 pm ET</i>		
W202410010	Not-for-Profit (Fund) Accounting	Jan 29, 2024 2:00 pm - 3:30 pm ET	<i>May 08, 2024</i> <i>2:00 pm -</i> <i>3:30 pm ET</i>	Oct 10, 2024 2:00 pm - 3:30 pm ET	

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Bank Accounting and Financial Reporting (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements			
B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	<i>Feb 12, 2024</i> 2:00 pm - 3:00 pm ET	<i>Aug 26, 2024</i> 12:00 pm - 1:00 pm ET	
B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies	<i>Feb 13, 2024</i> 2:00 pm - 3:00 pm ET	<i>Aug 27, 2024</i> 12:00 pm - 1:00 pm ET	
B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	<i>Feb 14, 2024</i> 2:00 pm - 3:00 pm ET	<i>Aug 28, 2024</i> 12:00 pm - 1:00 pm ET	
W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?	Feb 12, 2024 12:00 pm - 1:00 pm ET	May 30, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 12:00 pm - 1:00 pm ET Nov 25, 2024 12:00 pm - 1:00 pm ET



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Banking Law

Course Listings



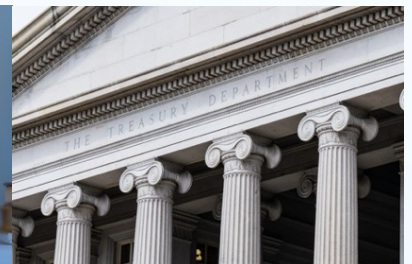
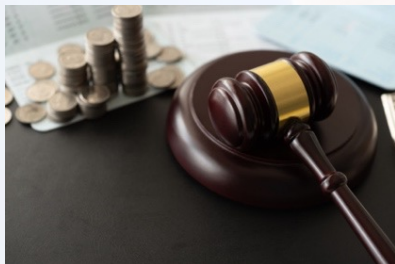
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Banking Law

Course Number and Title	Date 1	Date 2	Date 3	Date 4
F202404370 2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Playback Available	Playback Available		
W202410570 2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202408290 Accountholder Death Requirements - Documentation, POD, POA, Checklist and More	Playback Available	May 29, 2024 2:00 pm - 3:00 pm ET	Oct 28, 2024 2:00 pm - 3:00 pm ET	
W202411850 CFPB's Debt Collections Rules	Jun 07, 2024 12:00 pm - 1:00 pm ET			
W202410530 Death Notification Entries (DNEs): Handling Requirements and Best Practices	Playback Available	Aug 13, 2024 12:00 pm - 1:00 pm ET	Dec 05, 2024 12:00 pm - 1:00 pm ET	
W202411181 Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)	<i>Apr 03, 2024</i> 12:00 pm - 1:00 pm ET	<i>Oct 09, 2024</i> 12:00 pm - 1:00 pm ET		
W202411182 Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)	<i>Apr 03, 2024</i> 2:00 pm - 3:00 pm ET	<i>Oct 09, 2024</i> 2:00 pm - 3:00 pm ET		
W202411920 Dodd-Frank: Overview and regulations	Apr 29, 2024 2:00 pm - 3:00 pm ET			
W202410670 Effectively Handling Subpoenas, Levies and Garnishments	May 28, 2024 2:00 pm - 3:00 pm ET			



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Banking Law (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202411880	FFIEC Examinations Manual		Playback Available		
W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office		Playback Available	<i>Jun 25, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 23, 2024 12:00 pm - 1:00 pm ET</i>
W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	<i>May 22, 2024 2:00 pm - 3:00 pm ET</i>	<i>Aug 09, 2024 12:00 pm - 1:00 pm ET</i>	<i>Nov 15, 2024 12:00 pm - 1:00 pm ET</i>	
W202410650	Mitigating Fraud Risks in Conservatorships and Trust Accounts		<i>Jul 26, 2024 12:00 pm - 1:00 pm ET</i>		
W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts		Playback Available		
W202411370	Payments Risk Management And Oversight: What Does This Mean?		Playback Available	<i>Jul 18, 2024 12:00 pm - 1:00 pm ET</i>	<i>Dec 10, 2024 12:00 pm - 1:00 pm ET</i>
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications		Playback Available	<i>May 29, 2024 12:00 pm - 1:00 pm ET</i>	
W202411200	POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do		Playback Available	<i>Jun 06, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 08, 2024 12:00 pm - 1:00 pm ET</i>
W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls		Playback Available	<i>Jun 10, 2024 12:00 pm - 1:30 pm ET</i>	<i>Sep 19, 2024 12:00 pm - 1:30 pm ET</i>
W202411910	Secure and Fair Enforcement for Mortgage Licensing Act (S.A.F.E. Act)	<i>May 20, 2024 2:00 pm - 3:00 pm ET</i>			
W202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings		Playback Available	<i>Jul 14, 2024 12:00 pm - 1:00 pm ET</i>	
W202411160	The Do's and Don't's of a Notary Public		Playback Available	<i>Sep 11, 2024 12:00 pm - 1:00 pm ET</i>	
W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints		Playback Available	<i>Sep 30, 2024 2:00 pm - 3:00 pm ET</i>	

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Executive and Director Education

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Executive and Directors

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T202411751	Accounting Principles in Commercial Lending (1)	Playback Available	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202411752	Accounting Principles in Commercial Lending (2)	Playback Available	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202404211	Analyzing Corporate and Personal Statements and Tax Returns (1)	Playback Available	Jul 16, 2024 12:00 pm - 1:45 pm ET	Oct 30, 2024 12:00 pm - 1:45 pm ET	
T202404212	Analyzing Corporate and Personal Statements and Tax Returns (2)	Playback Available	Jul 16, 2024 2:15 pm - 4:00 pm ET	Oct 30, 2024 2:15 pm - 4:00 pm ET	
W202411380	Artificial Intelligence and Payments	Apr 17, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 2:00 pm - 3:00 pm ET	
W202411760	Asset Based Lending: Policy and Underwriting Guidance for Borrowing Base Lending on Receivables and Inventory	Playback Available	Sep 12, 2024 12:00 pm - 1:00 pm ET		
W202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	
W202411280	CECL - Current Expected Credit Losses: Past, Present & Future	Playback Available			
W202411360	CECL - Effective Model Valuation	Playback Available	Jun 12, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 2:00 pm - 3:00 pm ET	
W202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market	Playback Available	Jun 27, 2024 12:00 pm - 1:00 pm ET		
W202411790	Credit Risk Discipline Tools to Maintain Credit Culture	Jun 21, 2024 12:00 pm - 1:00 pm ET	Oct 24, 2024 12:00 pm - 1:00 pm ET		

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Executive and Directors (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202404240	Effective Loan Pricing	Playback Available	<i>May 08, 2024 12:00 pm - 1:30 pm ET</i>	Oct 10, 2024 12:00 pm - 1:30 pm ET	
W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay	Apr 18, 2024 2:00 pm - 3:00 pm ET	Aug 21, 2024 2:00 pm - 3:00 pm ET		
W202411870	Fair Credit Reporting Act (FCRA)	Apr 23, 2024 12:00 pm - 1:00 pm ET			
W202411880	FFIEC Examinations Manual	Playback Available			
W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials	Playback Available	May 23, 2024 2:00 pm - 3:00 pm ET	Oct 02, 2024 2:00 pm - 3:00 pm ET	
W202411770	Generative AI (ChatGPT) for Financial Marketers: A Beginner's Toolkit	Playback Available	<i>Jun 11, 2024 12:00 pm - 1:00 pm ET</i>		
T202408421	Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
T202408422	Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	
W202411770	Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth	Playback Available	Sep 04, 2024 12:00 pm - 1:00 pm ET		
W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability	Playback Available	May 23, 2024 12:00 pm - 1:00 pm ET	Oct 02, 2024 12:00 pm - 1:00 pm ET	
W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Playback Available	<i>May 21, 2024 12:00 pm - 1:00 pm ET</i>		
T202411761	Only Cash Pays Loans: 9 Approaches to Cash Flow (1)	Apr 12, 2024 12:00 pm - 1:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		
T202411762	Only Cash Pays Loans: 9 Approaches to Cash Flow (2)	Apr 12, 2024 2:00 pm - 3:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		

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Executive and Directors (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202411780	Problem Asset Management: Identification and Resolution	Playback Available	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 2:00 pm - 3:00 pm ET	
W202410360	Problem Loan Workout Challenges in Today's Market	Playback Available	<i>Jun 13, 2024</i> 12:00 pm - 1:00 pm ET		
W202411900	Remote Working – How to manage teams effectively when working from home		Jun 19, 2024 2:00 pm - 3:00 pm ET		
W202411570	Selling Treasury Management Services		<i>Nov 06, 2024</i> 2:00 pm - 3:00 pm ET		
B202401251	Strategic Value of Retail Branch Transformation Part 1: New Physical Branch Models and Strategies		<i>May 14, 2024</i> 12:00 pm - 1:00 pm ET		
B202401252	Strategic Value of Retail Branch Transformation Part 2: Branch Operations and Offerings		<i>May 15, 2024</i> 12:00 pm - 1:00 pm ET		
B202401253	Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement		<i>May 16, 2024</i> 12:00 pm - 1:00 pm ET		
W202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings	Playback Available	<i>Jul 14, 2024</i> 12:00 pm - 1:00 pm ET		
W202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements		<i>Jun 17, 2024</i> 12:00 pm - 1:00 pm ET		

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Executive and Directors (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
B202409901 Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Playback Available	<i>Aug 26, 2024</i> 12:00 pm - 1:00 pm ET		
B202409902 Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies	Playback Available	<i>Aug 27, 2024</i> 12:00 pm - 1:00 pm ET		
B202409903 Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Playback Available	<i>Aug 28, 2024</i> 12:00 pm - 1:00 pm ET		
W202408020 Why EBITDA Doesn't Spell Cash Flow, But What Does?	Playback Available	May 30, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 12:00 pm - 1:00 pm ET	Nov 25, 2024 12:00 pm - 1:00 pm ET
W202410580 Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET
W202411800 Your Credit Policy: Writing, Implementing and Maintaining	Playback Available	Jun 21, 2024 2:00 pm - 3:00 pm ET	Oct 24, 2024 2:00 pm - 3:00 pm ET	



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Human Resources

Course Listings



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Human Resources

Course Number and Title		Date 1	Date 2	Date 3	Date 4
F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Playback Available	Playback Available		
W202410370	Banking Basics: An Overview and Refresher Training	Playback Available	Apr 23, 2024 2:00 pm - 3:00 pm ET		
W202410380	Basic Personal and Business Tax Return Analysis	Playback Available	Apr 10, 2024 2:00 pm - 3:00 pm ET		
W202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees	Playback Available	Jun 28, 2024 2:00 pm - 3:00 pm ET	Oct 23, 2024 2:00 pm - 3:00 pm ET	
W202411900	Remote Working – How to manage teams effectively when working from home	Jun 19, 2024 2:00 pm - 3:00 pm ET			
W202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings	Playback Available	Jul 14, 2024 12:00 pm - 1:00 pm ET		
W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET



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Information and Systems Technology

Course Listings



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Information Systems and Technology

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202410990	AML Monitoring System Customization and Optimization	Playback Available	Jul 23, 2024 12:00 pm - 1:00 pm ET		
W202411380	Artificial Intelligence and Payments	Apr 17, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 2:00 pm - 3:00 pm ET	
W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips	Playback Available			
W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
W202411820	E-Sign Act: Overview, technical requirements, Regulations	Apr 04, 2024 12:00 pm - 1:00 pm ET			
W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	Aug 06, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 12:00 pm - 1:00 pm ET		
W202411770	Generative AI (ChatGPT) for Financial Marketers: A Beginner's Toolkit	Playback Available	Jun 11, 2024 12:00 pm - 1:00 pm ET		
W202408400	Implementing Online Account Opening: Compliance, Fraud, Risks, Best Practices and Lessons Learned	May 10, 2024 12:00 pm - 1:00 pm ET	Aug 28, 2024 12:00 pm - 1:00 pm ET		
W202409870	Online Account Application Fraud: Identification Prevention and Recovery	Playback Available	Aug 19, 2024 2:00 pm - 3:00 pm ET		
B202401253	Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement	May 16, 2024 12:00 pm - 1:00 pm ET			
W202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	

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FinTech – Emerging Technologies for FI's

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411450 Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202407500 Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Playback Available			
W202410710 Positive Pay: Using Technology to Mitigate Fraud	Playback Available			
W202411540 RDC and the FFIEC Guidance	Aug 12, 2024 2:00 pm - 3:00 pm ET	Dec 10, 2024 2:00 pm - 3:00 pm ET		
W202410930 Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively	Apr 08, 2024 12:00 pm - 1:00 pm ET	Jul 19, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET	
W202408540 Regulation E Requirements for Person-to-Person (P2P) Payments	Jul 08, 2024 12:00 pm - 1:00 pm ET	Nov 20, 2024 12:00 pm - 1:00 pm ET		
B202401253 Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement	May 16, 2024 12:00 pm - 1:00 pm ET			
W202410910 The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Playback Available	Jul 24, 2024 12:00 pm - 1:00 pm ET		
W202410640 Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements	Jun 17, 2024 12:00 pm - 1:00 pm ET			
B202409901 Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Playback Available	Aug 26, 2024 12:00 pm - 1:00 pm ET		
B202409902 Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies	Playback Available	Aug 27, 2024 12:00 pm - 1:00 pm ET		
B202409903 Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Playback Available	Aug 28, 2024 12:00 pm - 1:00 pm ET		

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Lending

Course Listings



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Lending

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture	Playback Available	Jul 17, 2024 2:00 pm - 3:00 pm ET	Dec 05, 2024 2:00 pm - 3:00 pm ET	
W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Playback Available	<i>Apr 16, 2024</i> 2:00 pm - 3:00 pm ET	<i>Sep 12, 2024</i> 2:00 pm - 3:00 pm ET	
T202411751	Accounting Principles in Commercial Lending (1)	Playback Available	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202411752	Accounting Principles in Commercial Lending (2)	Playback Available	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202404211	Analyzing Corporate and Personal Statements and Tax Returns (1)	Playback Available	Jul 16, 2024 12:00 pm - 1:45 pm ET	Oct 30, 2024 12:00 pm - 1:45 pm ET	
T202404212	Analyzing Corporate and Personal Statements and Tax Returns (2)	Playback Available	Jul 16, 2024 2:15 pm - 4:00 pm ET	Oct 30, 2024 2:15 pm - 4:00 pm ET	
W202411760	Asset Based Lending: Policy and Underwriting Guidance for Borrowing Base Lending on Receivables and Inventory	Playback Available	Sep 12, 2024 12:00 pm - 1:00 pm ET		
W202410370	Banking Basics: An Overview and Refresher Training	Playback Available	<i>Apr 23, 2024</i> 2:00 pm - 3:00 pm ET		
W202410380	Basic Personal and Business Tax Return Analysis	Playback Available	<i>Apr 10, 2024</i> 2:00 pm - 3:00 pm ET		
W202411280	CECL - Current Expected Credit Losses: Past, Present & Future	Playback Available			
W202411360	CECL - Effective Model Valuation	Playback Available	Jun 12, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 2:00 pm - 3:00 pm ET	
W202411850	CFPB's Debt Collections Rules		Jun 07, 2024 12:00 pm - 1:00 pm ET		

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Lending (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market	Playback Available	<i>Jun 27, 2024</i> 12:00 pm - 1:00 pm ET		
T202401361	Commercial Lending Basics (1)	Apr 26, 2024 12:00 pm - 1:30 pm ET	Aug 15, 2024 12:00 pm - 1:30 pm ET	Dec 11, 2024 12:00 pm - 1:30 pm ET	
T202401362	Commercial Lending Basics (2)	Apr 26, 2024 2:00 pm - 3:30 pm ET	Aug 15, 2024 2:00 pm - 3:30 pm ET	Dec 11, 2024 2:00 pm - 3:30 pm ET	
W202410350	Commercial Real Estate (CRE) Lending in Today's Economy	Playback Available	<i>Jun 27, 2024</i> 2:00 pm - 3:00 pm ET		
W202410140	Construction Contractors: Evaluating, Underwriting and Lending to Them	Playback Available	Jun 05, 2024 2:00 pm - 3:00 pm ET	Sep 17, 2024 2:00 pm - 3:00 pm ET	
W202411790	Credit Risk Discipline Tools to Maintain Credit Culture	Jun 21, 2024 12:00 pm - 1:00 pm ET	Oct 24, 2024 12:00 pm - 1:00 pm ET		
W202411920	Dodd-Frank: Overview and regulations	Apr 29, 2024 2:00 pm - 3:00 pm ET			
W202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits	Playback Available	<i>Jul 23, 2024</i> 2:00 pm - 3:00 pm ET	<i>Nov 26, 2024</i> 12:00 pm - 1:00 pm ET	
W202404240	Effective Loan Pricing	Playback Available	<i>May 08, 2024</i> 12:00 pm - 1:30 pm ET	Oct 10, 2024 12:00 pm - 1:30 pm ET	
W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay	Apr 18, 2024 2:00 pm - 3:00 pm ET	Aug 21, 2024 2:00 pm - 3:00 pm ET		
W202411870	Fair Credit Reporting Act (FCRA)	Apr 23, 2024 12:00 pm - 1:00 pm ET			
W202411840	Fair Lending Regulations: CRA, UDAAP, ECOA, FHA, TILA	May 03, 2024 2:00 pm - 3:00 pm ET			

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Lending (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
T202402561	Financial Statement Analysis for Lenders Series (1)	Playback Available	Jul 22, 2024 12:00 pm - 1:30 pm ET	Nov 01, 2024 12:00 pm - 1:30 pm ET	
T202402562	Financial Statement Analysis for Lenders Series (2)	Playback Available	Jul 22, 2024 2:00 pm - 3:30 pm ET	Nov 01, 2024 2:00 pm - 3:30 pm ET	
W202411440	Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials	Playback Available	May 23, 2024 2:00 pm - 3:00 pm ET	Oct 02, 2024 2:00 pm - 3:00 pm ET	
T202408421	Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
T202408422	Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	
W202410300	Introduction to Commercial Lending	Playback Available	Playback Available		
W202410290	Introduction to Consumer Lending	Playback Available	Playback Available		



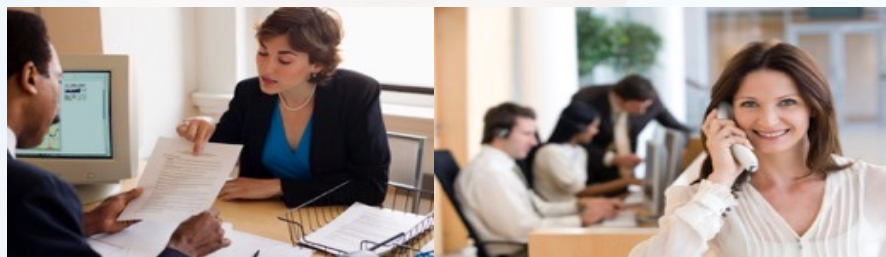
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Lending (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411770 Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth	Playback Available	Sep 04, 2024 12:00 pm - 1:00 pm ET		
W202404180 Key Lender Mistakes in Underwriting and Structuring Commercial Loans	Playback Available	Jun 10, 2024 2:00 pm - 3:30 pm ET	Sep 19, 2024 2:00 pm - 3:30 pm ET	
W202410160 Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability	Playback Available	May 23, 2024 12:00 pm - 1:00 pm ET	Oct 02, 2024 12:00 pm - 1:00 pm ET	
W202410170 Lending to Borrowers Over the Business Cycle	Apr 11, 2024 2:00 pm - 3:00 pm ET	Sep 04, 2024 2:00 pm - 3:00 pm ET		
W202410020 Loan Agreements and Loan Covenants	Playback Available	Aug 27, 2024 2:00 pm - 3:30 pm ET		
T202410041 Loan Structure Fundamentals (1)	Playback Available	May 01, 2024 12:00 pm - 1:30 pm ET	Oct 15, 2024 12:00 pm - 1:30 pm ET	
T202410042 Loan Structure Fundamentals (2)	Playback Available	May 01, 2024 2:00 pm - 3:30 pm ET	Oct 15, 2024 2:00 pm - 3:30 pm ET	
W202410310 Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Playback Available	<i>May 21, 2024 12:00 pm - 1:00 pm ET</i>		
T202411761 Only Cash Pays Loans: 9 Approaches to Cash Flow (1)	Apr 12, 2024 12:00 pm - 1:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		
T202411762 Only Cash Pays Loans: 9 Approaches to Cash Flow (2)	Apr 12, 2024 2:00 pm - 3:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		



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Lending (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411770 Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth	Playback Available	Sep 04, 2024 12:00 pm - 1:00 pm ET		
W202404180 Key Lender Mistakes in Underwriting and Structuring Commercial Loans	Playback Available	Jun 10, 2024 2:00 pm - 3:30 pm ET	Sep 19, 2024 2:00 pm - 3:30 pm ET	
W202410160 Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability	Playback Available	May 23, 2024 12:00 pm - 1:00 pm ET	Oct 02, 2024 12:00 pm - 1:00 pm ET	
W202410170 Lending to Borrowers Over the Business Cycle	Apr 11, 2024 2:00 pm - 3:00 pm ET	Sep 04, 2024 2:00 pm - 3:00 pm ET		
W202410020 Loan Agreements and Loan Covenants	Playback Available	Aug 27, 2024 2:00 pm - 3:30 pm ET		
T202410041 Loan Structure Fundamentals (1)	Playback Available	May 01, 2024 12:00 pm - 1:30 pm ET	Oct 15, 2024 12:00 pm - 1:30 pm ET	
T202410042 Loan Structure Fundamentals (2)	Playback Available	May 01, 2024 2:00 pm - 3:30 pm ET	Oct 15, 2024 2:00 pm - 3:30 pm ET	
W202410310 Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Playback Available	May 21, 2024 12:00 pm - 1:00 pm ET		
T202411761 Only Cash Pays Loans: 9 Approaches to Cash Flow (1)	Apr 12, 2024 12:00 pm - 1:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		
T202411762 Only Cash Pays Loans: 9 Approaches to Cash Flow (2)	Apr 12, 2024 2:00 pm - 3:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		

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Lending (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202411890	UDAAP examination procedures	May 10, 2024 2:00 pm - 3:00 pm ET			
W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints	Playback Available	Sep 30, 2024 2:00 pm - 3:00 pm ET		
W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?	Playback Available	May 30, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 12:00 pm - 1:00 pm ET	Nov 25, 2024 12:00 pm - 1:00 pm ET
W202411800	Your Credit Policy: Writing, Implementing and Maintaining	Playback Available	Jun 21, 2024 2:00 pm - 3:00 pm ET	Oct 24, 2024 2:00 pm - 3:00 pm ET	

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Operations Policies and Procedures

Course Listings



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Bank and Deposit Operations

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202408290 Accountholder Death Requirements - Documentation, POD, POA, Checklist and More	Playback Available	May 29, 2024 2:00 pm - 3:00 pm ET	Oct 28, 2024 2:00 pm - 3:00 pm ET	
B202411461 ACH Basics- 3 Part Bootcamp (Part 1)	Jun 24, 2024 2:00 pm - 3:00 pm ET	Sep 23, 2024 2:00 pm - 3:00 pm ET		
B202411462 ACH Basics- 3 Part Bootcamp (Part 2)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 2:00 pm - 3:00 pm ET		
B202411463 ACH Basics- 3 Part Bootcamp (Part 3)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 25, 2024 2:00 pm - 3:00 pm ET		
W202410600 ACH Originator Training: Complying With Authorizations, Reversals, Returns And Notifications Of Change Requirements	Playback Available			
W202410690 ACH Return Responsibilities of ODFI, RDFI, ACH Originators and ACH Operators	Apr 18, 2024 12:00 pm - 1:00 pm ET	Sep 23, 2024 12:00 pm - 1:00 pm ET		
W202410990 AML Monitoring System Customization and Optimization	Playback Available	Jul 23, 2024 12:00 pm - 1:00 pm ET		
B202411781 Anti-Money Laundering (AML) Bootcamp - Part 1: Overview and Fundamentals	Apr 08, 2024 2:00 pm - 3:00 pm ET			
B202411782 Anti-Money Laundering Bootcamp - Part 2: Risk Management	Apr 09, 2024 2:00 pm - 3:00 pm ET			
B202411783 Anti-Money Laundering Bootcamp - Part 3: Training on Red Flags	Apr 10, 2024 2:00 pm - 3:00 pm ET			
W202411380 Artificial Intelligence and Payments	Apr 17, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 2:00 pm - 3:00 pm ET	
W202410980 Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements	Playback Available	Aug 30, 2024 12:00 pm - 1:00 pm ET		

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Bank and Deposit Operations (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
B202411791 Bank Secrecy Act (BSA) Bootcamp - Part 1: Overview and Fundamentals	Jun 17, 2024 12:00 pm - 1:00 pm ET			
B202411792 Bank Secrecy Act (BSA) Bootcamp - Part 2: Best Audit Practices	Jun 19, 2024 12:00 pm - 1:00 pm ET			
B202411793 Bank Secrecy Act (BSA) Bootcamp - Part 3: BSA/AML/OFAC Risk Assessments	Jun 20, 2024 12:00 pm - 1:00 pm ET			
W202410150 Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
W202409730 BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees	Playback Available	Jun 28, 2024 2:00 pm - 3:00 pm ET	Oct 23, 2024 2:00 pm - 3:00 pm ET	
W202409820 BSA Negative News Searches: Search Tools and Best Practice Tips	Playback Available			
W202409760 BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
W202411850 CFPB's Debt Collections Rules	Jun 07, 2024 12:00 pm - 1:00 pm ET			
W202410660 Check Fraud Identification and Response	Jun 19, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET		



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Bank and Deposit Operations (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411340 Check Fraud Trends, Legal Impact And Mitigating Tools	Playback Available	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
W202401550 Check Returns and Adjustments Dos and Don'ts	Playback Available	May 16, 2024 12:00 pm - 1:00 pm ET	Aug 21, 2024 12:00 pm - 1:00 pm ET	
W202411181 Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)	<i>Apr 03, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 09, 2024 12:00 pm - 1:00 pm ET</i>		
W202411182 Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)	<i>Apr 03, 2024 2:00 pm - 3:00 pm ET</i>	<i>Oct 09, 2024 2:00 pm - 3:00 pm ET</i>		
W202411820 E-Sign Act: Overview, technical requirements, Regulations	<i>Apr 04, 2024 12:00 pm - 1:00 pm ET</i>			
W202411420 Effective Customer Due Diligence and Suspicious Activity Monitoring	<i>Jul 31, 2024 2:00 pm - 3:00 pm ET</i>	<i>Oct 17, 2024 12:00 pm - 1:00 pm ET</i>		
W202410670 Effectively Handling Subpoenas, Levies and Garnishments	<i>May 28, 2024 2:00 pm - 3:00 pm ET</i>			
W202409010 Effectively Performing Your Risk Assessment for Online Account Opening	<i>Apr 15, 2024 12:00 pm - 1:00 pm ET</i>			
W202411430 End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	<i>Aug 06, 2024 2:00 pm - 3:00 pm ET</i>	<i>Nov 13, 2024 12:00 pm - 1:00 pm ET</i>		
W202410680 Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations	<i>Jun 04, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 01, 2024 12:00 pm - 1:00 pm ET</i>		
W202411510 FedNow, Operating Circular 8 and Operating Procedures	<i>Aug 19, 2024 2:00 pm - 3:00 pm ET</i>	<i>Nov 19, 2024 2:00 pm - 3:00 pm ET</i>		
W202411520 FFIEC Guidance and Account Takeover	<i>Jun 13, 2024 2:00 pm - 3:00 pm ET</i>	<i>Oct 07, 2024 2:00 pm - 3:00 pm ET</i>		

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Bank and Deposit Operations (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202408880 Garnishments, Levies and Subpoenas Training for Your Front and Back Office	Playback Available	Jun 25, 2024 12:00 pm - 1:00 pm ET	Oct 23, 2024 12:00 pm - 1:00 pm ET	
W202411770 Generative AI (ChatGPT) for Financial Marketers: A Beginner's Toolkit	Playback Available	Jun 11, 2024 12:00 pm - 1:00 pm ET		
W202407500 Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Playback Available			
W202411400 Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410810 New CFPB Enforcement Actions on Regulation E and NSF Overdrafts	Playback Available			
W202410900 Next Generation Fraud Program: Rethinking Your Strategy	May 28, 2024 12:00 pm - 1:00 pm ET	Oct 03, 2024 12:00 pm - 1:00 pm ET		
W202411190 Non-Resident Aliens: CIP, CDD, Tax Reporting and More	Playback Available	Aug 06, 2024 12:00 pm - 1:00 pm ET		
W202409870 Online Account Application Fraud: Identification Prevention and Recovery	Playback Available	Aug 19, 2024 2:00 pm - 3:00 pm ET		
W202411140 Overdraft Programs: Mistakes and How to Avoid Them	Playback Available	Jun 04, 2024 12:00 pm - 1:00 pm ET	Sep 10, 2024 12:00 pm - 1:00 pm ET	
W202411370 Payments Risk Management And Oversight: What Does This Mean?	Playback Available	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390 Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Playback Available	May 29, 2024 12:00 pm - 1:00 pm ET		
W202411200 POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do	Playback Available	Jun 06, 2024 12:00 pm - 1:00 pm ET	Oct 08, 2024 12:00 pm - 1:00 pm ET	

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Bank and Deposit Operations (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410710 Positive Pay: Using Technology to Mitigate Fraud	<i>Playback Available</i>			
W202409290 Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	<i>Playback Available</i>	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	
W202411550 Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	Sep 16, 2024 2:00 pm - 3:00 pm ET	Dec 16, 2024 2:00 pm - 3:00 pm ET		
W202410660 Regulation E Notification, Investigation and Documentation Requirements	May 07, 2024 12:00 pm - 1:00 pm ET	Sep 05, 2024 12:00 pm - 1:00 pm ET		
W202408540 Regulation E Requirements for Person-to-Person (P2P) Payments	Jul 08, 2024 12:00 pm - 1:00 pm ET	Nov 20, 2024 12:00 pm - 1:00 pm ET		
W202407400 Regulation E vs ACH - Friends or Foes?	<i>Playback Available</i>	Sep 18, 2024 12:00 pm - 1:00 pm ET		
W202411860 Regulatory Compliance on Deposits: TISA, EFA Act, Check 21, The Garnishment Rule	Jun 04, 2024 2:00 pm - 3:00 pm ET			
W202411900 Remote Working – How to manage teams effectively when working from home	Jun 19, 2024 2:00 pm - 3:00 pm ET			
B202401251 Strategic Value of Retail Branch Transformation Part 1: New Physical Branch Models and Strategies	May 14, 2024 12:00 pm - 1:00 pm ET			
B202401252 Strategic Value of Retail Branch Transformation Part 2: Branch Operations and Offerings	May 15, 2024 12:00 pm - 1:00 pm ET			
B202401253 Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement	May 16, 2024 12:00 pm - 1:00 pm ET			
W202411930 Third Party Vendor Risk	Jul 01, 2024 2:00 pm - 3:00 pm ET			

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Bank and Deposit Operations (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202408560 Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks	<i>Playback Available</i>			
W202410640 Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements	<i>Jun 17, 2024 12:00 pm - 1:00 pm ET</i>			
W202410580 Writing Effective Business Emails - Improving Your e-Communication Skills	<i>Playback Available</i>	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET

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Payments and Electronic Banking

Course Listings



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ACH

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410570 2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202401230 Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Playback Available	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
W202407510 ACH and Wire Fraud Trends, Identification, Investigation and Recovery	Playback Available	May 09, 2024 12:00 pm - 1:00 pm ET		
W202410610 ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
B202411461 ACH Basics- 3 Part Bootcamp (Part 1)	Jun 24, 2024 2:00 pm - 3:00 pm ET	Sep 23, 2024 2:00 pm - 3:00 pm ET		
B202411462 ACH Basics- 3 Part Bootcamp (Part 2)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 2:00 pm - 3:00 pm ET		
B202411463 ACH Basics- 3 Part Bootcamp (Part 3)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 25, 2024 2:00 pm - 3:00 pm ET		
T202411471 ACH Operating Rules - 2 Part Series (Part 1)	Jul 24, 2024 2:00 pm - 3:00 pm ET	Oct 16, 2024 2:00 pm - 3:00 pm ET		
T202411472 ACH Operating Rules - 2 Part Series (Part 2)	Jul 25, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 2:00 pm - 3:00 pm ET		
W202410600 ACH Originator Training: Complying With Authorizations, Reversals, Returns And Notifications Of Change Requirements	Playback Available			
T202411481 ACH Policies and Procedures - 2 Part Series (Part 1)	Oct 28, 2024 2:00 pm - 3:00 pm ET			
T202411472 ACH Policies and Procedures - 2 Part Series (Part 2)	Oct 29, 2024 2:00 pm - 3:00 pm ET			

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ACH (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410690 ACH Return Responsibilities of ODFI, RDFI, ACH Originators and ACH Operators	<i>Apr 18, 2024 12:00 pm - 1:00 pm ET</i>	<i>Sep 23, 2024 12:00 pm - 1:00 pm ET</i>		
W202411490 ACH Risk for Treasury Management Sales	<i>Dec 09, 2024 2:00 pm - 3:00 pm ET</i>			
W202410970 ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements	Playback Available	<i>Jun 02, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 03, 2024 12:00 pm - 1:00 pm ET</i>	
W202410530 Death Notification Entries (DNEs): Handling Requirements and Best Practices	Playback Available	<i>Aug 13, 2024 12:00 pm - 1:00 pm ET</i>	<i>Dec 05, 2024 12:00 pm - 1:00 pm ET</i>	
W202410630 Effective ACH and RDC Underwriting and Setting Exposure Limits	Playback Available	<i>Jul 23, 2024 2:00 pm - 3:00 pm ET</i>	<i>Nov 26, 2024 12:00 pm - 1:00 pm ET</i>	
W202411430 End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	<i>Aug 06, 2024 2:00 pm - 3:00 pm ET</i>	<i>Nov 13, 2024 12:00 pm - 1:00 pm ET</i>		
W202409990 Evolution of the Authorization and NACHA's "Meaningful Modernization" Changes	Playback Available			
W202411510 FedNow, Operating Circular 8 and Operating Procedures	<i>Aug 19, 2024 2:00 pm - 3:00 pm ET</i>	<i>Nov 19, 2024 2:00 pm - 3:00 pm ET</i>		
W202410810 New CFPB Enforcement Actions on Regulation E and NSF Overdrafts	Playback Available			
W202410930 Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively	<i>Apr 08, 2024 12:00 pm - 1:00 pm ET</i>	<i>Jul 19, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 01, 2024 12:00 pm - 1:00 pm ET</i>	
W202407400 Regulation E vs ACH - Friends or Foes?	Playback Available	<i>Sep 18, 2024 12:00 pm - 1:00 pm ET</i>		
W202408560 Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks	Playback Available			

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ACH (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202408790 Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	<i>Apr 10, 2024 12:00 pm - 1:00 pm ET</i>	<i>Aug 14, 2024 2:00 pm - 3:00 pm ET</i>		
W202408800 Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting	<i>Mar 14, 2024 12:00 pm - 1:00 pm ET</i>	<i>Aug 08, 2024 12:00 pm - 1:00 pm ET</i>	<i>Nov 06, 2024 12:00 pm - 1:00 pm ET</i>	

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Checks

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202410970	ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements	Playback Available	Jun 02, 2024 12:00 pm - 1:00 pm ET	Oct 03, 2024 12:00 pm - 1:00 pm ET	
W202410660	Check Fraud Identification and Response	Jun 19, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET		
W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools	Playback Available	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
W202401550	Check Returns and Adjustments Dos and Don'ts	Playback Available	May 16, 2024 12:00 pm - 1:00 pm ET	Aug 21, 2024 12:00 pm - 1:00 pm ET	
T202409261	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 1)	Playback Available	Apr 25, 2024 12:00 pm - 1:00 pm ET	Sep 16, 2024 12:00 pm - 1:00 pm ET	
T202409262	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 2)	Playback Available	Apr 25, 2024 2:00 pm - 3:00 pm ET	Sep 16, 2024 2:00 pm - 3:00 pm ET	
W202409990	Evolution of the Authorization and NACHA's "Meaningful Modernization" Changes	Playback Available			
W202410680	Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations	Jun 04, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET		
W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202409980	Identifying Third Party Senders Risk Assessment – What you need to know	Apr 16, 2024 12:00 pm - 1:00 pm ET	Jul 17, 2024 12:00 pm - 1:00 pm ET	Oct 16, 2024 12:00 pm - 1:00 pm ET	
W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts	Playback Available			

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Checks

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411540 RDC and the FFIEC Guidance	<i>Aug 12, 2024</i> 2:00 pm - 3:00 pm ET	<i>Dec 10, 2024</i> 2:00 pm - 3:00 pm ET		
W202409290 Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Playback Available	<i>Jun 12, 2024</i> 12:00 pm - 1:00 pm ET	<i>Oct 22, 2024</i> 12:00 pm - 1:00 pm ET	
W202411550 Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	<i>Sep 16, 2024</i> 2:00 pm - 3:00 pm ET	<i>Dec 16, 2024</i> 2:00 pm - 3:00 pm ET		

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Cards

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202409750 Aligned Your Debit Card Programs with External Fraud Threats	<i>Apr 17, 2024</i> 12:00 pm - 1:00 pm ET	<i>Aug 05, 2024</i> 12:00 pm - 1:00 pm ET		
W202411500 Card Payments Fraud and Risk Mitigation	Jun 17, 2024 2:00 pm - 3:00 pm ET	<i>Oct 14, 2024</i> 2:00 pm - 3:00 pm ET		
W202408940 Debit Card Fraud Investigations	Playback Available	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET	
W202411450 Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
T202411561 Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	<i>Nov 26, 2024</i> 2:00 pm - 3:00 pm ET		
T202411562 Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	<i>Nov 27, 2024</i> 2:00 pm - 3:00 pm ET		
W202410910 The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Playback Available	<i>Jul 24, 2024</i> 12:00 pm - 1:00 pm ET		
W202411210 The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Playback Available	<i>Jul 25, 2024</i> 12:00 pm - 1:00 pm ET		



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Mobile Payments and Remote Deposit Capture

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410570 2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202401230 Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Playback Available	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
W202410970 ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements	Playback Available	Jun 02, 2024 12:00 pm - 1:00 pm ET	Oct 03, 2024 12:00 pm - 1:00 pm ET	
W202410630 Effective ACH and RDC Underwriting and Setting Exposure Limits	Playback Available	Jul 23, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 12:00 pm - 1:00 pm ET	
W202411450 Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202411540 RDC and the FFIEC Guidance	Aug 12, 2024 2:00 pm - 3:00 pm ET	Dec 10, 2024 2:00 pm - 3:00 pm ET		
W202408682 RDC Rules and Regulations - Compliance Review and Checklist	Playback Available	Apr 23, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 2:00 pm - 3:00 pm ET	
W202410910 The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Playback Available	Jul 24, 2024 12:00 pm - 1:00 pm ET		
W202411210 The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Playback Available	Jul 25, 2024 12:00 pm - 1:00 pm ET		
W202411350 Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends	Playback Available	Jun 18, 2024 2:00 pm - 3:00 pm ET	Oct 22, 2024 2:00 pm - 3:00 pm ET	
W202408790 Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	Apr 10, 2024 12:00 pm - 1:00 pm ET	Aug 14, 2024 2:00 pm - 3:00 pm ET		
W202408800 Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting	Playback Available	Aug 08, 2024 12:00 pm - 1:00 pm ET	Nov 06, 2024 12:00 pm - 1:00 pm ET	

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Wire Transfer

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410570 2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202407510 ACH and Wire Fraud Trends, Identification, Investigation and Recovery	Playback Available	May 09, 2024 12:00 pm - 1:00 pm ET		
W202410610 ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
W202410970 ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements	Playback Available	Jun 02, 2024 12:00 pm - 1:00 pm ET	Oct 03, 2024 12:00 pm - 1:00 pm ET	
W202411450 Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202408560 Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks	Playback Available			
B202411581 Wire Transfer - 3 Part Bootcamp (Part 1)	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 2:00 pm - 3:00 pm ET	Nov 20, 2024 2:00 pm - 3:00 pm ET	
B202411582 Wire Transfer - 3 Part Bootcamp (Part 2)	May 14, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 2:00 pm - 3:00 pm ET	
B202411583 Wire Transfer - 3 Part Bootcamp (Part 3)	May 15, 2024 2:00 pm - 3:00 pm ET	Sep 13, 2024 2:00 pm - 3:00 pm ET	Nov 22, 2024 2:00 pm - 3:00 pm ET	
W202410860 Wire Transfer Requests Using eSign and UCC 4A	Jun 03, 2024 12:00 pm - 1:00 pm ET	Dec 19, 2024 12:00 pm - 1:00 pm ET		
W202409470 Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Playback Available	May 14, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 12:00 pm - 1:00 pm ET	

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General Payments

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202411380	Artificial Intelligence and Payments	Apr 17, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 2:00 pm - 3:00 pm ET	
W202411230	Electronic Transaction Headaches: Processing Reg E Disputes and Combating ACH & Wire Fraud	Playback Available	Jul 09, 2024 2:00 pm - 3:00 pm ET		
W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	Aug 06, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 12:00 pm - 1:00 pm ET		
W202411770	Generative AI (ChatGPT) for Financial Marketers: A Beginner's Toolkit	Playback Available	Jun 11, 2024 12:00 pm - 1:00 pm ET		
W202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Playback Available			
W202411530	Payments Policies, Procedures and Risk Assessments	Apr 09, 2024 2:00 pm - 3:00 pm ET	Aug 07, 2024 2:00 pm - 3:00 pm ET	Dec 04, 2024 2:00 pm - 3:00 pm ET	
W202410710	Positive Pay: Using Technology to Mitigate Fraud	Playback Available			
W202410930	Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively	Apr 08, 2024 12:00 pm - 1:00 pm ET	Jul 19, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET	
W202410660	Regulation E Notification, Investigation and Documentation Requirements	May 07, 2024 12:00 pm - 1:00 pm ET	Sep 05, 2024 12:00 pm - 1:00 pm ET		
W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements	Jun 17, 2024 12:00 pm - 1:00 pm ET			
B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Playback Available	Aug 26, 2024 12:00 pm - 1:00 pm ET		
B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies	Playback Available	Aug 27, 2024 12:00 pm - 1:00 pm ET		
B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Playback Available	Aug 28, 2024 12:00 pm - 1:00 pm ET		

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Retail and Business Banking

Course Listings



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Retail and Branch Banking

Course Number and Title		Date 1	Date 2	Date 3	Date 4
F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Playback Available	Playback Available		
W202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture	Playback Available	Jul 17, 2024 2:00 pm - 3:00 pm ET	Dec 05, 2024 2:00 pm - 3:00 pm ET	
W202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More	Playback Available	May 29, 2024 2:00 pm - 3:00 pm ET	Oct 28, 2024 2:00 pm - 3:00 pm ET	
W202410610	ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
W202409750	Aligning Your Debit Card Programs with External Fraud Threats	Apr 17, 2024 12:00 pm - 1:00 pm ET	Aug 05, 2024 12:00 pm - 1:00 pm ET		
T202404211	Analyzing Corporate and Personal Statements and Tax Returns (1)	Playback Available	Jul 16, 2024 12:00 pm - 1:45 pm ET	Oct 30, 2024 12:00 pm - 1:45 pm ET	
T202404212	Analyzing Corporate and Personal Statements and Tax Returns (2)	Playback Available	Jul 16, 2024 2:15 pm - 4:00 pm ET	Oct 30, 2024 2:15 pm - 4:00 pm ET	
W202410980	Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements	Playback Available	Aug 30, 2024 12:00 pm - 1:00 pm ET		
W202410370	Banking Basics: An Overview and Refresher Training	Playback Available	Apr 23, 2024 2:00 pm - 3:00 pm ET		
W202410190	Banking Military Personnel	May 17, 2024 12:00 pm - 1:00 pm ET	Sep 03, 2024 12:00 pm - 1:00 pm ET		
W202410380	Basic Personal and Business Tax Return Analysis	Playback Available	Apr 10, 2024 2:00 pm - 3:00 pm ET		
W202409780	Basics of Currency Transaction Reporting (CTR)	Apr 15, 2024 2:00 pm - 3:00 pm ET	Sep 10, 2024 2:00 pm - 3:00 pm ET		

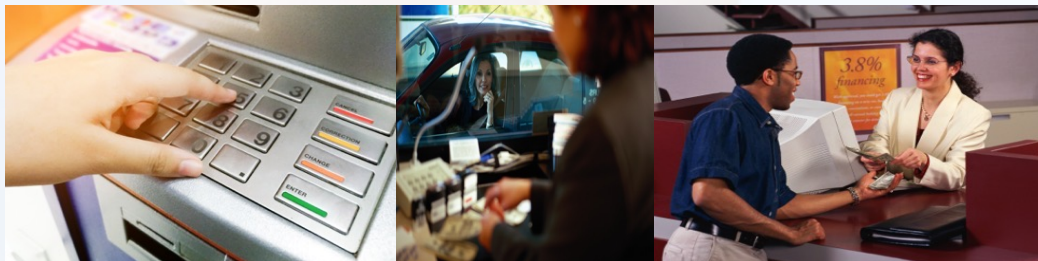
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Retail and Branch Banking (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees	Playback Available	Jun 28, 2024 2:00 pm - 3:00 pm ET	Oct 23, 2024 2:00 pm - 3:00 pm ET	
W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips	Playback Available			
W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
W202410660	Check Fraud Identification and Response		Jun 19, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET	
W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools	Playback Available	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
W202401550	Check Returns and Adjustments Dos and Don'ts	Playback Available	May 16, 2024 12:00 pm - 1:00 pm ET	Aug 21, 2024 12:00 pm - 1:00 pm ET	
T202409261	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 1)	Playback Available	Apr 25, 2024 12:00 pm - 1:00 pm ET	Sep 16, 2024 12:00 pm - 1:00 pm ET	
T202409262	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 2)	Playback Available	Apr 25, 2024 2:00 pm - 3:00 pm ET	Sep 16, 2024 2:00 pm - 3:00 pm ET	



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Retail and Branch Banking (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410140 Construction Contractors: Evaluating, Underwriting and Lending to Them	Playback Available	Jun 05, 2024 2:00 pm - 3:00 pm ET	Sep 17, 2024 2:00 pm - 3:00 pm ET	
W202408940 Debit Card Fraud Investigations	Playback Available	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET	
W202411181 Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)	<i>Apr 03, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 09, 2024 12:00 pm - 1:00 pm ET</i>		
W202411182 Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)	<i>Apr 03, 2024 2:00 pm - 3:00 pm ET</i>	<i>Oct 09, 2024 2:00 pm - 3:00 pm ET</i>		
W202411920 Dodd-Frank: Overview and regulations	<i>Apr 29, 2024 2:00 pm - 3:00 pm ET</i>			
W202411820 E-Sign Act: Overview, technical requirements, Regulations	<i>Apr 04, 2024 12:00 pm - 1:00 pm ET</i>			
W202411420 Effective Customer Due Diligence and Suspicious Activity Monitoring	<i>Jul 31, 2024 2:00 pm - 3:00 pm ET</i>	<i>Oct 17, 2024 12:00 pm - 1:00 pm ET</i>		
W202410670 Effectively Handling Subpoenas, Levies and Garnishments	<i>May 28, 2024 2:00 pm - 3:00 pm ET</i>			
W202409010 Effectively Performing Your Risk Assessment for Online Account Opening	<i>Apr 15, 2024 12:00 pm - 1:00 pm ET</i>			
W202409990 Evolution of the Authorization and NACHA's "Meaningful Modernization" Changes	Playback Available			
W202410680 Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations	<i>Jun 04, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 01, 2024 12:00 pm - 1:00 pm ET</i>		
W202411510 FedNow, Operating Circular 8 and Operating Procedures	<i>Aug 19, 2024 2:00 pm - 3:00 pm ET</i>	<i>Nov 19, 2024 2:00 pm - 3:00 pm ET</i>		

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Retail and Branch Banking (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202411520	FFIEC Guidance and Account Takeover	Jun 13, 2024 2:00 pm - 3:00 pm ET	Oct 07, 2024 2:00 pm - 3:00 pm ET		
W202411440	Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
W202411940	Fundamentals of CIP, CDD, EDD, CTR and Current Issues	Playback Available			
W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office	Playback Available	Jun 25, 2024 12:00 pm - 1:00 pm ET	Oct 23, 2024 12:00 pm - 1:00 pm ET	
T202408421	Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
T202408422	Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	
W202409980	Identifying Third Party Senders Risk Assessment – What you need to know	Apr 16, 2024 12:00 pm - 1:00 pm ET	Jul 17, 2024 12:00 pm - 1:00 pm ET	Oct 16, 2024 12:00 pm - 1:00 pm ET	
W202408400	Implementing Online Account Opening: Compliance, Fraud, Risks, Best Practices and Lessons Learned	May 10, 2024 12:00 pm - 1:00 pm ET	Aug 28, 2024 12:00 pm - 1:00 pm ET		
W202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Playback Available			
W202410290	Introduction to Consumer Lending	Playback Available	Playback Available		
W202411810	KYC: Overview of regulations and what we need to do!	Playback Available			

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Retail and Branch Banking (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411400 Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410020 Loan Agreements and Loan Covenants	Playback Available	Aug 27, 2024 2:00 pm - 3:30 pm ET		
T202410041 Loan Structure Fundamentals (1)	Playback Available	May 01, 2024 12:00 pm - 1:30 pm ET	Oct 15, 2024 12:00 pm - 1:30 pm ET	
T202410042 Loan Structure Fundamentals (2)	Playback Available	May 01, 2024 2:00 pm - 3:30 pm ET	Oct 15, 2024 2:00 pm - 3:30 pm ET	
W202410310 Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Playback Available	May 21, 2024 12:00 pm - 1:00 pm ET		
W202410650 Mitigating Fraud Risks in Conservatorships and Trust Accounts	<i>Jul 26, 2024 12:00 pm - 1:00 pm ET</i>			
W202411130 New Beneficial Ownership Rules: What You Need to Know	Playback Available			
W202411190 Non-Resident Aliens: CIP, CDD, Tax Reporting and More	Playback Available	Aug 06, 2024 12:00 pm - 1:00 pm ET		
W202411830 OFAC: An overview, purpose and understanding of how sanctions occur and why	May 28, 2024 12:00 pm - 1:00 pm ET			



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Retail and Branch Banking (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202409870 Online Account Application Fraud: Identification Prevention and Recovery	Playback Available	Aug 19, 2024 2:00 pm - 3:00 pm ET		
W202411140 Overdraft Programs: Mistakes and How to Avoid Them	Playback Available	Jun 04, 2024 12:00 pm - 1:00 pm ET	Sep 10, 2024 12:00 pm - 1:00 pm ET	
W202411370 Payments Risk Management And Oversight: What Does This Mean?	Playback Available	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390 Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Playback Available	May 29, 2024 12:00 pm - 1:00 pm ET		
W202411200 POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do	Playback Available	Jun 06, 2024 12:00 pm - 1:00 pm ET	Oct 08, 2024 12:00 pm - 1:00 pm ET	
W202410360 Problem Loan Workout Challenges in Today's Market	Playback Available	Jun 13, 2024 12:00 pm - 1:00 pm ET		
W202410000 Quickly Assessing Borrower Creditworthiness	Playback Available	Aug 27, 2024 12:00 pm - 1:30 pm ET		
W202411540 RDC and the FFIEC Guidance	Aug 12, 2024 2:00 pm - 3:00 pm ET	Dec 10, 2024 2:00 pm - 3:00 pm ET		
W202409290 Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Playback Available	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	
W202411550 Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	Sep 16, 2024 2:00 pm - 3:00 pm ET	Dec 16, 2024 2:00 pm - 3:00 pm ET		
T202411561 Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET		
T202411562 Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET		

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Retail and Branch Banking (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202410660	Regulation E Notification, Investigation and Documentation Requirements	<i>May 07, 2024</i> 12:00 pm - 1:00 pm ET	<i>Sep 05, 2024</i> 12:00 pm - 1:00 pm ET		
W202408540	Regulation E Requirements for Person-to-Person (P2P) Payments	<i>Jul 08, 2024</i> 12:00 pm - 1:00 pm ET	<i>Nov 20, 2024</i> 12:00 pm - 1:00 pm ET		
W202411860	Regulatory Compliance on Deposits: TISA, EFA Act, Check 21, The Garnishment Rule	<i>Jun 04, 2024</i> 2:00 pm - 3:00 pm ET			
T202410031	Responsible Commercial Real Estate Lending (1)	<i>Apr 02, 2024</i> 12:00 pm - 1:30 pm ET	<i>Jul 05, 2024</i> 12:00 pm - 1:30 pm ET	<i>Nov 12, 2024</i> 12:00 pm - 1:30 pm ET	
T202410032	Responsible Commercial Real Estate Lending (2)	<i>Apr 02, 2024</i> 2:00 pm - 3:30 pm ET	<i>Jul 05, 2024</i> 2:00 pm - 3:30 pm ET	<i>Nov 12, 2024</i> 2:00 pm - 3:30 pm ET	
T202403521	Small Business Lending Fundamentals (1)	Playback Available	<i>Jun 20, 2024</i> 12:00 pm - 1:30 pm ET	<i>Sep 09, 2024</i> 12:00 pm - 1:30 pm ET	
T202403522	Small Business Lending Fundamentals (2)	Playback Available	<i>Jun 20, 2024</i> 2:00 pm - 3:30 pm ET	<i>Sep 09, 2024</i> 2:00 pm - 3:30 pm ET	
W202410250	Smaller Business Lending: Evaluation and Underwriting, Policy and Process	Playback Available	<i>May 02, 2024</i> 2:00 pm - 3:00 pm ET	<i>Nov 07, 2024</i> 12:00 pm - 1:00 pm ET	
B202401251	Strategic Value of Retail Branch Transformation Part 1: New Physical Branch Models and Strategies	<i>May 14, 2024</i> 12:00 pm - 1:00 pm ET			
B202401252	Strategic Value of Retail Branch Transformation Part 2: Branch Operations and Offerings	<i>May 15, 2024</i> 12:00 pm - 1:00 pm ET			
B202401253	Strategic Value of Retail Branch Transformation Part 3: Focusing on Engagement	<i>May 16, 2024</i> 12:00 pm - 1:00 pm ET			
W202411160	The Do's and Don't's of a Notary Public	Playback Available	<i>Sep 11, 2024</i> 12:00 pm - 1:00 pm ET		

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Retail and Branch Banking (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Playback Available	Jul 25, 2024 12:00 pm - 1:00 pm ET		
W202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints	Playback Available	Sep 30, 2024 2:00 pm - 3:00 pm ET		
B202411581	Wire Transfer - 3 Part Bootcamp (Part 1)	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 2:00 pm - 3:00 pm ET	Nov 20, 2024 2:00 pm - 3:00 pm ET	
B202411582	Wire Transfer - 3 Part Bootcamp (Part 2)	May 14, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 2:00 pm - 3:00 pm ET	
B202411583	Wire Transfer - 3 Part Bootcamp (Part 3)	May 15, 2024 2:00 pm - 3:00 pm ET	Sep 13, 2024 2:00 pm - 3:00 pm ET	Nov 22, 2024 2:00 pm - 3:00 pm ET	
W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Playback Available	May 14, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 12:00 pm - 1:00 pm ET	
W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET

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Business Banking

Course Number and Title		Date 1	Date 2	Date 3	Date 4
F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Playback Available	Playback Available		
W202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture	Playback Available	Jul 17, 2024 2:00 pm - 3:00 pm ET	Dec 05, 2024 2:00 pm - 3:00 pm ET	
W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Playback Available	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
T202411751	Accounting Principles in Commercial Lending (1)	Playback Available	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202411752	Accounting Principles in Commercial Lending (2)	Playback Available	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
W202410610	ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
B202411461	ACH Basics- 3 Part Bootcamp (Part 1)	Jun 24, 2024 2:00 pm - 3:00 pm ET	Sep 23, 2024 2:00 pm - 3:00 pm ET		
B202411462	ACH Basics- 3 Part Bootcamp (Part 2)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 2:00 pm - 3:00 pm ET		
B202411463	ACH Basics- 3 Part Bootcamp (Part 3)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 25, 2024 2:00 pm - 3:00 pm ET		
W202411490	ACH Risk for Treasury Management Sales	Dec 09, 2024 2:00 pm - 3:00 pm ET			
W202409750	Aligning Your Debit Card Programs with External Fraud Threats	Apr 17, 2024 12:00 pm - 1:00 pm ET	Aug 05, 2024 12:00 pm - 1:00 pm ET		

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Business Banking (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
T202404211	Analyzing Corporate and Personal Statements and Tax Returns (1)	Playback Available	Jul 16, 2024 12:00 pm - 1:45 pm ET	Oct 30, 2024 12:00 pm - 1:45 pm ET	
T202404212	Analyzing Corporate and Personal Statements and Tax Returns (2)	Playback Available	Jul 16, 2024 2:15 pm - 4:00 pm ET	Oct 30, 2024 2:15 pm - 4:00 pm ET	
W202411760	Asset Based Lending: Policy and Underwriting Guidance for Borrowing Base Lending on Receivables and Inventory	Playback Available	Sep 12, 2024 12:00 pm - 1:00 pm ET		
W202410980	Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements	Playback Available	Aug 30, 2024 12:00 pm - 1:00 pm ET		
W202410370	Banking Basics: An Overview and Refresher Training	Playback Available	Apr 23, 2024 2:00 pm - 3:00 pm ET		
W202410380	Basic Personal and Business Tax Return Analysis	Playback Available	Apr 10, 2024 2:00 pm - 3:00 pm ET		
W202409780	Basics of Currency Transaction Reporting (CTR)		Apr 15, 2024 2:00 pm - 3:00 pm ET	Sep 10, 2024 2:00 pm - 3:00 pm ET	
W202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees	Playback Available	Jun 28, 2024 2:00 pm - 3:00 pm ET	Oct 23, 2024 2:00 pm - 3:00 pm ET	
W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
W202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market	Playback Available	Jun 27, 2024 12:00 pm - 1:00 pm ET		
T202401361	Commercial Lending Basics (1)		Apr 26, 2024 12:00 pm - 1:30 pm ET	Aug 15, 2024 12:00 pm - 1:30 pm ET	Dec 11, 2024 12:00 pm - 1:30 pm ET
T202401362	Commercial Lending Basics (2)		Apr 26, 2024 2:00 pm - 3:30 pm ET	Aug 15, 2024 2:00 pm - 3:30 pm ET	Dec 11, 2024 2:00 pm - 3:30 pm ET

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Business Banking (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410350 Commercial Real Estate (CRE) Lending in Today's Economy	Playback Available	Jun 27, 2024 2:00 pm - 3:00 pm ET		
W202410140 Construction Contractors: Evaluating, Underwriting and Lending to Them	Playback Available	Jun 05, 2024 2:00 pm - 3:00 pm ET	Sep 17, 2024 2:00 pm - 3:00 pm ET	
W202411790 Credit Risk Discipline Tools to Maintain Credit Culture	Jun 21, 2024 12:00 pm - 1:00 pm ET	Oct 24, 2024 12:00 pm - 1:00 pm ET		
W202411181 Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)	Apr 03, 2024 12:00 pm - 1:00 pm ET	Oct 09, 2024 12:00 pm - 1:00 pm ET		
W202411182 Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)	Apr 03, 2024 2:00 pm - 3:00 pm ET	Oct 09, 2024 2:00 pm - 3:00 pm ET		
W202411920 Dodd-Frank: Overview and regulations	Apr 29, 2024 2:00 pm - 3:00 pm ET			
W202411820 E-Sign Act: Overview, technical requirements, Regulations	Apr 04, 2024 12:00 pm - 1:00 pm ET			
W202411420 Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
W202404240 Effective Loan Pricing	Playback Available	May 08, 2024 12:00 pm - 1:30 pm ET	Oct 10, 2024 12:00 pm - 1:30 pm ET	
W202409010 Effectively Performing Your Risk Assessment for Online Account Opening	Apr 15, 2024 12:00 pm - 1:00 pm ET			
W202410680 Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations	Jun 04, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET		
W202411870 Fair Credit Reporting Act (FCRA)	Apr 23, 2024 12:00 pm - 1:00 pm ET			

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Business Banking (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411840 Fair Lending Regulations: CRA, UDAAP, ECOA, FHA, TILA	May 03, 2024 2:00 pm - 3:00 pm ET			
W202411510 FedNow, Operating Circular 8 and Operating Procedures	Aug 19, 2024 2:00 pm - 3:00 pm ET	Nov 19, 2024 2:00 pm - 3:00 pm ET		
T202402561 Financial Statement Analysis for Lenders Series (1)	Playback Available	Jul 22, 2024 12:00 pm - 1:30 pm ET	Nov 01, 2024 12:00 pm - 1:30 pm ET	
T202402562 Financial Statement Analysis for Lenders Series (2)	Playback Available	Jul 22, 2024 2:00 pm - 3:30 pm ET	Nov 01, 2024 2:00 pm - 3:30 pm ET	
W202411440 Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
W202411440 Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
W202411940 Fundamentals of CIP, CDD, EDD, CTR and Current Issues	Playback Available			
W202411750 GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials	Playback Available	May 23, 2024 2:00 pm - 3:00 pm ET	Oct 02, 2024 2:00 pm - 3:00 pm ET	
T202408421 Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
T202408422 Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	



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Business Banking (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410300 Introduction to Commercial Lending	<i>Playback Available</i>	<i>Playback Available</i>		
W202411770 Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth	<i>Playback Available</i>	Sep 04, 2024 12:00 pm - 1:00 pm ET		
W202404180 Key Lender Mistakes in Underwriting and Structuring Commercial Loans	<i>Playback Available</i>	Jun 10, 2024 2:00 pm - 3:30 pm ET	Sep 19, 2024 2:00 pm - 3:30 pm ET	
W202411810 KYC: Overview of regulations and what we need to do!	<i>Playback Available</i>			
W202410160 Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability	<i>Playback Available</i>	May 23, 2024 12:00 pm - 1:00 pm ET	Oct 02, 2024 12:00 pm - 1:00 pm ET	
W202411400 Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410170 Lending to Borrowers Over the Business Cycle	Apr 11, 2024 2:00 pm - 3:00 pm ET	Sep 04, 2024 2:00 pm - 3:00 pm ET		
W202410020 Loan Agreements and Loan Covenants	<i>Playback Available</i>	Aug 27, 2024 2:00 pm - 3:30 pm ET		
T202410041 Loan Structure Fundamentals (1)	<i>Playback Available</i>	May 01, 2024 12:00 pm - 1:30 pm ET	Oct 15, 2024 12:00 pm - 1:30 pm ET	
T202410042 Loan Structure Fundamentals (2)	<i>Playback Available</i>	May 01, 2024 2:00 pm - 3:30 pm ET	Oct 15, 2024 2:00 pm - 3:30 pm ET	
W202410310 Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	<i>Playback Available</i>	May 21, 2024 12:00 pm - 1:00 pm ET		
W202411130 New Beneficial Ownership Rules: What You Need to Know	<i>Playback Available</i>			

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Business Banking (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202410010	Not-for-Profit (Fund) Accounting	Playback Available	<i>May 08, 2024</i> 2:00 pm - 3:30 pm ET	Oct 10, 2024 2:00 pm - 3:30 pm ET	
W202411830	OFAC: An overview, purpose and understanding of how sanctions occur and why	May 28, 2024 12:00 pm - 1:00 pm ET			
T202411761	Only Cash Pays Loans: 9 Approaches to Cash Flow (1)	Apr 12, 2024 12:00 pm - 1:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		
T202411762	Only Cash Pays Loans: 9 Approaches to Cash Flow (2)	Apr 12, 2024 2:00 pm - 3:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		
W202411140	Overdraft Programs: Mistakes and How to Avoid Them	Playback Available	<i>Jun 04, 2024</i> 12:00 pm - 1:00 pm ET	<i>Sep 10, 2024</i> 12:00 pm - 1:00 pm ET	
W202411370	Payments Risk Management And Oversight: What Does This Mean?	Playback Available	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Playback Available	<i>May 29, 2024</i> 12:00 pm - 1:00 pm ET		
W202411780	Problem Asset Management: Identification and Resolution	Playback Available	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 2:00 pm - 3:00 pm ET	
W202410360	Problem Loan Workout Challenges in Today's Market	Playback Available	<i>Jun 13, 2024</i> 12:00 pm - 1:00 pm ET		
W202410000	Quickly Assessing Borrower Creditworthiness	Playback Available	Aug 27, 2024 12:00 pm - 1:30 pm ET		
W202411550	Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	<i>Sep 16, 2024</i> 2:00 pm - 3:00 pm ET	<i>Dec 16, 2024</i> 2:00 pm - 3:00 pm ET		
W202407400	Regulation E vs ACH - Friends or Foes?	Playback Available	Sep 18, 2024 12:00 pm - 1:00 pm ET		

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Business Banking (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411860 Regulatory Compliance on Deposits: TISA, EFA Act, Check 21, The Garnishment Rule	Jun 04, 2024 2:00 pm - 3:00 pm ET			
T202410031 Responsible Commercial Real Estate Lending (1)	Apr 02, 2024 12:00 pm - 1:30 pm ET	Jul 05, 2024 12:00 pm - 1:30 pm ET	Nov 12, 2024 12:00 pm - 1:30 pm ET	
T202410032 Responsible Commercial Real Estate Lending (2)	Apr 02, 2024 2:00 pm - 3:30 pm ET	Jul 05, 2024 2:00 pm - 3:30 pm ET	Nov 12, 2024 2:00 pm - 3:30 pm ET	
W202410620 Risk Rating And Reviewing Your Treasury Clients: Standardizing And Enhancing The Process	Playback Available	May 22, 2024 12:00 pm - 1:00 pm ET	Sep 17, 2024 12:00 pm - 1:00 pm ET	
W202411570 Selling Treasury Management Services		Nov 06, 2024 2:00 pm - 3:00 pm ET		
T202403521 Small Business Lending Fundamentals (1)	Playback Available	Jun 20, 2024 12:00 pm - 1:30 pm ET	Sep 09, 2024 12:00 pm - 1:30 pm ET	
T202403522 Small Business Lending Fundamentals (2)	Playback Available	Jun 20, 2024 2:00 pm - 3:30 pm ET	Sep 09, 2024 2:00 pm - 3:30 pm ET	
W202410250 Smaller Business Lending: Evaluation and Underwriting, Policy and Process	Playback Available	May 02, 2024 2:00 pm - 3:00 pm ET	Nov 07, 2024 12:00 pm - 1:00 pm ET	
W202411410 Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	



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Business Banking (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202408560 Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks	Playback Available			
W202411350 Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends	Playback Available	Jun 18, 2024 2:00 pm - 3:00 pm ET	Oct 22, 2024 2:00 pm - 3:00 pm ET	
W202408790 Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	<i>Apr 10, 2024 12:00 pm - 1:00 pm ET</i>	<i>Aug 14, 2024 2:00 pm - 3:00 pm ET</i>		
W202408800 Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting	Playback Available	<i>Aug 08, 2024 12:00 pm - 1:00 pm ET</i>	<i>Nov 06, 2024 12:00 pm - 1:00 pm ET</i>	
W202408020 Why EBITDA Doesn't Spell Cash Flow, But What Does?	Playback Available	May 30, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 12:00 pm - 1:00 pm ET	Nov 25, 2024 12:00 pm - 1:00 pm ET
B202411581 Wire Transfer - 3 Part Bootcamp (Part 1)	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 2:00 pm - 3:00 pm ET	Nov 20, 2024 2:00 pm - 3:00 pm ET	
B202411582 Wire Transfer - 3 Part Bootcamp (Part 2)	May 14, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 2:00 pm - 3:00 pm ET	
B202411583 Wire Transfer - 3 Part Bootcamp (Part 3)	May 15, 2024 2:00 pm - 3:00 pm ET	Sep 13, 2024 2:00 pm - 3:00 pm ET	Nov 22, 2024 2:00 pm - 3:00 pm ET	
W202409470 Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Playback Available	<i>May 14, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 21, 2024 12:00 pm - 1:00 pm ET</i>	
W202410580 Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET
W202411800 Your Credit Policy: Writing, Implementing and Maintaining	Playback Available	Jun 21, 2024 2:00 pm - 3:00 pm ET	Oct 24, 2024 2:00 pm - 3:00 pm ET	

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Regulatory Compliance

Course Listings



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Bank Compliance

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410600 ACH Originator Training: Complying With Authorizations, Reversals, Returns And Change Requirements	<i>Playback Available</i>			
W202410980 Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements	<i>Playback Available</i>	Aug 30, 2024 12:00 pm - 1:00 pm ET		
W202410190 Banking Military Personnel	May 17, 2024 12:00 pm - 1:00 pm ET	Sep 03, 2024 12:00 pm - 1:00 pm ET		
W202411390 BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	
W202411850 CFPB's Debt Collections Rules	Jun 07, 2024 12:00 pm - 1:00 pm ET			
W202411920 Dodd-Frank: Overview and regulations	Apr 29, 2024 2:00 pm - 3:00 pm ET			
W202411420 Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
W202410670 Effectively Handling Subpoenas, Levies and Garnishments	May 28, 2024 2:00 pm - 3:00 pm ET			
W202411230 Electronic Transaction Headaches: Processing Reg E Disputes and Combating ACH & Wire Fraud	<i>Playback Available</i>	Jul 09, 2024 2:00 pm - 3:00 pm ET		
W202410180 Estimating Seasonal Borrowing Needs and Ability to Repay	Apr 18, 2024 2:00 pm - 3:00 pm ET	Aug 21, 2024 2:00 pm - 3:00 pm ET		
W202411840 Fair Lending Regulations: CRA, UDAAP, ECOA, FHA, TILA	May 03, 2024 2:00 pm - 3:00 pm ET			
W202411880 FFIEC Examinations Manual	<i>Playback Available</i>			

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Bank Compliance (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411520 FFIEC Guidance and Account Takeover	Jun 13, 2024 2:00 pm - 3:00 pm ET	Oct 07, 2024 2:00 pm - 3:00 pm ET		
W202411940 Fundamentals of CIP, CDD, EDD, CTR and Current Issues	Playback Available			
W202408880 Garnishments, Levies and Subpoenas Training for Your Front and Back Office	Playback Available	Jun 25, 2024 12:00 pm - 1:00 pm ET	Oct 23, 2024 12:00 pm - 1:00 pm ET	
W202411810 KYC: Overview of regulations and what we need to do!	Playback Available			
W202411830 OFAC: An overview, purpose and understanding of how sanctions occur and why	May 28, 2024 12:00 pm - 1:00 pm ET			
W202411370 Payments Risk Management And Oversight: What Does This Mean?	Playback Available	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390 Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Playback Available	May 29, 2024 12:00 pm - 1:00 pm ET		
W202411540 RDC and the FFIEC Guidance	Aug 12, 2024 2:00 pm - 3:00 pm ET	Dec 10, 2024 2:00 pm - 3:00 pm ET		
W202404610 Real Estate Appraisals - Regulations, Processes and Pitfalls	Playback Available	Jun 10, 2024 12:00 pm - 1:30 pm ET	Sep 19, 2024 12:00 pm - 1:30 pm ET	



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Bank Compliance

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202409290 Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Playback Available	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	
T202411561 Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET		
T202411562 Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET		
W202410660 Regulation E Notification, Investigation and Documentation Requirements	May 07, 2024 12:00 pm - 1:00 pm ET	Sep 05, 2024 12:00 pm - 1:00 pm ET		
W202408540 Regulation E Requirements for Person-to-Person (P2P) Payments	Jul 08, 2024 12:00 pm - 1:00 pm ET	Nov 20, 2024 12:00 pm - 1:00 pm ET		
W202407400 Regulation E vs ACH - Friends or Foes?	Playback Available	Sep 18, 2024 12:00 pm - 1:00 pm ET		
W202411860 Regulatory Compliance on Deposits: TISA, EFA Act, Check 21, The Garnishment Rule	Jun 04, 2024 2:00 pm - 3:00 pm ET			
W202411210 The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Playback Available	Jul 25, 2024 12:00 pm - 1:00 pm ET		
W202411410 Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
W202411890 UDAAP examination procedures	May 10, 2024 2:00 pm - 3:00 pm ET			
W202410860 Wire Transfer Requests Using eSign and UCC 4A	Jun 03, 2024 12:00 pm - 1:00 pm ET	Dec 19, 2024 12:00 pm - 1:00 pm ET		

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BSA (Bank Secrecy Act) / AML (Anti-Money Laundering)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410970 ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements	Playback Available	Jun 02, 2024 12:00 pm - 1:00 pm ET	Oct 03, 2024 12:00 pm - 1:00 pm ET	
W202410990 AML Monitoring System Customization and Optimization	Playback Available	Jul 23, 2024 12:00 pm - 1:00 pm ET		
B202411781 Anti-Money Laundering (AML) Bootcamp - Part 1: Overview and Fundamentals		Apr 08, 2024 2:00 pm - 3:00 pm ET		
B202411782 Anti-Money Laundering Bootcamp - Part 2: Risk Management		Apr 09, 2024 2:00 pm - 3:00 pm ET		
B202411783 Anti-Money Laundering Bootcamp - Part 3: Training on Red Flags		Apr 10, 2024 2:00 pm - 3:00 pm ET		
W202410980 Balancing Account Opening Efficiencies on the Front-Line with BSA Compliance Requirements	Playback Available	Aug 30, 2024 12:00 pm - 1:00 pm ET		
B202411791 Bank Secrecy Act (BSA) Bootcamp - Part 1: Overview and Fundamentals		Jun 17, 2024 12:00 pm - 1:00 pm ET		
B202411792 Bank Secrecy Act (BSA) Bootcamp - Part 2: Best Audit Practices		Jun 19, 2024 12:00 pm - 1:00 pm ET		
B202411793 Bank Secrecy Act (BSA) Bootcamp - Part 3: BSA/AML/OFAC Risk Assessments		Jun 20, 2024 12:00 pm - 1:00 pm ET		



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BSA (Bank Secrecy Act) / AML (Anti-Money Laundering)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
W202409780	Basics of Currency Transaction Reporting (CTR)	<i>Apr 15, 2024 2:00 pm - 3:00 pm ET</i>	<i>Sep 10, 2024 2:00 pm - 3:00 pm ET</i>		
W202409730	BSA and OFAC Fundamentals for New Employees and Refresher for Existing Employees	Playback Available	<i>Jun 28, 2024 2:00 pm - 3:00 pm ET</i>	<i>Oct 23, 2024 2:00 pm - 3:00 pm ET</i>	
W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips	Playback Available			
W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms	<i>Apr 30, 2024 2:00 pm - 3:00 pm ET</i>	<i>Jul 15, 2024 12:00 pm - 1:00 pm ET</i>	<i>Nov 19, 2024 12:00 pm - 1:00 pm ET</i>	
W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	<i>May 06, 2024 2:00 pm - 3:00 pm ET</i>	<i>Sep 05, 2024 2:00 pm - 3:00 pm ET</i>	
W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring	<i>Jul 31, 2024 2:00 pm - 3:00 pm ET</i>	<i>Oct 17, 2024 12:00 pm - 1:00 pm ET</i>		
W202411940	Fundamentals of CIP, CDD, EDD, CTR and Current Issues	Playback Available			
W202411130	New Beneficial Ownership Rules: What You Need to Know	Playback Available			
W202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More	Playback Available	<i>Aug 06, 2024 12:00 pm - 1:00 pm ET</i>		
W202410930	Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively	<i>Apr 08, 2024 12:00 pm - 1:00 pm ET</i>	<i>Jul 19, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 01, 2024 12:00 pm - 1:00 pm ET</i>	
W202409840	Streamlining Your BSA High Risk Review Process	<i>May 09, 2024 2:00 pm - 3:00 pm ET</i>	<i>Aug 22, 2024 12:00 pm - 1:00 pm ET</i>	<i>Dec 12, 2024 12:00 pm - 1:00 pm ET</i>	
W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements	<i>Jun 17, 2024 12:00 pm - 1:00 pm ET</i>			
B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Playback Available	<i>Aug 26, 2024 12:00 pm - 1:00 pm ET</i>		

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Audit

Course Number and Title	Date 1	Date 2	Date 3	Date 4
F202404370 2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Playback Available	Playback Available		
W202410570 2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202401230 Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Playback Available	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
W202408290 Accountholder Death Requirements - Documentation, POD, POA, Checklist and More	Playback Available	May 29, 2024 2:00 pm - 3:00 pm ET	Oct 28, 2024 2:00 pm - 3:00 pm ET	
T202411751 Accounting Principles in Commercial Lending (1)	Playback Available	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202411752 Accounting Principles in Commercial Lending (2)	Playback Available	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
W202410610 ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
T202411471 ACH Operating Rules - 2 Part Series (Part 1)	Jul 24, 2024 2:00 pm - 3:00 pm ET	Oct 16, 2024 2:00 pm - 3:00 pm ET		
T202411472 ACH Operating Rules - 2 Part Series (Part 2)	Jul 25, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 2:00 pm - 3:00 pm ET		
T202411481 ACH Policies and Procedures - 2 Part Series (Part 1)	Oct 28, 2024 2:00 pm - 3:00 pm ET			
T202411472 ACH Policies and Procedures - 2 Part Series (Part 2)	Oct 29, 2024 2:00 pm - 3:00 pm ET			

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Audit (continued)

Course Number and Title		Date 1	Date 2	Date 3	Date 4
B202411781	Anti-Money Laundering (AML) Bootcamp - Part 1: Overview and Fundamentals	Apr 08, 2024 2:00 pm - 3:00 pm ET			
B202411782	Anti-Money Laundering Bootcamp - Part 2: Risk Management	Apr 09, 2024 2:00 pm - 3:00 pm ET			
B202411783	Anti-Money Laundering Bootcamp - Part 3: Training on Red Flags	Apr 10, 2024 2:00 pm - 3:00 pm ET			
B202411791	Bank Secrecy Act (BSA) Bootcamp - Part 1: Overview and Fundamentals	Jun 17, 2024 12:00 pm - 1:00 pm ET			
B202411792	Bank Secrecy Act (BSA) Bootcamp - Part 2: Best Audit Practices	Jun 19, 2024 12:00 pm - 1:00 pm ET			
B202411793	Bank Secrecy Act (BSA) Bootcamp - Part 3: BSA/AML/OFAC Risk Assessments	Jun 20, 2024 12:00 pm - 1:00 pm ET			
W202410190	Banking Military Personnel	<i>May 17, 2024</i> 12:00 pm - 1:00 pm ET	<i>Sep 03, 2024</i> 12:00 pm - 1:00 pm ET		
W202409780	Basics of Currency Transaction Reporting (CTR)	<i>Apr 15, 2024</i> 2:00 pm - 3:00 pm ET	<i>Sep 10, 2024</i> 2:00 pm - 3:00 pm ET		
W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	
W202411500	Card Payments Fraud and Risk Mitigation	Jun 17, 2024 2:00 pm - 3:00 pm ET	<i>Oct 14, 2024</i> 2:00 pm - 3:00 pm ET		
W202411280	CECL - Current Expected Credit Losses: Past, Present & Future		Playback Available		
W202411360	CECL - Effective Model Valuation		Playback Available	Jun 12, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 2:00 pm - 3:00 pm ET

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Audit (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411850 CFPB's Debt Collections Rules	Jun 07, 2024 12:00 pm - 1:00 pm ET			
W202410660 Check Fraud Identification and Response	Jun 19, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET		
W202411340 Check Fraud Trends, Legal Impact And Mitigating Tools	Playback Available	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
W202401550 Check Returns and Adjustments Dos and Don'ts	Playback Available	May 16, 2024 12:00 pm - 1:00 pm ET	Aug 21, 2024 12:00 pm - 1:00 pm ET	
T202409261 Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 1)	Playback Available	Apr 25, 2024 12:00 pm - 1:00 pm ET	Sep 16, 2024 12:00 pm - 1:00 pm ET	
T202409262 Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 2)	Playback Available	Apr 25, 2024 2:00 pm - 3:00 pm ET	Sep 16, 2024 2:00 pm - 3:00 pm ET	
W202410530 Death Notification Entries (DNEs): Handling Requirements and Best Practices	Playback Available	Aug 13, 2024 12:00 pm - 1:00 pm ET	Dec 05, 2024 12:00 pm - 1:00 pm ET	
W202408940 Debit Card Fraud Investigations	Playback Available	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET	
W202410670 Effectively Handling Subpoenas, Levies and Garnishments	May 28, 2024 2:00 pm - 3:00 pm ET			



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Audit (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411230 Electronic Transaction Headaches: Processing Reg E Disputes and Combating ACH & Wire Fraud	Playback Available	<i>Jul 09, 2024</i> 2:00 pm - 3:00 pm ET		
W202411430 End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	Aug 06, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 12:00 pm - 1:00 pm ET		
W202410180 Estimating Seasonal Borrowing Needs and Ability to Repay	Apr 18, 2024 2:00 pm - 3:00 pm ET	Aug 21, 2024 2:00 pm - 3:00 pm ET		
W202411840 Fair Lending Regulations: CRA, UDAAP, ECOA, FHA, TILA	May 03, 2024 2:00 pm - 3:00 pm ET			
W202411510 FedNow, Operating Circular 8 and Operating Procedures	Aug 19, 2024 2:00 pm - 3:00 pm ET	<i>Nov 19, 2024</i> 2:00 pm - 3:00 pm ET		
W202411880 FFIEC Examinations Manual	Playback Available			
W202411440 Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
W202411450 Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202411440 Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
W202411940 Fundamentals of CIP, CDD, EDD, CTR and Current Issues	Playback Available			
W202408880 Garnishments, Levies and Subpoenas Training for Your Front and Back Office	Playback Available	<i>Jun 25, 2024</i> 12:00 pm - 1:00 pm ET	<i>Oct 23, 2024</i> 12:00 pm - 1:00 pm ET	
W202409980 Identifying Third Party Senders Risk Assessment – What you need to know	<i>Apr 16, 2024</i> 12:00 pm - 1:00 pm ET	<i>Jul 17, 2024</i> 12:00 pm - 1:00 pm ET	<i>Oct 16, 2024</i> 12:00 pm - 1:00 pm ET	

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Audit (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202408400 Implementing Online Account Opening: Compliance, Fraud, Risks, Best Practices and Lessons Learned	<i>May 10, 2024</i> 12:00 pm - 1:00 pm ET	<i>Aug 28, 2024</i> 12:00 pm - 1:00 pm ET		
W202404180 Key Lender Mistakes in Underwriting and Structuring Commercial Loans	Playback Available	Jun 10, 2024 2:00 pm - 3:30 pm ET	Sep 19, 2024 2:00 pm - 3:30 pm ET	
W202411810 KYC: Overview of regulations and what we need to do!	Playback Available			
W202411400 Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410310 Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Playback Available	<i>May 21, 2024</i> 12:00 pm - 1:00 pm ET		
W202410650 Mitigating Fraud Risks in Conservatorships and Trust Accounts	<i>Jul 26, 2024</i> 12:00 pm - 1:00 pm ET			
W202411130 New Beneficial Ownership Rules: What You Need to Know	Playback Available			
W202410010 Not-for-Profit (Fund) Accounting	Playback Available	<i>May 08, 2024</i> 2:00 pm - 3:30 pm ET	Oct 10, 2024 2:00 pm - 3:30 pm ET	
W202411830 OFAC: An overview, purpose and understanding of how sanctions occur and why	<i>May 28, 2024</i> 12:00 pm - 1:00 pm ET			
W202409870 Online Account Application Fraud: Identification Prevention and Recovery	Playback Available	<i>Aug 19, 2024</i> 2:00 pm - 3:00 pm ET		
W202411140 Overdraft Programs: Mistakes and How to Avoid Them	Playback Available	Jun 04, 2024 12:00 pm - 1:00 pm ET	Sep 10, 2024 12:00 pm - 1:00 pm ET	
W202411530 Payments Policies, Procedures and Risk Assessments	Apr 09, 2024 2:00 pm - 3:00 pm ET	Aug 07, 2024 2:00 pm - 3:00 pm ET	Dec 04, 2024 2:00 pm - 3:00 pm ET	

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Audit (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411370 Payments Risk Management And Oversight: What Does This Mean?	Playback Available	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390 Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Playback Available	May 29, 2024 12:00 pm - 1:00 pm ET		
W202410360 Problem Loan Workout Challenges in Today's Market	Playback Available	Jun 13, 2024 12:00 pm - 1:00 pm ET		
W202410000 Quickly Assessing Borrower Creditworthiness	Playback Available	Aug 27, 2024 12:00 pm - 1:30 pm ET		
W202408682 RDC Rules and Regulations - Compliance Review and Checklist	Playback Available	Apr 23, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 2:00 pm - 3:00 pm ET	
W202404610 Real Estate Appraisals - Regulations, Processes and Pitfalls	Playback Available	Jun 10, 2024 12:00 pm - 1:30 pm ET	Sep 19, 2024 12:00 pm - 1:30 pm ET	
W202409290 Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Playback Available	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	
W202411550 Regulation CC Presumption of Alteration, ECI's and RDC Indemnity	<i>Sep 16, 2024 2:00 pm - 3:00 pm ET</i>	<i>Dec 16, 2024 2:00 pm - 3:00 pm ET</i>		
T202411561 Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET		
T202411562 Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET		
W202410660 Regulation E Notification, Investigation and Documentation Requirements	<i>May 07, 2024 12:00 pm - 1:00 pm ET</i>	<i>Sep 05, 2024 12:00 pm - 1:00 pm ET</i>		
W202408540 Regulation E Requirements for Person-to-Person (P2P) Payments	<i>Jul 08, 2024 12:00 pm - 1:00 pm ET</i>	<i>Nov 20, 2024 12:00 pm - 1:00 pm ET</i>		

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Audit (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411370 Payments Risk Management And Oversight: What Does This Mean?	Playback Available	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390 Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Playback Available	May 29, 2024 12:00 pm - 1:00 pm ET		
W202410360 Problem Loan Workout Challenges in Today's Market	Playback Available	Jun 13, 2024 12:00 pm - 1:00 pm ET		
W202410000 Quickly Assessing Borrower Creditworthiness	Playback Available	Aug 27, 2024 12:00 pm - 1:30 pm ET		
W202408682 RDC Rules and Regulations - Compliance Review and Checklist	Playback Available	Apr 23, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 2:00 pm - 3:00 pm ET	
W202404610 Real Estate Appraisals - Regulations, Processes and Pitfalls	Playback Available	Jun 10, 2024 12:00 pm - 1:30 pm ET	Sep 19, 2024 12:00 pm - 1:30 pm ET	
W202409290 Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Playback Available	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	
W202411550 Regulation CC Presumption of Alteration, ECIs and RDC Indemnity		Sep 16, 2024 2:00 pm - 3:00 pm ET	Dec 16, 2024 2:00 pm - 3:00 pm ET	
T202411561 Regulation E - 2 Part Series (Part 1)		Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET	
T202411562 Regulation E - 2 Part Series (Part 2)		Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET	
W202410660 Regulation E Notification, Investigation and Documentation Requirements		May 07, 2024 12:00 pm - 1:00 pm ET	Sep 05, 2024 12:00 pm - 1:00 pm ET	
W202408540 Regulation E Requirements for Person-to-Person (P2P) Payments		Jul 08, 2024 12:00 pm - 1:00 pm ET	Nov 20, 2024 12:00 pm - 1:00 pm ET	

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Audit (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
B202409903 Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	<i>Playback Available</i>	<i>Aug 28, 2024 12:00 pm - 1:00 pm ET</i>		
W202410860 Wire Transfer Requests Using eSign and UCC 4A	<i>Jun 03, 2024 12:00 pm - 1:00 pm ET</i>	<i>Dec 19, 2024 12:00 pm - 1:00 pm ET</i>		
W202411800 Your Credit Policy: Writing, Implementing and Maintaining	<i>Playback Available</i>	<i>Jun 21, 2024 2:00 pm - 3:00 pm ET</i>	<i>Oct 24, 2024 2:00 pm - 3:00 pm ET</i>	

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Risk, Fraud and Vendor Management

Course Listings



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Risk Management and Assessment

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202401230 Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Playback Available	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
W202411490 ACH Risk for Treasury Management Sales		Dec 09, 2024 2:00 pm - 3:00 pm ET		
B202411782 Anti-Money Laundering Bootcamp - Part 2: Risk Management		Apr 09, 2024 2:00 pm - 3:00 pm ET		
B202411783 Anti-Money Laundering Bootcamp - Part 3: Training on Red Flags		Apr 10, 2024 2:00 pm - 3:00 pm ET		
B202411793 Bank Secrecy Act (BSA) Bootcamp - Part 3: BSA/AML/OFAC Risk Assessments		Jun 20, 2024 12:00 pm - 1:00 pm ET		
W202409780 Basics of Currency Transaction Reporting (CTR)		Apr 15, 2024 2:00 pm - 3:00 pm ET	Sep 10, 2024 2:00 pm - 3:00 pm ET	
W202409820 BSA Negative News Searches: Search Tools and Best Practice Tips		Playback Available		
W202411390 BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	
W202409760 BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training		Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET
W202411500 Card Payments Fraud and Risk Mitigation		Jun 17, 2024 2:00 pm - 3:00 pm ET	Oct 14, 2024 2:00 pm - 3:00 pm ET	
W202411850 CFPB's Debt Collections Rules		Jun 07, 2024 12:00 pm - 1:00 pm ET		
W202411790 Credit Risk Discipline Tools to Maintain Credit Culture		Jun 21, 2024 12:00 pm - 1:00 pm ET	Oct 24, 2024 12:00 pm - 1:00 pm ET	

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Risk Management and Assessment (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410630 Effective ACH and RDC Underwriting and Setting Exposure Limits	Playback Available	<i>Jul 23, 2024</i> 2:00 pm - 3:00 pm ET	<i>Nov 26, 2024</i> 12:00 pm - 1:00 pm ET	
W202409010 Effectively Performing Your Risk Assessment for Online Account Opening	<i>Apr 15, 2024</i> 12:00 pm - 1:00 pm ET			
W202411520 FFIEC Guidance and Account Takeover	<i>Jun 13, 2024</i> 2:00 pm - 3:00 pm ET	<i>Oct 07, 2024</i> 2:00 pm - 3:00 pm ET		
W202411440 Fraud Incident Response: From Front-Line To Operations	<i>Aug 29, 2024</i> 2:00 pm - 3:00 pm ET	<i>Nov 21, 2024</i> 12:00 pm - 1:00 pm ET		
W202411450 Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	<i>Oct 16, 2024</i> 2:00 pm - 3:00 pm ET			
W202411440 Fraudulent or Quick Response Scams: Understanding the Increased Threats	<i>Nov 07, 2024</i> 2:00 pm - 3:00 pm ET			
T202408421 Identifying and Managing Problem Loans (1)	Playback Available	<i>Aug 01, 2024</i> 12:00 pm - 1:30 pm ET	<i>Dec 18, 2024</i> 12:00 pm - 1:30 pm ET	
T202408422 Identifying and Managing Problem Loans (2)	Playback Available	<i>Aug 01, 2024</i> 2:00 pm - 3:30 pm ET	<i>Dec 18, 2024</i> 2:00 pm - 3:30 pm ET	
W202409980 Identifying Third Party Senders Risk Assessment – What you need to know	<i>Apr 16, 2024</i> 12:00 pm - 1:00 pm ET	<i>Jul 17, 2024</i> 12:00 pm - 1:00 pm ET	<i>Oct 16, 2024</i> 12:00 pm - 1:00 pm ET	
W202407500 Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Playback Available			
W202404180 Key Lender Mistakes in Underwriting and Structuring Commercial Loans	Playback Available	<i>Jun 10, 2024</i> 2:00 pm - 3:30 pm ET	<i>Sep 19, 2024</i> 2:00 pm - 3:30 pm ET	
W202410650 Mitigating Fraud Risks in Conservatorships and Trust Accounts	<i>Jul 26, 2024</i> 12:00 pm - 1:00 pm ET			

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Risk Management and Assessment (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202411130 New Beneficial Ownership Rules: What You Need to Know	<i>Playback Available</i>			
W202410810 New CFPB Enforcement Actions on Regulation E and NSF Overdrafts	<i>Playback Available</i>			
W202411530 Payments Policies, Procedures and Risk Assessments	Apr 09, 2024 2:00 pm - 3:00 pm ET	Aug 07, 2024 2:00 pm - 3:00 pm ET	Dec 04, 2024 2:00 pm - 3:00 pm ET	
W202410710 Positive Pay: Using Technology to Mitigate Fraud	<i>Playback Available</i>			
W202410360 Problem Loan Workout Challenges in Today's Market	<i>Playback Available</i>	Jun 13, 2024 12:00 pm - 1:00 pm ET		
W202410000 Quickly Assessing Borrower Creditworthiness	<i>Playback Available</i>	Aug 27, 2024 12:00 pm - 1:30 pm ET		
W202410620 Risk Rating And Reviewing Your Treasury Clients: Standardizing And Enhancing The Process	<i>Playback Available</i>	May 22, 2024 12:00 pm - 1:00 pm ET	Sep 17, 2024 12:00 pm - 1:00 pm ET	
W202409840 Streamlining Your BSA High Risk Review Process	May 09, 2024 2:00 pm - 3:00 pm ET	Aug 22, 2024 12:00 pm - 1:00 pm ET	Dec 12, 2024 12:00 pm - 1:00 pm ET	
W202411930 Third Party Vendor Risk	Jul 01, 2024 2:00 pm - 3:00 pm ET			
W202411410 Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
W202411350 Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends	<i>Playback Available</i>	Jun 18, 2024 2:00 pm - 3:00 pm ET	Oct 22, 2024 2:00 pm - 3:00 pm ET	
W202408790 Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	Apr 10, 2024 12:00 pm - 1:00 pm ET	Aug 14, 2024 2:00 pm - 3:00 pm ET		

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Risk Management and Assessment (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202408800 Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting	Playback Available	Aug 08, 2024 12:00 pm - 1:00 pm ET	Nov 06, 2024 12:00 pm - 1:00 pm ET	
W202410640 Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements	Jun 17, 2024 12:00 pm - 1:00 pm ET			
B202409903 Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Playback Available	Aug 28, 2024 12:00 pm - 1:00 pm ET		
W202409470 Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Playback Available	May 14, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 12:00 pm - 1:00 pm ET	

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Fraud and Loss Mitigation

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202407510 ACH and Wire Fraud Trends, Identification, Investigation and Recovery	Playback Available	May 09, 2024 12:00 pm - 1:00 pm ET		
W202410970 ACH, Check, Wire, and Digital Banking: Fraud Detection and OFAC Requirements	Playback Available	Jun 02, 2024 12:00 pm - 1:00 pm ET	Oct 03, 2024 12:00 pm - 1:00 pm ET	
W202409750 Aligning Your Debit Card Programs with External Fraud Threats	Apr 17, 2024 12:00 pm - 1:00 pm ET	Aug 05, 2024 12:00 pm - 1:00 pm ET		
W202411500 Card Payments Fraud and Risk Mitigation	Jun 17, 2024 2:00 pm - 3:00 pm ET	Oct 14, 2024 2:00 pm - 3:00 pm ET		
W202410660 Check Fraud Identification and Response	Jun 19, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET		
W202411340 Check Fraud Trends, Legal Impact And Mitigating Tools	Playback Available	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
W202408940 Debit Card Fraud Investigations	Playback Available	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET	
W202411420 Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
W202410680 Evolving Deposit Fraud and Mitigation Tactics for Deposit Operations	Jun 04, 2024 12:00 pm - 1:00 pm ET	Oct 01, 2024 12:00 pm - 1:00 pm ET		
W202411440 Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
W202411450 Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202411440 Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			

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Fraud and Loss Mitigation (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202408400 Implementing Online Account Opening: Compliance, Fraud, Risks, Best Practices and Lessons Learned	<i>May 10, 2024</i> 12:00 pm - 1:00 pm ET	<i>Aug 28, 2024</i> 12:00 pm - 1:00 pm ET		
W202411400 Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410650 Mitigating Fraud Risks in Conservatorships and Trust Accounts	<i>Jul 26, 2024</i> 12:00 pm - 1:00 pm ET			
W202410900 Next Generation Fraud Program: Rethinking Your Strategy	<i>May 28, 2024</i> 12:00 pm - 1:00 pm ET	<i>Oct 03, 2024</i> 12:00 pm - 1:00 pm ET		
W202409870 Online Account Application Fraud: Identification Prevention and Recovery	Playback Available	<i>Aug 19, 2024</i> 2:00 pm - 3:00 pm ET		
W202411370 Payments Risk Management And Oversight: What Does This Mean?	Playback Available	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390 Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Playback Available	<i>May 29, 2024</i> 12:00 pm - 1:00 pm ET		
W202410710 Positive Pay: Using Technology to Mitigate Fraud	Playback Available			
W202411780 Problem Asset Management: Identification and Resolution	Playback Available	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 2:00 pm - 3:00 pm ET	



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Fraud and Loss Mitigation (continued)

Course Number and Title	Date 1	Date 2	Date 3	Date 4
W202410930 Real-Time Payments, Instant Payments and FedNOW: Mitigating Fraud Efficiently and Effectively	<i>Apr 08, 2024 12:00 pm - 1:00 pm ET</i>	<i>Jul 19, 2024 12:00 pm - 1:00 pm ET</i>	<i>Oct 01, 2024 12:00 pm - 1:00 pm ET</i>	
W202411550 Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	<i>Sep 16, 2024 2:00 pm - 3:00 pm ET</i>	<i>Dec 16, 2024 2:00 pm - 3:00 pm ET</i>		
W202409840 Streamlining Your BSA High Risk Review Process	<i>May 09, 2024 2:00 pm - 3:00 pm ET</i>	<i>Aug 22, 2024 12:00 pm - 1:00 pm ET</i>	<i>Dec 12, 2024 12:00 pm - 1:00 pm ET</i>	
W202410910 The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Playback Available	<i>Jul 24, 2024 12:00 pm - 1:00 pm ET</i>		

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About BankersHub

BankersHub was founded in 2012 by Financial Services professionals dedicated to educating and informing banks, credit unions, solution providers and consultants in the U.S. and around the globe. We deliver best practices, research insights, opinions, economic trends and consumer views through online education, virtual events and conferences, live streaming activities, and content development.

Our Mission

BankersHub is dedicated to connecting financial services professionals to their potential. We provide you the educational tools to build a stronger, more resilient, more competitive institution.

Our Guarantee

BankersHub works hard to meet a wide range of customer needs, expectations and circumstances. If you find that your experience fell short for any reason, please reach out and let us know. Our customer service team is here to help. BankersHub takes pride in the success of our customers.

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