



eLearning Catalog of Courses

THE LEADER IN ONLINE FINANCIAL SERVICES TRAINING SINCE 2012







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BankersHub® Passport Membership

assport All-Access Training[®] Membership grants your entire staff entry to all our live webinars and on demand courses for 12 months from time of purchase! Like a season ticketholder, Passport provides your financial institution unlimited access to:

- Live Single Webinars
- CPE Credits Available (on Request)
- Current Catalog of Online Courses
- 2-Part Webinar Series
- 3-Part Webinar Bootcamp
- **Discrete Service Serv**

Starting at only \$2,495, every employee will find relevant course topics that align with their role, department, and skill level. With over 400 webinars annually, our course catalog grows based on market trends and ensures your team's compliance and competence. And don't forget that you get the playback link to *every* event for distribution throughout your institution.

Passport members also receive up to a 70% discount on full Certification programs, many of which qualify for industry CPEs from NASBA.



What Passport Members Say

"We have used BankersHub Passport for years. The webinars cover a wide variety of current banking topics. The nice thing is that you will receive a PDF of the webinar before it begins so you can determine if it is what you are expecting before taking the time to attend the webinar. You also have playback links in case the time of the webinar doesn't fit your schedule. Well worth the price and definitely pays for itself! Highly recommend."

AVP-Payments \$2.4B Bank

"I have bought the Passport for two years running and LOVE it. Training subjects have been timely, and info is top notch." Chief Risk Officer \$250M Credit Union

Click <u>Here</u> for More Information on <u>BankersHub Passport</u>

Contact us at (914) 806-2380 or <u>blast@bankershub.com</u> to maximize your savings.

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New! Onboarding Modules FREE for BankersHub® Passport Members



tarting in 2024, Passport Membership introduces new Onboarding Modules FREE for Members <u>only</u>, to ensure that every new hire receives the precise training they need, enhancing their skills and efficiency from day one:

- Tailored Learning Pathways: With Passport Onboarding Modules, each new hire will follow a customized learning pathway that aligns with their role, department, and skill level.
- Comprehensive Training Modules: Our Passport Membership provides an extensive library of onboarding modules, covering a wide range of topics including banking fundamentals, compliance, customer service, retail banking, payments, lending, and more.
- Expert Insights: Our modules are done by industry experts who understand the nuances of the banking industry, so attendees benefit from their insights, best practices, and real-world scenarios.
- Efficiency & Time Savings: Passport Membership streamlines the process, allowing your bank to focus on practical training that matters.
- Consistency in Training: Maintain consistency across all departments and branches with standardized training modules, ensuring that new hires receive the same level of quality education.

Click <u>Here</u> for More Information on <u>BankersHub Passport</u>

Contact us at (914) 806-2380 or <u>blast@bankershub.com</u> to maximize your savings.





Playbacks and On-Demand Events

Just a reminder that registrations to ALL events, as well as Passport All-Access Training Memberships include FREE Playback access!

What does this mean?

- You do <u>not</u> have to attend an event to still get the playback
- Playback access does not expire
- Each paid registration entitles you to register additional attendees (with the same institutional email domain)! This means that attendees never have to crowd into a single conference room to watch the training.

It could NOT be easier!



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On-Demand Certifications



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About BankersHub On-Demand Certifications

Banking Certification Programs prepare you and your staff for the challenges your institution faces ahead including:

- Regulatory changes and compliance requirements
- Audit preparation and responses to exceptions
- Fraud and unauthorized activities
- New technology advances and opportunities
- Consumer concerns, problems and disputes
- Staff training, turnover and ongoing education needs



Certificate and Certification Programs

- eBanking Internal Audit Certification
- eBanking Specialist Certification
- eBanking Professional Certification
- Bank Accounting Specialist Certification
- BSA AML Professional Certification
- Money Services Business Certification
- Real Time Payments Certification
- FedNow Certification

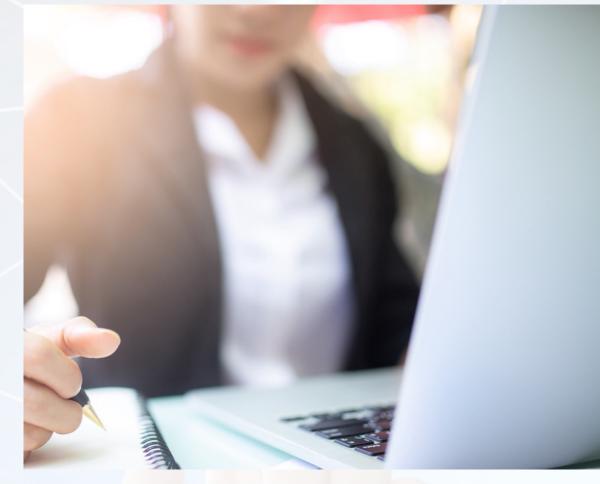
- Certified Fraud Specialist
- Certified Risk Specialist
- Certified Treasury Manager
- ACH Certificate
- Debit and ATM Card Certificate
- Wire Transfer Certificate
- Check and Remote Deposit Certificate
- AAP Preparatory Training Program

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About BankersHub On-Demand Certifications



- Students get to set their own pace for finishing BankersHub Certifications...there is no arbitrary 'Finish By...' date;
- Each session will test knowledge and retention with a brief quiz.
- Students can go back and review sections and retake the quiz as often as necessary;
- Upon successful completion, students can print their certificate that is good for two years and suitable for framing.
- After 2 years, students will be able to renew their certificate (for a small administrative fee) by taking any new or revised course elements and successfully passing the new quizzes.





New for 2024! Certified Risk Specialist

Levate your professional expertise in the world of banking and finance with the Certified Risk Specialist (CRS) certification, the latest offering from BankersHub. Tailored to empower professionals in navigating the increasingly complex terrain of financial risk, CRS is more than just a certification – it's a commitment to excellence in risk management and prevention.

At the heart of the CRS program is a curriculum designed to delve into the critical aspects of risk in the banking sector. From advanced risk assessment techniques to navigating the labyrinth of regulatory compliance, this certification covers it all. Whether you're a seasoned banker, a compliance officer, or an aspiring financial professional, CRS provides you with the tools and knowledge to stay ahead in a rapidly evolving industry.

What sets CRS apart is its focus on real-world application. Our course instructors, who are seasoned industry veterans, bring practical insights and experiences that transcend traditional learning. This hands-on approach ensures that what you learn is not just theory, but skills that can be immediately applied in your daily professional life.

Starting in Q1, 2024, join the ranks of those who don't just manage risk, but master it. With the CRS certification, open doors to new career opportunities, enhance your professional credibility, and become part of an elite community of risk management experts. Enroll in the Certified Risk Specialist program today and take the first step towards defining your future in the world of banking and finance.



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New for 2024! Money Services Business Certification

iscover pathway to becoming a leader in the financial services industry with the Money Services Business (MSB) Certification, the latest innovative offering from BankersHub. This specialized certification program is designed to equip professionals with the comprehensive skills and knowledge required to excel in the fast-paced and dynamic world of money services businesses.

The **MSB Certification** program stands as a beacon for those aspiring to deepen their understanding of this unique sector.

It covers an extensive range of topics, including:

- Regulatory compliance,
- Anti-money laundering tactics,
- Fraud prevention, and
- The latest fintech innovations impacting the industry.

This program is perfect for professionals who aim to stay ahead of the curve in understanding and managing the complexities of money services businesses.

One of the key highlights of this certification is its emphasis on real-world scenarios and practical solutions. Learn from industry experts who bring a wealth of experience and insider perspectives, ensuring that the knowledge you gain is not just theoretical but immediately applicable in your professional role. Whether you're involved in currency exchange, remittance services, or mobile payment platforms, this certification offers valuable insights and strategies relevant to all facets of MSB.

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Stay Up-to-Date! Real Time Payments® Certification

Ready to demonstrate your knowledge and understanding

of the RTP[®] Network? With the RTP[®] Specialist Certification from BankersHub in conjunction with the Payments Professor, learn what you need to know about the RTP[®] Network to help gain the understanding of the many different aspects of the RTP[®] Network including the participant, the payments flow, settlement, reconciliation, audits, returns and more. Learn what you need to know about the RTP[®] Network, how it can benefit your organization, and advance your career and payments knowledge by obtaining the certificate offered in the course.



The Payments Professor Kevin Olsen, AAP APRP NCP

The certification is broken into 8 sessions focusing on the following:

- 1. RTP[®] 101: Are You Ready for RTP[®]?
- 2. RTP[®] 102: Getting to Know RTP[®] Players, Participants, and Prerequisites
- 3. RTP[®] 103: Payment Messages and Prefunding
- 4. RTP[®] 201: Risks, Rules and Regulations Part 1
- 5. RTP[®] 202: Risks, Rules and Regulations Part 2
- 6. RTP[®] 301: Prefunding, Settlement and Reconciliation
- 7. RTP[®] 401: Rejects and Request for Returns
- 8. RTP[®] 501: Audits

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Certified Fraud Specialist Certification

With most financial institutions experiencing higher rates of fraud coming across all customer contact channels, there is no better time than now for all banking and credit union professionals to learn or refresh on these fraud activities.

This 8-course on-demand training gives learners insights and actions they can take to mitigate fraud activities and protect both their institution and their customers' resources.



The certification is broken into 8 sessions focusing on the following:

- 1. Understanding Mobile Payments Fraud
- 2. Documenting Your Elder Financial Program
- 3. Deposit Operations Fraud
- 4. Debit Card Fraud
- 5. Check Fraud
- 6. Wire Transfer Fraud
- 7. Bank Teller Fraud
- 8. ATM Fraud

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Five great reasons to go with our Banker Certification Programs:

Submit classes for AAP, CTP, NCP and/or CPE Credits

You do not just earn certification with the BankersHub program...you earn valuable credits needed to gain or renew professional designations. Taking these programs allows you to further your education and training towards these professional distinctions without having to incur travel expenses.

Take the sessions when it is convenient for you and fits your schedule

Because the BankersHub certification program is completely online, registrants take the courses and exams when it is convenient. Furthermore, there is not lost productivity and travel expense associated with live seminars and in-person training conducted in distant locations.

Choose the track that best meets your career needs

While payments professionals will likely find one of the three eBanking certification programs extremely valuable, many others are just looking for a deep dive into one or two areas of payments, such as Debit Cards, Wire Transfers, Checks or ACH. Finance and Accounting professionals will find the Bank Accounting Specialist Certification a critical component of their education. That is why BankersHub offers Certificates and Certifications that provide AAP or CPE credits along with valuable industry recognition.

eBanking Professional is an incredible value for in-depth content and knowledge

With 35 different sessions, the average cost per session is under \$100, a value that is almost impossible to find for content presented by a nationally recognized speaker! And there are no hidden fees or add-on expenses!

Certification recipients get access to BankersHub Resource Library

Registrants who complete one of the three BankersHub Certification programs get access to the BankersHub Resource Library containing sample documents, best practices and resources that help you tackle daily challenges and projects.



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Finance and





BankersHub is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry OF CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Suite 700, Nashville, TN, 37219-2417.

Course Listings



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Bank Accounting and Financial Reporting

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
T202411751	Accounting Issues in Commercial Lending (1)	Feb 15, 2024 12:00 pm - 1:30 pm ET	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202411752	Accounting Issues in Commercial Lending (2)	Feb 15, 2024 2:00 pm - 3:30 pm ET	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
W202411760	Basics of Asset-Based Lending (ABL)	Feb 28, 2024 12:00 pm - 1:00 pm ET	Sep 12, 2024 12:00 pm - 1:00 pm ET		
N202411280	CECL - Current Expected Credit Losses: Past, Present & Future	Jan 23, 2024 2:00 pm - 3:00 pm ET			
W202411360	CECL - Effective Model Valuation	Feb 22, 2024 2:00 pm - 3:00 pm ET	Jun 12, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 2:00 pm - 3:00 pm ET	
N202404240	Effective Loan Pricing	Jan 29, 2024 12:00 pm - 1:30 pm ET	May 08, 2024 12:00 pm - 1:30 pm ET	Oct 10, 2024 12:00 pm - 1:30 pm ET	
F202402561	Financial Statement Analysis for Lenders Series (1)	Feb 20, 2024 12:00 pm - 1:30 pm ET	Jul 22, 2024 12:00 pm - 1:30 pm ET	Nov 01, 2024 12:00 pm - 1:30 pm ET	
F202402562	Financial Statement Analysis for Lenders Series (2)	Feb 20, 2024 2:00 pm - 3:30 pm ET	Jul 22, 2024 2:00 pm - 3:30 pm ET	Nov 01, 2024 2:00 pm - 3:30 pm ET	
W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials	Jan 30, 2024 2:00 pm - 3:00 pm ET	May 23, 2024 2:00 pm - 3:00 pm ET	Oct 02, 2024 2:00 pm - 3:00 pm ET	
W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability	Jan 30, 2024 12:00 pm - 1:00 pm ET	May 23, 2024 12:00 pm - 1:00 pm ET	Oct 02, 2024 12:00 pm - 1:00 pm ET	
W202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More	Jan 26, 2024 12:00 pm - 1:00 pm ET	Aug 06, 2024 12:00 pm - 1:00 pm ET		
W202410010	Not-for-Profit (Fund) Accounting	Jan 29, 2024 2:00 pm - 3:30 pm ET	May 08, 2024 2:00 pm - 3:30 pm ET	Oct 10, 2024 2:00 pm - 3:30 pm ET	

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Bank Accounting and Financial Reporting (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410640	Virtual Currency and Financial Institutions: Due Diligence and Ongoing Monitoring Requirements	ł			
B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Feb 12, 2024 2:00 pm - 3:00 pm ET	Aug 26, 2024 12:00 pm - 1:00 pm ET		
B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies	Feb 13, 2024 2:00 pm - 3:00 pm ET	Aug 27, 2024 12:00 pm - 1:00 pm ET		
B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Feb 14, 2024 2:00 pm - 3:00 pm ET	Aug 28, 2024 12:00 pm - 1:00 pm ET		
W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?	Feb 12, 2024 12:00 pm - 1:00 pm ET	May 30, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 12:00 pm - 1:00 pm ET	Nov 25, 2024 12:00 pm - 1:00 pm ET





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Banking Law

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Banking Law

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Jan 16, 2024 2:00 pm - 3:00 pm ET	Feb 15, 2024 2:00 pm - 3:00 pm ET		
W202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More	Feb 07, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 2:00 pm - 3:00 pm ET	Oct 28, 2024 2:00 pm - 3:00 pm ET	
W202410530	Death Notification Entries (DNEs): Handling Requirements and Best Practices	Mar 14, 2024 2:00 pm - 3:00 pm ET	Aug 13, 2024 12:00 pm - 1:00 pm ET	Dec 05, 2024 12:00 pm - 1:00 pm ET	
W202411181	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)	Apr 03, 2024 12:00 pm - 1:00 pm ET	Oct 09, 2024 12:00 pm - 1:00 pm ET		
W202411182	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)	Apr 03, 2024 2:00 pm - 3:00 pm ET	Oct 09, 2024 2:00 pm - 3:00 pm ET		
W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office	Playback Available	Jun 25, 2024 12:00 pm - 1:00 pm ET	Oct 23, 2024 12:00 pm - 1:00 pm ET	
W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts	Jan 19, 2024 2:00 pm - 3:00 pm ET			



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Banking Law (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411370	Payments Risk Management And Oversight: What Does This Mean?	Mar 18, 2024 2:00 pm - 3:00 pm ET	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Jan 24, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 12:00 pm - 1:00 pm ET		
W202411200	POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do	Playback Available	Jun 06, 2024 12:00 pm - 1:00 pm ET	Oct 08, 2024 12:00 pm - 1:00 pm ET	
W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls	Jan 23, 2024 12:00 pm - 1:30 pm ET	Jun 10, 2024 12:00 pm - 1:30 pm ET	Sep 19, 2024 12:00 pm - 1:30 pm ET	
W202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings	Mar 18, 2024 12:00 pm - 1:00 pm ET	Jul 14, 2024 12:00 pm - 1:00 pm ET		1
W202411160	The Do's and Don't's of a Notary Public	Mar 20, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 12:00 pm - 1:00 pm ET		
W202411630	Trends in Human Trafficking and How Financial Institutions are Fighting Back	Apr 22, 2024 12:00 pm - 1:00 pm ET	Sep 13, 2024 12:00 pm - 1:00 pm ET		
W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints	Mar 25, 2024 2:00 pm - 3:00 pm ET	Sep 30, 2024 2:00 pm - 3:00 pm ET		
W202411620	Who owns OFAC Due Diligence? An OFAC Expert Witness Case Study	May 13, 2024 12:00 pm - 1:00 pm ET	Nov 14, 2024 12:00 pm - 1:00 pm ET		

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Executive and Director Education

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Executive and Directors

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Jan 16, 2024 2:00 pm - 3:00 pm ET	Feb 15, 2024 2:00 pm - 3:00 pm ET		
V202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
202411751	Accounting Issues in Commercial Lending (1)	Feb 15, 2024 12:00 pm - 1:30 pm ET	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
202411752	Accounting Issues in Commercial Lending (2)	Feb 15, 2024 2:00 pm - 3:30 pm ET	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
202404211	Analyzing Corporate and Personal Statements and Tax Returns (1)	Mar 19, 2024 12:00 pm - 1:45 pm ET	Jul 16, 2024 12:00 pm - 1:45 pm ET	Oct 30, 2024 12:00 pm - 1:45 pm ET	
202404212	Analyzing Corporate and Personal Statements and Tax Returns (2)	Mar 19, 2024 2:15 pm - 4:00 pm ET	Jul 16, 2024 2:15 pm - 4:00 pm ET	Oct 30, 2024 2:15 pm - 4:00 pm ET	
202411731	Anti-Money Laundering Bootcamp - Part 1: Principles of Money Laundering	Feb 29, 2024 12:00 pm - 1:00 pm ET	Jul 10, 2024 12:00 pm - 1:00 pm ET		
/202411380	Artificial Intelligence and Payments	Apr 17, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 2:00 pm - 3:00 pm ET	
/202411760	Basics of Asset-Based Lending (ABL)	Feb 28, 2024 12:00 pm - 1:00 pm ET	Sep 12, 2024 12:00 pm - 1:00 pm ET		
/202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
V 202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	
/202411280	CECL - Current Expected Credit Losses: Past, Present & Future	Jan 23, 2024 2:00 pm - 3:00 pm ET			

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Executive and Directors (continued)

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W202411360	CECL - Effective Model Valuation	Feb 22, 2024 2:00 pm - 3:00 pm ET	Jun 12, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 2:00 pm - 3:00 pm ET	
W202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market	Mar 12, 2024 12:00 pm - 1:00 pm ET	Jun 27, 2024 12:00 pm - 1:00 pm ET		
W202411790	Credit Risk Discipline Tools to Maintain Credit Culture	Jun 21, 2024 12:00 pm - 1:00 pm ET	Oct 24, 2024 12:00 pm - 1:00 pm ET		
W202404240	Effective Loan Pricing	Jan 29, 2024 12:00 pm - 1:30 pm ET	May 08, 2024 12:00 pm - 1:30 pm ET	Oct 10, 2024 12:00 pm - 1:30 pm ET	
W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay	Apr 18, 2024 2:00 pm - 3:00 pm ET	Aug 21, 2024 2:00 pm - 3:00 pm ET		
W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials	Jan 30, 2024 2:00 pm - 3:00 pm ET	May 23, 2024 2:00 pm - 3:00 pm ET	Oct 02, 2024 2:00 pm - 3:00 pm ET	
T202408421	Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
T202408422	Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	
W202411770	Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth	Mar 20, 2024 12:00 pm - 1:00 pm ET	Sep 04, 2024 12:00 pm - 1:00 pm ET		
W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability	Jan 30, 2024 12:00 pm - 1:00 pm ET	May 23, 2024 12:00 pm - 1:00 pm ET	Oct 02, 2024 12:00 pm - 1:00 pm ET	
W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Feb 22, 2024 12:00 pm - 1:00 pm ET	May 21, 2024 12:00 pm - 1:00 pm ET		
F202411761	Only Cash Pays Loans: 9 Approaches to Cash Flow (1)	Apr 12, 2024 12:00 pm - 1:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		

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Executive and Directors (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
202411762	Only Cash Pays Loans: 9 Approaches to Cash Flow (2)	Apr 12, 2024 2:00 pm - 3:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		
202411590	Principles of Money Laundering	Feb 06, 2024 12:00 pm - 1:00 pm ET	May 15, 2024 12:00 pm - 1:00 pm ET	Sep 25, 2024 12:00 pm - 1:00 pm ET	
202411780	Problem Asset Management: Principles and Practices	Feb 05, 2024 2:00 pm - 3:00 pm ET	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 2:00 pm - 3:00 pm ET	
202410360	Problem Loan Workout Challenges in Today's Market	Feb 07, 2024 12:00 pm - 1:00 pm ET	Jun 13, 2024 12:00 pm - 1:00 pm ET		
202411570	Selling Treasury Management Services	Nov 06, 2024 2:00 pm - 3:00 pm ET			
202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings	Mar 18, 2024 12:00 pm - 1:00 pm ET	Jul 14, 2024 12:00 pm - 1:00 pm ET		
202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
202411630	Trends in Human Trafficking and How Financial Institutions are Fighting Back	Apr 22, 2024 12:00 pm - 1:00 pm ET	Sep 13, 2024 12:00 pm - 1:00 pm ET		
202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Feb 12, 2024 2:00 pm - 3:00 pm ET	Aug 26, 2024 12:00 pm - 1:00 pm ET		
202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies	Feb 13, 2024 2:00 pm - 3:00 pm ET	Aug 27, 2024 12:00 pm - 1:00 pm ET		
202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Feb 14, 2024 2:00 pm - 3:00 pm ET	Aug 28, 2024 12:00 pm - 1:00 pm ET		
202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?	Feb 12, 2024 12:00 pm - 1:00 pm ET	May 30, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 12:00 pm - 1:00 pm ET	Nov 25, 202 12:00 pm - 1:00 pm ET

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Executive and Directors (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET
W202411800	Your Credit Policy: Writing, Implementing and Maintaining	Feb 28, 2024 2:00 pm - 3:00 pm ET	Jun 21, 2024 2:00 pm - 3:00 pm ET	Oct 24, 2024 2:00 pm - 3:00 pm ET	



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Human Resources

Course Listings



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Human Resources

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Jan 16, 2024 2:00 pm - 3:00 pm ET	Feb 15, 2024 2:00 pm - 3:00 pm ET		
W202410370	Banking Basics: An Overview and Refresher Training	Playback Available	Apr 23, 2024 2:00 pm - 3:00 pm ET		
W202410380	Basic Personal and Business Tax Return Analysis	Feb 14, 2024 2:00 pm - 3:00 pm ET	Apr 10, 2024 2:00 pm - 3:00 pm ET		
W202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
W202411250	The Board Secretary Role: Organizing, Planning, Tracking and Maintaining Accurate Records of Your Board Meetings	Mar 18, 2024 12:00 pm - 1:00 pm ET	Jul 14, 2024 12:00 pm - 1:00 pm ET		
W202411630	Trends in Human Trafficking and How Financial Institutions are Fighting Back	Apr 22, 2024 12:00 pm - 1:00 pm ET	Sep 13, 2024 12:00 pm - 1:00 pm ET		
W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET



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Information and Systems Technology

Course Listings



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Information Systems and Technology

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
V202411700	AML System Optimization and Model Validation	Jul 15, 2024 2:00 pm - 3:00 pm ET			
V202411380	Artificial Intelligence and Payments	Apr 17, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 2:00 pm - 3:00 pm ET	
V202409820	BSA Negative News Searches: Search Tools and Best Practice Tips	Feb 21, 2024 12:00 pm - 1:00 pm ET			
V202411670	BSA/AML Risks and Monitoring for App-Based Money Transmitter Businesses	Feb 09, 2024 12:00 pm - 1:00 pm ET	Jun 11, 2024 12:00 pm - 1:00 pm ET	Oct 14, 2024 12:00 pm - 1:00 pm ET	
V202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
V202411660	Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Apr 09, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 12:00 pm - 1:00 pm ET		
3202411743	Cyber Fraud Bootcamp - Part 3: Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Mar 06, 2024 12:00 pm - 1:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET		
3202411743	Cyber Fraud Bootcamp - Part 4: EFT Authorized vs. Unauthorized Fraud	Mar 06, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 2:00 pm - 3:00 pm ET		
V202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
V202411710	EFT Authorized vs. Unauthorized Fraud	Jun 0 <mark>5</mark> , 2024 12:00 pm - 1:00 pm ET	Oct 28, 2024 12:00 pm - 1:00 pm ET		
V202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	Aug 06, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 12:00 pm - 1:00 pm ET		
V202409870	Online Account Application Fraud: Identification Prevention and Recovery	Feb 20, 2024 2:00 pm - 3:00 pm ET	Aug 19, 2024 2:00 pm - 3:00 pm ET		
V202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	

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FinTech – Emerging Technologies for Fl's

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
V202411670	BSA/AML Risks and Monitoring for App-Based Money Transmitter Businesses	Feb 09, 2024 12:00 pm - 1:00 pm ET	Jun 11, 2024 12:00 pm - 1:00 pm ET	Oct 14, 2024 12:00 pm - 1:00 pm ET	
V202411610	Cryptocurrency Fraud and BSA Impact	May 30, 2024 12:00 pm - 1:00 pm ET	Oct 11, 2024 12:00 pm - 1:00 pm ET		
V202411660	Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Apr 09, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 12:00 pm - 1:00 pm ET		
3202411741	Cyber Fraud Bootcamp - Part 1: Cryptocurrency Fraud and BSA Impact	Mar 05, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET		
3202411742	Cyber Fraud Bootcamp - Part 2: Cycle of Identification and Reporting Suspicious Cybercrime Activity	Mar 05, 2024 2:00 pm - 3:00 pm ET	Aug 08, 2024 2:00 pm - 3:00 pm ET		
3202411743	Cyber Fraud Bootcamp - Part 3: Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Mar 06, 2024 12:00 pm - 1:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET		
V202411690	Cycle of Identification and Reporting Suspicious Cybercrime Activity	May 02, 2024 12:00 pm - 1:00 pm ET	Oct 07, 2024 12:00 pm - 1:00 pm ET		
V202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
V202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Jan 23, 2024 12:00 pm - 1:00 pm ET			
V202410710	Positive Pay: Using Technology to Mitigate Fraud	Mar 13, 2024 12:00 pm - 1:00 pm ET			
V202411540	RDC and the FFIEC Guidance	Aug 12, 2024 2:00 pm - 3:00 pm ET	Dec 10, 2024 2:00 pm - 3:00 pm ET		
V202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Feb 01, 2024 12:00 pm - 1:00 pm ET	Jul 24, 2024 12:00 pm - 1:00 pm ET		

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FinTech – Emerging Technologies for Fl's

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Feb 12, 2024 2:00 pm - 3:00 pm ET	Aug 26, 2024 12:00 pm - 1:00 pm ET		
B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies	Feb 13, 2024 2:00 pm - 3:00 pm ET	Aug 27, 2024 12:00 pm - 1:00 pm ET		
B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Feb 14, 2024 2:00 pm - 3:00 pm ET	Aug 28, 2024 12:00 pm - 1:00 pm ET		



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Lending

Course Listings



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Lending

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture	Feb 21, 2024 2:00 pm - 3:00 pm ET	Jul 17, 2024 2:00 pm - 3:00 pm ET	Dec 05, 2024 2:00 pm - 3:00 pm ET	
W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Jan 16, 2024 2:00 pm - 3:00 pm ET	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
T202411751	Accounting Issues in Commercial Lending (1)	Feb 15, 2024 12:00 pm - 1:30 pm ET	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202411752	Accounting Issues in Commercial Lending (2)	Feb 15, 2024 2:00 pm - 3:30 pm ET	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202404211	Analyzing Corporate and Personal Statements and Tax Returns (1)	Mar 19, 2024 12:00 pm - 1:45 pm ET	Jul 16, 2024 12:00 pm - 1:45 pm ET	Oct 30, 2024 12:00 pm - 1:45 pm ET	
T202404212	Analyzing Corporate and Personal Statements and Tax Returns (2)	Mar 19, 2024 2:15 pm - 4:00 pm ET	Jul 16, 2024 2:15 pm - 4:00 pm ET	Oct 30, 2024 2:15 pm - 4:00 pm ET	
W202410370	Banking Basics: An Overview and Refresher Training	Playback Available	Apr 23, 2024 2:00 pm - 3:00 pm ET		
W202410380	Basic Personal and Business Tax Return Analysis	Feb 14, 2024 2:00 pm - 3:00 pm ET	Apr 10, 2024 2:00 pm - 3:00 pm ET		
W202411760	Basics of Asset-Based Lending (ABL)	Feb 28, 2024 12:00 pm - 1:00 pm ET	Sep 12, 2024 12:00 pm - 1:00 pm ET		
W202411280	CECL - Current Expected Credit Losses: Past, Present & Future	Jan 23, 2024 2:00 pm - 3:00 pm ET			
W202411360	CECL - Effective Model Valuation	Feb 22, 2024 2:00 pm - 3:00 pm ET	Jun 12, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 2:00 pm - 3:00 pm ET	
W202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market	Mar 12, 2024 12:00 pm - 1:00 pm ET	Jun 27, 2024 12:00 pm - 1:00 pm ET		

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
Г202401361	Commercial Lending Basics (1)	Apr 26, 2024 12:00 pm - 1:30 pm ET	Aug 15, 2024 12:00 pm - 1:30 pm ET	Dec 11, 2024 12:00 pm - 1:30 pm ET	
202401362	Commercial Lending Basics (2)	Apr 26, 2024 2:00 pm - 3:30 pm ET	Aug 15, 2024 2:00 pm - 3:30 pm ET	Dec 11, 2024 2:00 pm - 3:30 pm ET	
V202410350	Commercial Real Estate (CRE) Lending in Today's Economy	Mar 12, 2024 2:00 pm - 3:00 pm ET	Jun 27, 2024 2:00 pm - 3:00 pm ET		
V202410140	Construction Contractors: Evaluating, Underwriting and Lending to Them	Feb 08, 2024 2:00 pm - 3:00 pm ET	Jun 05, 2024 2:00 pm - 3:00 pm ET	Sep 17, 2024 2:00 pm - 3:00 pm ET	
V202411790	Credit Risk Discipline Tools to Maintain Credit Culture	Jun 21, 2024 12:00 pm - 1:00 pm ET	Oct 24, 2024 12:00 pm - 1:00 pm ET		
V202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits	Mar 07, 2024 2:00 pm - 3:00 pm ET	Jul 23, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 12:00 pm - 1:00 pm ET	
V202404240	Effective Loan Pricing	Jan 29, 2024 12:00 pm - 1:30 pm ET	May 08, 2024 12:00 pm - 1:30 pm ET	Oct 10, 2024 12:00 pm - 1:30 pm ET	
V202410180	Estimating Seasonal Borrowing Needs and Ability to Repay	Apr 18, 2024 2:00 pm - 3:00 pm ET	Aug 21, 2024 2:00 pm - 3:00 pm ET		
202402561	Financial Statement Analysis for Lenders Series (1)	Feb 20, 2024 12:00 pm - 1:30 pm ET	Jul 22, 2024 12:00 pm - 1:30 pm ET	Nov 01, 2024 12:00 pm - 1:30 pm ET	
202402562	Financial Statement Analysis for Lenders Series (2)	Feb 20, 2024 2:00 pm - 3:30 pm ET	Jul 22, 2024 2:00 pm - 3:30 pm ET	Nov 01, 2024 2:00 pm - 3:30 pm ET	
/202411440	Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
/202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
W202411440		2:00 pm -			

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials	Jan 30, 2024 2:00 pm - 3:00 pm ET	May 23, 2024 2:00 pm - 3:00 pm ET	Oct 02, 2024 2:00 pm - 3:00 pm ET	
T202408421	Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
T202408422	Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	
W202410300	Introduction to Commercial Lending	Jan 22, 2024 12:00 pm - 1:00 pm ET	Mar 04, 2024 12:00 pm - 1:00 pm ET		
W202410290	Introduction to Consumer Lending	Jan 22, 2024 2:00 pm - 3:00 pm ET	Mar 04, 2024 2:00 pm - 3:00 pm ET		
W202411770	Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth	Mar 20, 2024 12:00 pm - 1:00 pm ET	Sep 04, 2024 12:00 pm - 1:00 pm ET		
W202404180	Key Lender Mistakes in Underwriting and Structuring Commercial Loans	Jan 23, 2024 2:00 pm - 3:30 pm ET	Jun 10, 2024 2:00 pm - 3:30 pm ET	Sep 19, 2024 2:00 pm - 3:30 pm ET	
W202410160	Lease Capitalization—Impacts Your Borrowers' Leverage, Liquidity, Profitability and Repayment Ability	Jan 30, 2024 12:00 pm - 1:00 pm ET	May 23, 2024 12:00 pm - 1:00 pm ET	Oct 02, 2024 12:00 pm - 1:00 pm ET	
W202410170	Lending to Borrowers Over the Business Cycle	Apr 11, 2024 2:00 pm - 3:00 pm ET	Sep 04, 2024 2:00 pm - 3:00 pm ET		
W202410020	Loan Agreements and Loan Covenants	Mar 22, 2024 2:00 pm - 3:30 pm ET	Aug 27, 2024 2:00 pm - 3:30 pm ET		



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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
T202410041	Loan Structure Fundamentals (1)	Mar 15, 2024 12:00 pm - 1:30 pm ET	May 01, 2024 12:00 pm - 1:30 pm ET	Oct 15, 2024 12:00 pm - 1:30 pm ET	
T202410042	Loan Structure Fundamentals (2)	Mar 15, 2024 2:00 pm - 3:30 pm ET	May 01, 2024 2:00 pm - 3:30 pm ET	Oct 15, 2024 2:00 pm - 3:30 pm ET	
W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Feb 22, 2024 12:00 pm - 1:00 pm ET	May 21, 2024 12:00 pm - 1:00 pm ET		
T202411761	Only Cash Pays Loans: 9 Approaches to Cash Flow (1)	Apr 12, 2024 12:00 pm - 1:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		
T202411762	Only Cash Pays Loans: 9 Approaches to Cash Flow (2)	Apr 12, 2024 2:00 pm - 3:30 pm ET	Nov 18, 2024 12:00 pm - 1:30 pm ET		
W202411780	Problem Asset Management: Principles and Practices	Feb 05, 2024 2:00 pm - 3:00 pm ET	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 2:00 pm - 3:00 pm ET	
W202410360	Problem Loan Workout Challenges in Today's Market	Feb 07, 2024 12:00 pm - 1:00 pm ET	Jun 13, 2024 12:00 pm - 1:00 pm ET		
W202410000	Quickly Assessing Borrower Creditworthiness	Mar 22, 2024 12:00 pm - 1:30 pm ET	Aug 27, 2024 12:00 pm - 1:30 pm ET		
W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls	Jan 23, 2024 12:00 pm - 1:30 pm ET	Jun 10, 2024 12:00 pm - 1:30 pm ET	Sep 19, 2024 12:00 pm - 1:30 pm ET	



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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
T202410031	Responsible Commercial Real Estate Lending (1)	Apr 02, 2024 12:00 pm - 1:30 pm ET	Jul 05, 2024 12:00 pm - 1:30 pm ET	Nov 12, 2024 12:00 pm - 1:30 pm ET	
T202410032	Responsible Commercial Real Estate Lending (2)	Apr 02, 2024 2:00 pm - 3:30 pm ET	Jul 05, 2024 2:00 pm - 3:30 pm ET	Nov 12, 2024 2:00 pm - 3:30 pm ET	
T202403521	Small Business Lending Fundamentals (1)	Mar 26, 2024 12:00 pm - 1:30 pm ET	Jun 20, 2024 12:00 pm - 1:30 pm ET	Sep 09, 2024 12:00 pm - 1:30 pm ET	
T202403522	Small Business Lending Fundamentals (2)	Mar 26, 2024 2:00 pm - 3:30 pm ET	Jun 20, 2024 2:00 pm - 3:30 pm ET	Sep 09, 2024 2:00 pm - 3:30 pm ET	
W202410250	Smaller Business Lending: Evaluation and Underwriting, Policy and Process	Jan 25, 2024 2:00 pm - 3:00 pm ET	May 02, 2024 2:00 pm - 3:00 pm ET	Nov 07, 2024 12:00 pm - 1:00 pm ET	1
W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	Apr 10, 2024 12:00 pm - 1:00 pm ET	Aug 14, 2024 2:00 pm - 3:00 pm ET		
W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting	Mar 14, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET	Nov 06, 2024 12:00 pm - 1:00 pm ET	
W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints	Mar 25, 2024 2:00 pm - 3:00 pm ET	Sep 30, 2024 2:00 pm - 3:00 pm ET		
W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?	Feb 12, 2024 12:00 pm - 1:00 pm ET	May 30, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 12:00 pm - 1:00 pm ET	Nov 25, 2024 12:00 pm - 1:00 pm ET
W202411800	Your Credit Policy: Writing, Implementing and Maintaining	Feb 28, 2024 2:00 pm - 3:00 pm ET	Jun 21, 2024 2:00 pm - 3:00 pm ET	Oct 24, 2024 2:00 pm - 3:00 pm ET	

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Operations Policies and Procedures

Course Listings



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Bank and Deposit Operations

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More	Feb 07, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 2:00 pm - 3:00 pm ET	Oct 28, 2024 2:00 pm - 3:00 pm ET	
3202411461	ACH Basics- 3 Part Bootcamp (Part 1)	Jun 24, 2024 2:00 pm - 3:00 pm ET	Sep 23, 2024 2:00 pm - 3:00 pm ET		
3202411462	ACH Basics- 3 Part Bootcamp (Part 2)	Jun 25, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 2:00 pm - 3:00 pm ET		
B202411463	ACH Basics- 3 Part Bootcamp (Part 3)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 25, 2024 2:00 pm - 3:00 pm ET		
N202410600	ACH Originator Training: Complying With Authorizations, Reversals, Returns And Notifications Of Change Requirements	Mar 21, 2024 12:00 pm - 1:00 pm ET			
W202410690	ACH Return Responsibilities of ODFI, RDFI, ACH Originators and ACH Operators	Apr 18, 2024 12:00 pm - 1:00 pm ET	Sep 23, 2024 12:00 pm - 1:00 pm ET		
W202411700	AML System Optimization and Model Validation	Jul 15, 2024 2:00 pm - 3:00 pm ET			
3202411734	Anti-Money Laundering Bootcamp - Part 4: BSA/AML/OFAC Hot Topics	Mar 01, 2024 2:00 pm - 3:00 pm ET	Jul 11, 2024 2:00 pm - 3:00 pm ET		
W202411380	Artificial Intelligence and Payments	Apr 17, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 2:00 pm - 3:00 pm ET	
W202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
N202409820	BSA Negative News Searches: Search Tools and Best Practice Tips	Feb 21, 2024 12:00 pm - 1:00 pm ET			
V202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	

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Bank and Deposit Operations (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411720	BSA/AML/OFAC Hot Topics	Mar 25, 2024 12:00 pm - 1:00 pm ET	Jul 29, 2024 12:00 pm - 1:00 pm ET	Dec 09, 2024 12:00 pm - 1:00 pm ET	
W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools	Jan 31, 2024 2:00 pm - 3:00 pm ET	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
W202401550	Check Returns and Adjustments Dos and Don'ts	Playback Available	May 16, 2024 12:00 pm - 1:00 pm ET	Aug 21, 2024 12:00 pm - 1:00 pm ET	
W202411181	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)	Apr 03, 2024 12:00 pm - 1:00 pm ET	Oct 09, 2024 12:00 pm - 1:00 pm ET		
W202411182	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)	Apr 03, 2024 2:00 pm - 3:00 pm ET	Oct 09, 2024 2:00 pm - 3:00 pm ET		
W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	Aug 06, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 12:00 pm - 1:00 pm ET		
W202411510	FedNow, Operating Circular 8 and Operating Procedures	Aug 19, 2024 2:00 pm - 3:00 pm ET	Nov 19, 2024 2:00 pm - 3:00 pm ET		
W202411520	FFIEC Guidance and Account Takeover	Mar 13, 2024 2:00 pm - 3:00 pm ET	Jun 13, 2024 2:00 pm - 3:00 pm ET	Oct 07, 2024 2:00 pm - 3:00 pm ET	



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Bank and Deposit Operations (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office	Playback Available	Jun 25, 2024 12:00 pm - 1:00 pm ET	Oct 23, 2024 12:00 pm - 1:00 pm ET	
W202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Jan 23, 2024 12:00 pm - 1:00 pm ET			
W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts	Jan 19, 2024 2:00 pm - 3:00 pm ET			
W202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More	Jan 26, 2024 12:00 pm - 1:00 pm ET	Aug 06, 2024 12:00 pm - 1:00 pm ET		
W202409870	Online Account Application Fraud: Identification Prevention and Recovery	Feb 20, 2024 2:00 pm - 3:00 pm ET	Aug 19, 2024 2:00 pm - 3:00 pm ET		
W202411140	Overdraft Programs: Mistakes and How to Avoid Them	Feb 16, 2024 12:00 pm - 1:00 pm ET	Jun 04, 2024 12:00 pm - 1:00 pm ET	Sep 10, 2024 12:00 pm - 1:00 pm ET	
W202411370	Payments Risk Management And Oversight: What Does This Mean?	Mar 18, 2024 2:00 pm - 3:00 pm ET	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Jan 24, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 12:00 pm - 1:00 pm ET		
W202411200	POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do	Playback Available	Jun 06, 2024 12:00 pm - 1:00 pm ET	Oct 08, 2024 12:00 pm - 1:00 pm ET	
N202410710	Positive Pay: Using Technology to Mitigate Fraud	Mar 13, 2024 12:00 pm - 1:00 pm ET			
V202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Feb 08, 2024 12:00 pm - 1:00 pm ET	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	

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Bank and Deposit Operations (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411550	Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	Sep 16, 2024 2:00 pm - 3:00 pm ET	Dec 16, 2024 2:00 pm - 3:00 pm ET		
W202410660	Regulation E Notification, Investigation and Documentation Requirements	May 07, 2024 12:00 pm - 1:00 pm ET	Sep 05, 2024 12:00 pm - 1:00 pm ET		
W202407400	Regulation E vs ACH - Friends or Foes?	Mar 07, 2024 12:00 pm - 1:00 pm ET	Sep 18, 2024 12:00 pm - 1:00 pm ET		
W202408560	Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks	Playback Available			
W202411620	Who owns OFAC Due Diligence? An OFAC Expert Witness Case Study	May 13, 2024 12:00 pm - 1:00 pm ET	Nov 14, 2024 12:00 pm - 1:00 pm ET		
W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET

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Payments and Electronic Banking

Course Listings



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ACH

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
N202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Jan 16, 2024 2:00 pm - 3:00 pm ET	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
V202407510	ACH and Wire Fraud Trends, Identification, Investigation and Recovery	Jan 25, 2024 12:00 pm - 1:00 pm ET	May 09, 2024 12:00 pm - 1:00 pm ET		
V202410610	ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
3202411461	ACH Basics- 3 Part Bootcamp (Part 1)	Jun 24, 2024 2:00 pm - 3:00 pm ET	Sep 23, 2024 2:00 pm - 3:00 pm ET		
3202411462	ACH Basics- 3 Part Bootcamp (Part 2)	Jun 25, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 2:00 pm - 3:00 pm ET		
3202411463	ACH Basics- 3 Part Bootcamp (Part 3)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 25, 2024 2:00 pm - 3:00 pm ET		
Г202411471	ACH Operating Rules - 2 Part Series (Part 1)	Jul 24, 2024 2:00 pm - 3:00 pm ET	Oct 16, 2024 2:00 pm - 3:00 pm ET		
Г202411472	ACH Operating Rules - 2 Part Series (Part 2)	Jul 25, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 2:00 pm - 3:00 pm ET		
W202410600	ACH Originator Training: Complying With Authorizations, Reversals, Returns And Notifications Of Change Requirements	Mar 21, 2024 12:00 pm - 1:00 pm ET			
Г202411481	ACH Policies and Procedures - 2 Part Series (Part 1)	Oct 28, 2024 2:00 pm - 3:00 pm ET			
Г202411472	ACH Policies and Procedures - 2 Part Series (Part 2)	Oct 29, 2024 2:00 pm - <mark>3</mark> :00 pm ET			

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ACH (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410690	ACH Return Responsibilities of ODFI, RDFI, ACH Originators and ACH Operators	Apr 18, 2024 12:00 pm - 1:00 pm ET	Sep 23, 2024 12:00 pm - 1:00 pm ET		
W202411490	ACH Risk for Treasury Management Sales	Dec 09, 2024 2:00 pm - 3:00 pm ET			
3202411743	Cyber Fraud Bootcamp - Part 4: EFT Authorized vs. Unauthorized Fraud	Mar 06, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 2:00 pm - 3:00 pm ET		
N202410530	Death Notification Entries (DNEs): Handling Requirements and Best Practices	Mar 14, 2024 2:00 pm - 3:00 pm ET	Aug 13, 2024 12:00 pm - 1:00 pm ET	Dec 05, 2024 12:00 pm - 1:00 pm ET	
N202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits	Mar 07, 2024 2:00 pm - 3:00 pm ET	Jul 23, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 12:00 pm - 1:00 pm ET	
W202411710	EFT Authorized vs. Unauthorized Fraud	Jun 05, 2024 12:00 pm - 1:00 pm ET	Oct 28, 2024 12:00 pm - 1:00 pm ET		
N202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	Aug 06, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 12:00 pm - 1:00 pm ET		
N202409990	Evolution of the Authorization and NACHA's "Meaningful Modernization" Changes	Feb 14, 2024 12:00 pm - 1:00 pm ET			
N202411510	FedNow, Operating Circular 8 and Operating Procedures	Aug 19, 2024 2:00 pm - 3:00 pm ET	Nov 19, 2024 2:00 pm - 3:00 pm ET		
N202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts	Jan 19, 2024 2:00 pm - 3:00 pm ET			
V202407400	Regulation E vs ACH - Friends or Foes?	Mar 07, 2024 12:00 pm - 1:00 pm ET	Sep 18, 2024 12:00 pm - 1:00 pm ET		
V202408560	Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks	Playback Available			

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ACH (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	Apr 10, 2024 12:00 pm - 1:00 pm ET	Aug 14, 2024 2:00 pm - 3:00 pm ET		
W202408800	Treasury Underwriting for ACH and Remote Deposit Capture Differentiating between Credit vs Deposit Underwriting	Mar 14, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET	Nov 06, 2024 12:00 pm - 1:00 pm ET	

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Checks

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411500	Card Payments Fraud and Risk Mitigation	Jun 17, 2024 2:00 pm - 3:00 pm ET	Oct 14, 2024 2:00 pm - 3:00 pm ET		
W202408940	Debit Card Fraud Investigations	Mar 27, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET	
W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
T202411561	Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET		
T202411562	Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET		
W202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Feb 01, 2024 12:00 pm - 1:00 pm ET	Jul 24, 2024 12:00 pm - 1:00 pm ET		
W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Mar 28, 2024 2:00 pm - 3:00 pm ET	Jul 25, 2024 12:00 pm - 1:00 pm ET		

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Cards

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4	
W202408940	Debit Card Fraud Investigations	Mar 27, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET		
W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET				
T202411561	Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET			
T202411562	Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET			
W202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Feb 01, 2024 12:00 pm - 1:00 pm ET	Jul 24, 2024 12:00 pm - 1:00 pm ET			
W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Mar 28, 2024 2:00 pm - 3:00 pm ET	Jul 25, 2024 12:00 pm - 1:00 pm ET			



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Mobile Payments and Remote Deposit Capture

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Jan 16, 2024 2:00 pm - 3:00 pm ET	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
W202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits	Mar 07, 2024 2:00 pm - 3:00 pm ET	Jul 23, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 12:00 pm - 1:00 pm ET	
W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202411540	RDC and the FFIEC Guidance	Aug 12, 2024 2:00 pm - 3:00 pm ET	Dec 10, 2024 2:00 pm - 3:00 pm ET		
W202408682	RDC Rules and Regulations - Compliance Review and Checklist	Playback Available	Apr 23, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 2:00 pm - 3:00 pm ET	
W202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Feb 01, 2024 12:00 pm - 1:00 pm ET	Jul 24, 2024 12:00 pm - 1:00 pm ET		
W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Mar 28, 2024 2:00 pm - 3:00 pm ET	Jul 25, 2024 12:00 pm - 1:00 pm ET		
W202411350	Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends	Feb 06, 2024 2:00 pm - 3:00 pm ET	Jun 18, 2024 2:00 pm - 3:00 pm ET	Oct 22, 2024 2:00 pm - 3:00 pm ET	
W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	Apr 10, 2024 12:00 pm - 1:00 pm ET	Aug 14, 2024 2:00 pm - 3:00 pm ET		
W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting	Mar 14, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET	Nov 06, 2024 12:00 pm - 1:00 pm ET	

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Wire Transfer

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202407510	ACH and Wire Fraud Trends, Identification, Investigation and Recovery	Jan 25, 2024 12:00 pm - 1:00 pm ET	May 09, 2024 12:00 pm - 1:00 pm ET		
W202410610	ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202408560	Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks	Playback Available			
B202411581	Wire Transfer - 3 Part Bootcamp (Part 1)	May 14, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 2:00 pm - 3:00 pm ET	Nov 20, 2024 2:00 pm - 3:00 pm ET	
B202411582	Wire Transfer - 3 Part Bootcamp (Part 2)	May 15, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 2:00 pm - 3:00 pm ET	
B202411583	Wire Transfer - 3 Part Bootcamp (Part 3)	May 16, 2024 2:00 pm - 3:00 pm ET	Sep 13, 2024 2:00 pm - 3:00 pm ET	Nov 22, 2024 2:00 pm - 3:00 pm ET	
W202411680	Wire Transfer Fraud Case Study	Jan 31, 2024 12:00 pm - 1:00 pm ET	Jun 18, 2024 12:00 pm - 1:00 pm ET	Nov 18, 2024 12:00 pm - 1:00 pm ET	
W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Jan 25, 2024 12:00 pm - 1:00 pm ET	May 14, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 12:00 pm - 1:00 pm ET	

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General Payments

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202407510	ACH and Wire Fraud Trends, Identification, Investigation and Recovery	Jan 25, 2024 12:00 pm - 1:00 pm ET	May 09, 2024 12:00 pm - 1:00 pm ET		
W202410610	ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202408560	Treasury Cash Management: Ensuring Profitability while Effectively Managing Your Risks	Playback Available			
B202411581	Wire Transfer - 3 Part Bootcamp (Part 1)	May 14, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 2:00 pm - 3:00 pm ET	Nov 20, 2024 2:00 pm - 3:00 pm ET	
B202411582	Wire Transfer - 3 Part Bootcamp (Part 2)	May 15, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 2:00 pm - 3:00 pm ET	
B202411583	Wire Transfer - 3 Part Bootcamp (Part 3)	May 16, 2024 2:00 pm - 3:00 pm ET	Sep 13, 2024 2:00 pm - 3:00 pm ET	Nov 22, 2024 2:00 pm - 3:00 pm ET	
W202411680	Wire Transfer Fraud Case Study	Jan 31, 2024 12:00 pm - 1:00 pm ET	Jun 18, 2024 12:00 pm - 1:00 pm ET	Nov 18, 2024 12:00 pm - 1:00 pm ET	
W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Jan 25, 2024 12:00 pm - 1:00 pm ET	May 14, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 12:00 pm - 1:00 pm ET	

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Retail and Business Banking

Course Listings



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Retail and Branch Banking

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
-202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Jan 16, 2024 2:00 pm - 3:00 pm ET	Feb 15, 2024 2:00 pm - 3:00 pm ET		
N202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture	Feb 21, 2024 2:00 pm - 3:00 pm ET	Jul 17, 2024 2:00 pm - 3:00 pm ET	Dec 05, 2024 2:00 pm - 3:00 pm ET	
N202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More	Feb 07, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 2:00 pm - 3:00 pm ET	Oct 28, 2024 2:00 pm - 3:00 pm ET	
V202410610	ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
Γ202404211	Analyzing Corporate and Personal Statements and Tax Returns (1)	Mar 19, 2024 12:00 pm - 1:45 pm ET	Jul 16, 2024 12:00 pm - 1:45 pm ET	Oct 30, 2024 12:00 pm - 1:45 pm ET	
202404212	Analyzing Corporate and Personal Statements and Tax Returns (2)	Mar 19, 2024 2:15 pm - 4:00 pm ET	Jul 16, 2024 2:15 pm - 4:00 pm ET	Oct 30, 2024 2:15 pm - 4:00 pm ET	
3202411731	Anti-Money Laundering Bootcamp - Part 1: Principles of Money Laundering	Feb 29, 2024 12:00 pm - 1:00 pm ET	Jul 10, 2024 12:00 pm - 1:00 pm ET		
3202411733	Anti-Money Laundering Bootcamp - Part 3: Behind the Scenes of a Suspicious Activity Report (SAR)	Mar 01, 2024 12:00 pm - 1:00 pm ET	Jul 11, 2024 12:00 pm - 1:00 pm ET		
3202411734	Anti-Money Laundering Bootcamp - Part 4: BSA/AML/OFAC Hot Topics	Mar 01, 2024 2:00 pm - 3:00 pm ET	Jul 11, 2024 2:00 pm - 3:00 pm ET		
V202410370	Banking Basics: An Overview and Refresher Training	Playback Available	Apr 23, 2024 2:00 pm - 3:00 pm ET		
V202410380	Basic Personal and Business Tax Return Analysis	Feb 14, 2024 2:00 pm - 3:00 pm ET	Apr 10, 2024 2:00 pm - 3:00 pm ET		
V202411640	Behind the Scenes of a Suspicious Activity Report (SAR)	Apr 22, 2024 2:00 pm - 3:00 pm ET			

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips	Feb 21, 2024 12:00 pm - 1:00 pm ET			
W202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
W202411720	BSA/AML/OFAC Hot Topics	Mar 25, 2024 12:00 pm - 1:00 pm ET	Jul 29, 2024 12:00 pm - 1:00 pm ET	Dec 09, 2024 12:00 pm - 1:00 pm ET	
W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools	Jan 31, 2024 2:00 pm - 3:00 pm ET	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
W202401550	Check Returns and Adjustments Dos and Don'ts	Playback Available	May 16, 2024 12:00 pm - 1:00 pm ET	Aug 21, 2024 12:00 pm - 1:00 pm ET	
T202409261	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 1)	Jan 24, 2024 12:00 pm - 1:00 pm ET	Apr 25, 2024 12:00 pm - 1:00 pm ET	Sep 16, 2024 12:00 pm - 1:00 pm ET	
T202409262	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 2)	Jan 24, 2024 2:00 pm - 3:00 pm ET	Apr 25, 2024 2:00 pm - 3:00 pm ET	Sep 16, 2024 2:00 pm - 3:00 pm ET	



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umber and Title	Date 1	Date 2	Date 3	Date 4
Construction Contractors: Evaluating, Underwriting and Lending to Them	Feb 08, 2024 2:00 pm - 3:00 pm ET	Jun 05, 2024 2:00 pm - 3:00 pm ET	Sep 17, 2024 2:00 pm - 3:00 pm ET	
Debit Card Fraud Investigations	Mar 27, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET	
Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)	Apr 03, 2024 12:00 pm - 1:00 pm ET	Oct 09, 2024 12:00 pm - 1:00 pm ET		
Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)	Apr 03, 2024 2:00 pm - 3:00 pm ET	Oct 09, 2024 2:00 pm - 3:00 pm ET		
Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
Evolution of the Authorization and NACHA's "Meaningful Modernization" Changes	Feb 14, 2024 12:00 pm - 1:00 pm ET			
FedNow, Operating Circular 8 and Operating Procedures	Aug 19, 2024 2:00 pm - 3:00 pm ET	Nov 19, 2024 2:00 pm - 3:00 pm ET		
FFIEC Guidance and Account Takeover	Mar 13, 2024 2:00 pm - 3:00 pm ET	Jun 13, 2024 2:00 pm - 3:00 pm ET	Oct 07, 2024 2:00 pm - 3:00 pm ET	
Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
Fraud Trends Impacting Community Banking	Feb 26, 2024 12:00 pm - 1:00 pm ET	Aug 07, 2024 12:00 pm - 1:00 pm ET	Dec 02, 2024 12:00 pm - 1:00 pm ET	
Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
Garnishments, Levies and Sub <mark>poenas Training for Your</mark> Front and Back Office	Playback Available	Jun 25, 2024 12:00 pm - 1:00 pm ET	Oct 23, 2024 12:00 pm - 1:00 pm ET	
	Construction Contractors: Evaluating, Underwriting and Lending to Them Debit Card Fraud Investigations Image: Consumer Section	Construction Contractors: Evaluating, Underwriting and Lending to ThemSeb 08, 2024 200 pm - 3 300 pm ETDebit Card Fraud InvestigationsMar 27, 2024 2:00 pm - 3 300 pm ETDocumenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1) $pr 03, 2024$ 2:00 pm - 3 300 pm ETDocumenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2) $pr 03, 2024$ 2:00 pm - 3 300 pm ETPocumenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2) $pr 03, 2024$ 2:00 pm - 3 300 pm ETEffective Customer Due Diligence and Suspicious Activity Monitoring $pr 03, 2024$ 2:00 pm - 3 3:00 pm ETFedNow, Operating Circular 8 and Operating Procedures $pr 03, 2024$ 2:00 pm - 1:00 pm ETFiel C Guidance and Account Takeover $arr 13, 2024$ 2:00 pm - 2:00 pm - 1:00 pm ETFraud Incident Response: From Front-Line To Operations $pr 03, 2024$ 2:00 pm - 1:00 pm ETFraud Trends Impacting Community Banking $Feb 26, 2024$ 2:00 pm - 1:00 pm ETFraudulent or Quick Response Scams: Understanding the Icreased Threats $Nov 07, 2024$ 2:00 pm - 1Garnishments, Levies and Subpoenas Training for YourPlayback	Construction Contractors: Evaluating, Underwriting and Lending to ThemFeb 08, 2024 2:00 pm - 3:00 pm ETDebit Card Fraud InvestigationsMar 27, 2024 2:00 pm - 1:00 pm ETJul 30, 2024 1:2:00 pm - 1:00 pm ETDocumenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)Apr 03, 2024 1:2:00 pm - 1:00 pm ETDocumenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)Apr 03, 2024 2:00 pm - 1:00 pm ETDocumenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)Apr 03, 2024 2:00 pm - 2:00 pm	Construction Contractors: Evaluating, Underwriting and Lending to ThemJun 06, 2024 200 pm - 300 pm ETJun 06, 2024 300 pm ETSep 17, 2024 300 pm ETDebit Card Fraud InvestigationsMar 27, 2024 2:00 pm - 100 pm ETJul 30, 2024 1:200 pm - 100 pm ETNov 08, 2024 1:200 pm - 100 pm ETDocumenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)Apr 03, 2024 2:00 pm - 100 pm ETOct 08, 2024 2:00 pm - 100 pm ETDocumenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)Apr 03, 2024 2:00 pm - 100 pm ETOct 08, 2024 2:00 pm - 100 pm ETEffective Customer Due Diligence and Suspicious Activity MonitoringJul 31, 2024 2:00 pm - 100 pm ETOct 17, 2024 2:00 pm - 100 pm ETFedNow, Operating Circular 8 and Operating Procedures Fraud Incident Response: From Front-Line To Operations 1:00 pm ETJur 13, 2024 2:00 pm - 3:00 pm ETJur 13, 2024 2:00 pm - 3:00 pm ETOct 07, 2024 2:00 pm - 3:00 pm ETFraud Trends Impacting Community BankingArg 28, 2024 1:00 pm ETArg 28, 2024 2:00 pm - 1:00 pm ETArg 29, 2024 2:00 pm - 1:00 pm ETOct 07, 2024 2:00 pm - 1:00 pm ETFraudulent or Quick Response Scams: Understanding the Increased ThreatsNov 07, 2024 2:00 pm - 1:00 pm ETArg 28, 2024 2:00 pm - 1:00 pm ETOct 23, 2024 2:00 pm - 1:00 pm ETGarnishments, Levies and Subpoenas Training for YourPur 25, 2024 Pur Activity Pur ActivityJur 25, 2024 2:00 pm - 1:00 pm ETOct 23, 2024 2:00 pm - 1:00 pm ETGarnishments, Levies and Subpoenas Training for Your

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
202408421	Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
202408422	Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	
V202409980	Identifying Third Party Senders Risk Assessment – What you need to know	Apr 16, 2024 12:00 pm - 1:00 pm ET	Jul 17, 2024 12:00 pm - 1:00 pm ET	Oct 16, 2024 12:00 pm - 1:00 pm ET	
V202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Jan 23, 2024 12:00 pm - 1:00 pm ET			
V202410290	Introduction to Consumer Lending	Jan 22, 2024 2:00 pm - 3:00 pm ET	Mar 04, 2024 2:00 pm - 3:00 pm ET		
V202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
V202410020	Loan Agreements and Loan Covenants	Mar 22, 2024 2:00 pm - 3:30 pm ET	Aug 27, 2024 2:00 pm - 3:30 pm ET		
202410041	Loan Structure Fundamentals (1)	Mar 15, 2024 12:00 pm - 1:30 pm ET	May 01, 2024 12:00 pm - 1:30 pm ET	Oct 15, 2024 12:00 pm - 1:30 pm ET	
202410042	Loan Structure Fundamentals (2)	Mar 15, 2024 2:00 pm - 3:30 pm ET	May 01, 2024 2:00 pm - 3:30 pm ET	Oct 15, 2024 2:00 pm - 3:30 pm ET	
V202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Feb 22, 2024 12:00 pm - 1:00 pm ET	May 21, 2024 12:00 pm - 1:00 pm ET		
V202411130	New Beneficial Ownership Rules: What You Need to Know	Feb 01, 2024 2:00 pm - 3:00 pm ET			
V202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More	Jan 26, 2024 12:00 pm - 1:00 pm ET	Aug 06, 2024 12:00 pm - 1:00 pm ET		

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202409870	Online Account Application Fraud: Identification Prevention and Recovery	Feb 20, 2024 2:00 pm - 3:00 pm ET	Aug 19, 2024 2:00 pm - 3:00 pm ET		
W202411140	Overdraft Programs: Mistakes and How to Avoid Them	Feb 16, 2024 12:00 pm - 1:00 pm ET	Jun 04, 2024 12:00 pm - 1:00 pm ET	Sep 10, 2024 12:00 pm - 1:00 pm ET	
W202411370	Payments Risk Management And Oversight: What Does This Mean?	Mar 18, 2024 2:00 pm - 3:00 pm ET	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Jan 24, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 12:00 pm - 1:00 pm ET		
W202411200	POAs, Authorized Signers and SDB Deputies: What They Can and Can't Do	Playback Available	Jun 06, 2024 12:00 pm - 1:00 pm ET	Oct 08, 2024 12:00 pm - 1:00 pm ET	
W202411590	Principles of Money Laundering	Feb 06, 2024 12:00 pm - 1:00 pm ET	May 15, 2024 12:00 pm - 1:00 pm ET	Sep 25, 2024 12:00 pm - 1:00 pm ET	
W202410360	Problem Loan Workout Challenges in Today's Market	Feb 07, 2024 12:00 pm - 1:00 pm ET	Jun 13, 2024 12:00 pm - 1:00 pm ET		
W202410000	Quickly Assessing Borrower Creditworthiness	Mar 22, 2024 12:00 pm - 1:30 pm ET	Aug 27, 2024 12:00 pm - 1:30 pm ET		



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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
/202411540	RDC and the FFIEC Guidance	Aug 12, 2024 2:00 pm - 3:00 pm ET	Dec 10, 2024 2:00 pm - 3:00 pm ET		
/202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Feb 08, 2024 12:00 pm - 1:00 pm ET	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	
/202411550	Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	Sep 16, 2024 2:00 pm - 3:00 pm ET	Dec 16, 2024 2:00 pm - 3:00 pm ET		
202411561	Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET		
202411562	Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET		
/202410660	Regulation E Notification, Investigation and Documentation Requirements	May 07, 2024 12:00 pm - 1:00 pm ET	Sep 05, 2024 12:00 pm - 1:00 pm ET		
202410031	Responsible Commercial Real Estate Lending (1)	Apr 02, 2024 12:00 pm - 1:30 pm ET	Jul 05, 2024 12:00 pm - 1:30 pm ET	Nov 12, 2024 12:00 pm - 1:30 pm ET	
202410032	Responsible Commercial Real Estate Lending (2)	Apr 02, 2024 2:00 pm - 3:30 pm ET	Jul 05, 2024 2:00 pm - 3:30 pm ET	Nov 12, 2024 2:00 pm - 3:30 pm ET	
202403521	Small Business Lending Fundamentals (1)	Mar 26, 2024 12:00 pm - 1:30 pm ET	Jun 20, 2024 12:00 pm - 1:30 pm ET	Sep 09, 2024 12:00 pm - 1:30 pm ET	
202403522	Small Business Lending Fundamentals (2)	Mar 26, 2024 2:00 pm - 3:30 pm ET	Jun 20, 2024 2:00 pm - 3:30 pm ET	Sep 09, 2024 2:00 pm - 3:30 pm ET	
/202410250	Smaller Business Lending: Evaluation and Underwriting, Policy and Process	Jan 25, 2024 2:00 pm - 3:00 pm ET	May 02, 2024 2:00 pm - 3:00 pm ET	Nov 07, 2024 12:00 pm - 1:00 pm ET	
/202411160	The Do's and Don't's of a Notary Public	Mar 20, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 12:00 pm - 1:00 pm ET		

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Mar 28, 2024 2:00 pm - 3:00 pm ET	Jul 25, 2024 12:00 pm - 1:00 pm ET		
W202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
W202411630	Trends in Human Trafficking and How Financial Institutions are Fighting Back	Apr 22, 2024 12:00 pm - 1:00 pm ET	Sep 13, 2024 12:00 pm - 1:00 pm ET		
W202411170	UDAAP: Avoiding Consumer Harm & Monitoring for Consumer Complaints	Mar 25, 2024 2:00 pm - 3:00 pm ET	Sep 30, 2024 2:00 pm - 3:00 pm ET		
B202411581	Wire Transfer - 3 Part Bootcamp (Part 1)	May 14, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 2:00 pm - 3:00 pm ET	Nov 20, 2024 2:00 pm - 3:00 pm ET	
B202411582	Wire Transfer - 3 Part Bootcamp (Part 2)	May 15, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 2:00 pm - 3:00 pm ET	
B202411583	Wire Transfer - 3 Part Bootcamp (Part 3)	May 16, 2024 2:00 pm - 3:00 pm ET	Sep 13, 2024 2:00 pm - 3:00 pm ET	Nov 22, 2024 2:00 pm - 3:00 pm ET	
W202411680	Wire Transfer Fraud Case Study	Jan 31, 2024 12:00 pm - 1:00 pm ET	Jun 18, 2024 12:00 pm - 1:00 pm ET	Nov 18, 2024 12:00 pm - 1:00 pm ET	
W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Jan 25, 2024 12:00 pm - 1:00 pm ET	May 14, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 12:00 pm - 1:00 pm ET	
W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET

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Business Banking

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
F202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Jan 16, 2024 2:00 pm - 3:00 pm ET	Feb 15, 2024 2:00 pm - 3:00 pm ET		
W202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
W202405650	5 Cs of Credit for Borrower Evaluation- C the Big Picture	Feb 21, 2024 2:00 pm - 3:00 pm ET	Jul 17, 2024 2:00 pm - 3:00 pm ET	Dec 05, 2024 2:00 pm - 3:00 pm ET	
W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Jan 16, 2024 2:00 pm - 3:00 pm ET	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
T202411751	Accounting Issues in Commercial Lending (1)	Feb 15, 2024 12:00 pm - 1:30 pm ET	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
T202411752	Accounting Issues in Commercial Lending (2)	Feb 15, 2024 2:00 pm - 3:30 pm ET	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
W202410610	ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
B202411461	ACH Basics- 3 Part Bootcamp (Part 1)	Jun 24, 2024 2:00 pm - 3:00 pm ET	Sep 23, 2024 2:00 pm - 3:00 pm ET		
B202411462	ACH Basics- 3 Part Bootcamp (Part 2)	Jun 25, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 2:00 pm - 3:00 pm ET		
B202411463	ACH Basics- 3 Part Bootcamp (Part 3)	Jun 26, 2024 2:00 pm - 3:00 pm ET	Sep 25, 2024 2:00 pm - 3:00 pm ET		
W202411490	ACH Risk for Treasury Management Sales	Dec 09, 2024 2:00 pm - 3:00 pm ET			
T202404211	Analyzing Corporate and Personal Statements and Tax Returns (1)	Mar 19, 2024 12:00 pm - 1:45 pm ET	Jul 16, 2024 12:00 pm - 1:45 pm ET	Oct 30, 2024 12:00 pm - 1:45 pm ET	
T202404212	Analyzing Corporate and Personal Statements and Tax Returns (2)	Mar 19, 2024 2:15 pm - 4:00 pm ET	Jul 16, 2024 2:15 pm - 4:00 pm ET	Oct 30, 2024 2:15 pm - 4:00 pm ET	

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Course N	lumber and Title	Date 1	Date 2	Date 3	Date 4
3202411731	Anti-Money Laundering Bootcamp - Part 1: Principles of Money Laundering	Feb 29, 2024 12:00 pm - 1:00 pm ET	Jul 10, 2024 12:00 pm - 1:00 pm ET		
3202411733	Anti-Money Laundering Bootcamp - Part 3: Behind the Scenes of a Suspicious Activity Report (SAR)	Mar 01, 2024 12:00 pm - 1:00 pm ET	Jul 11, 2024 12:00 pm - 1:00 pm ET		
3202411734	Anti-Money Laundering Bootcamp - Part 4: BSA/AML/OFAC Hot Topics	Mar 01, 2024 2:00 pm - 3:00 pm ET	Jul 11, 2024 2:00 pm - 3:00 pm ET		
V202410370	Banking Basics: An Overview and Refresher Training	Playback Available	Apr 23, 2024 2:00 pm - 3:00 pm ET		
V202410380	Basic Personal and Business Tax Return Analysis	Feb 14, 2024 2:00 pm - 3:00 pm ET	Apr 10, 2024 2:00 pm - 3:00 pm ET		
V202411760	Basics of Asset-Based Lending (ABL)	Feb 28, 2024 12:00 pm - 1:00 pm ET	Sep 12, 2024 12:00 pm - 1:00 pm ET		
V202411640	Behind the Scenes of a Suspicious Activity Report (SAR)	Apr 22, 2024 2:00 pm - 3:00 pm ET			
V202410150	Better Business Writing - How to Write Right	Playback Available	Apr 24, 2024 12:00 pm - 1:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET
V202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
V202411720	BSA/AML/OFAC Hot Topics	Mar 25, 2024 12:00 pm - 1:00 pm ET	Jul 29, 2024 12:00 pm - 1:00 pm ET	Dec 09, 2024 12:00 pm - 1:00 pm ET	
V202410340	Commercial and Industrial (C&I) Lending in Today's Competitive Market	Mar 12, 2024 12:00 pm - 1:00 pm ET	Jun 27, 2024 12:00 pm - 1:00 pm ET		
202401361	Commercial Lending Basics (1)	Apr 26, 2024 12:00 pm - 1:30 pm ET	Aug 15, 2024 12:00 pm - 1:30 pm ET	Dec 11, 2024 12:00 pm - 1:30 pm ET	
202401362	Commercial Lending Basics (2)	Apr 26, 2024 2:00 pm - 3:30 pm ET	Aug 15, 2024 2:00 pm - 3:30 pm ET	Dec 11, 2024 2:00 pm - 3:30 pm ET	

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410350	Commercial Real Estate (CRE) Lending in Today's Economy	Mar 12, 2024 2:00 pm - 3:00 pm ET	Jun 27, 2024 2:00 pm - 3:00 pm ET		
W202410140	Construction Contractors: Evaluating, Underwriting and Lending to Them	Feb 08, 2024 2:00 pm - 3:00 pm ET	Jun 05, 2024 2:00 pm - 3:00 pm ET	Sep 17, 2024 2:00 pm - 3:00 pm ET	
W202411790	Credit Risk Discipline Tools to Maintain Credit Culture	Jun 21, 2024 12:00 pm - 1:00 pm ET	Oct 24, 2024 12:00 pm - 1:00 pm ET		
W202411660	Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Apr 09, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 12:00 pm - 1:00 pm ET		
3202411743	Cyber Fraud Bootcamp - Part 3: Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Mar 06, 2024 12:00 pm - 1:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET		
W202411181	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 1)	Apr 03, 2024 12:00 pm - 1:00 pm ET	Oct 09, 2024 12:00 pm - 1:00 pm ET		
N202411182	Documenting Deposit Accounts: Disclosures, Documentation & Details for Consumer & Business Accounts (Part 2)	Apr 03, 2024 2:00 pm - 3:00 pm ET	Oct 09, 2024 2:00 pm - 3:00 pm ET		
N202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
V202404240	Effective Loan Pricing	Jan 29, 2024 12:00 pm - 1:30 pm ET	May 08, 2024 12:00 pm - 1:30 pm ET	Oct 10, 2024 12:00 pm - 1:30 pm ET	
W202411510	FedNow, Operating Circular 8 and Operating Procedures	Aug 19, 2024 2:00 pm - 3:00 pm ET	Nov 19, 2024 2:00 pm - 3:00 pm ET		
F202402561	Financial Statement Analysis for Lenders Series (1)	Feb 20, 2024 12:00 pm - 1:30 pm ET	Jul 22, 2024 12:00 pm - 1:30 pm ET	Nov 01, 2024 12:00 pm - 1:30 pm ET	
202402562	Financial Statement Analysis for Lenders Series (2)	Feb 20, 2024 2:00 pm - 3:30 pm ET	Jul 22, 2024 2:00 pm - 3:30 pm ET	Nov 01, 2024 2:00 pm - 3:30 pm ET	

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411440	Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
W202411600	Fraud Trends Impacting Community Banking	Feb 26, 2024 12:00 pm - 1:00 pm ET	Aug 07, 2024 12:00 pm - 1:00 pm ET	Dec 02, 2024 12:00 pm - 1:00 pm ET	
W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
W202411750	GAAP - Update on New Accounting Principles and Impacts on Borrowers' Financials	Jan 30, 2024 2:00 pm - 3:00 pm ET	May 23, 2024 2:00 pm - 3:00 pm ET	Oct 02, 2024 2:00 pm - 3:00 pm ET	
T202408421	Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
T202408422	Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	
W202410300	Introduction to Commercial Lending	Jan 22, 2024 12:00 pm - 1:00 pm ET	Mar 04, 2024 12:00 pm - 1:00 pm ET		
W202411770	Key Elements in Evaluating Revenue Growth: Growth Rate, Productivity, Break-Even, and Nominal/Real Growth	Mar 20, 2024 12:00 pm - 1:00 pm ET	Sep 04, 2024 12:00 pm - 1:00 pm ET		



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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411140	Overdraft Programs: Mistakes and How to Avoid Them	Feb 16, 2024 12:00 pm - 1:00 pm ET	Jun 04, 2024 12:00 pm - 1:00 pm ET	Sep 10, 2024 12:00 pm - 1:00 pm ET	
W202411370	Payments Risk Management And Oversight: What Does This Mean?	Mar 18, 2024 2:00 pm - 3:00 pm ET	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Jan 24, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 12:00 pm - 1:00 pm ET		
W202411590	Principles of Money Laundering	Feb 06, 2024 12:00 pm - 1:00 pm ET	May 15, 2024 12:00 pm - 1:00 pm ET	Sep 25, 2024 12:00 pm - 1:00 pm ET	
W202411780	Problem Asset Management: Principles and Practices	Feb 05, 2024 2:00 pm - 3:00 pm ET	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 2:00 pm - 3:00 pm ET	
W202410360	Problem Loan Workout Challenges in Today's Market	Feb 07, 2024 12:00 pm - 1:00 pm ET	Jun 13, 2024 12:00 pm - 1:00 pm ET		
W202410000	Quickly Assessing Borrower Creditworthiness	Mar 22, 2024 12:00 pm - 1:30 pm ET	Aug 27, 2024 12:00 pm - 1:30 pm ET		
W202411550	Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	Sep 16, 2024 2:00 pm - 3:00 pm ET	Dec 16, 2024 2:00 pm - 3:00 pm ET		
W202407400	Regulation E vs ACH - Friends or Foes?	Mar 07, 2024 12:00 pm - 1:00 pm ET	Sep 18, 2024 12:00 pm - 1:00 pm ET		
T202410031	Responsible Commercial Real Estate Lending (1)	Apr 02, 2024 12:00 pm - 1:30 pm ET	Jul 05, 2024 12:00 pm - 1:30 pm ET	Nov 12, 2024 12:00 pm - 1:30 pm ET	
T202410032	Responsible Commercial Real Estate Lending (2)	Apr 02, 2024 2:00 pm - 3:30 pm ET	Jul 05, 2024 2:00 pm - 3:30 pm ET	Nov 12, 2024 2:00 pm - 3:30 pm ET	
W202410620	Risk Rating And Reviewing Your Treasury Clients: Standardizing And Enhancing The Process	Feb 29, 2024 2:00 pm - 3:00 pm ET	May 22, 2024 12:00 pm - 1:00 pm ET	Sep 17, 2024 12:00 pm - 1:00 pm ET	

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411570	Selling Treasury Management Services	Nov 06, 2024 2:00 pm - 3:00 pm ET			
T202403521	Small Business Lending Fundamentals (1)	Mar 26, 2024 12:00 pm - 1:30 pm ET	Jun 20, 2024 12:00 pm - 1:30 pm ET	Sep 09, 2024 12:00 pm - 1:30 pm ET	
T202403522	Small Business Lending Fundamentals (2)	Mar 26, 2024 2:00 pm - 3:30 pm ET	Jun 20, 2024 2:00 pm - 3:30 pm ET	Sep 09, 2024 2:00 pm - 3:30 pm ET	
W202410250	Smaller Business Lending: Evaluation and Underwriting, Policy and Process	Jan 25, 2024 2:00 pm - 3:00 pm ET	May 02, 2024 2:00 pm - 3:00 pm ET	Nov 07, 2024 12:00 pm - 1:00 pm ET	
W202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
W202408560	Treasury Cash Managemen <mark>t: Ensu</mark> ring Profitability while Effectively Managing Your <mark>Risks</mark>	Playback Available			
W202411350	Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends	Feb 06, 2024 2:00 pm - 3:00 pm ET	Jun 18, 2024 2:00 pm - 3:00 pm ET	Oct 22, 2024 2:00 pm - 3:00 pm ET	
W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	Apr 10, 2024 12:00 pm - 1:00 pm ET	Aug 14, 2024 2:00 pm - 3:00 pm ET		



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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202408800	Treasury Underwriting for ACH and Remote Deposit Capture: Differentiating between Credit vs Deposit Underwriting	Mar 14, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET	Nov 06, 2024 12:00 pm - 1:00 pm ET	
W202408020	Why EBITDA Doesn't Spell Cash Flow, But What Does?	Feb 12, 2024 12:00 pm - 1:00 pm ET	May 30, 2024 2:00 pm - 3:00 pm ET	Sep 24, 2024 12:00 pm - 1:00 pm ET	Nov 25, 2024 12:00 pm - 1:00 pm ET
B202411581	Wire Transfer - 3 Part Bootcamp (Part 1)	May 14, 2024 2:00 pm - 3:00 pm ET	Sep 11, 2024 2:00 pm - 3:00 pm ET	Nov 20, 2024 2:00 pm - 3:00 pm ET	
B202411582	Wire Transfer - 3 Part Bootcamp (Part 2)	May 15, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 2:00 pm - 3:00 pm ET	
B202411583	Wire Transfer - 3 Part Bootcamp (Part 3)	May 16, 2024 2:00 pm - 3:00 pm ET	Sep 13, 2024 2:00 pm - 3:00 pm ET	Nov 22, 2024 2:00 pm - 3:00 pm ET	
W202411680	Wire Transfer Fraud Case Study	Jan 31, 2024 12:00 pm - 1:00 pm ET	Jun 18, 2024 12:00 pm - 1:00 pm ET	Nov 18, 2024 12:00 pm - 1:00 pm ET	
W202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Jan 25, 2024 12:00 pm - 1:00 pm ET	May 14, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 12:00 pm - 1:00 pm ET	
W202410580	Writing Effective Business Emails - Improving Your e-Communication Skills	Playback Available	Apr 24, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 2:00 pm - 3:00 pm ET	Nov 08, 2024 2:00 pm - 3:00 pm ET
W202411800	Your Credit Policy: Writing, Implementing and Maintaining	Feb 28, 2024 2:00 pm - 3:00 pm ET	Jun 21, 2024 2:00 pm - 3:00 pm ET	Oct 24, 2024 2:00 pm - 3:00 pm ET	

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Regulatory Compliance

Course Listings



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Bank Compliance

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410600	ACH Originator Training: Complying With Authorizations, Reversals, Returns And Notifications Of Change Requirements	Mar 21, 2024 12:00 pm - 1:00 pm ET			
W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	
W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
W202411230	Electronic Transaction Headaches: Processing Reg E Disputes and Combating ACH & Wire Fraud	Feb 16, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 2:00 pm - 3:00 pm ET		
W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay	Apr 18, 2024 2:00 pm - 3:00 pm ET	Aug 21, 2024 2:00 pm - 3:00 pm ET		
W202411520	FFIEC Guidance and Account Takeover	Mar 13, 2024 2:00 pm - 3:00 pm ET	Jun 13, 2024 2:00 pm - 3:00 pm ET	Oct 07, 2024 2:00 pm - 3:00 pm ET	
W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office	Playback Available	Jun 25, 2024 12:00 pm - 1:00 pm ET	Oct 23, 2024 12:00 pm - 1:00 pm ET	
W202411370	Payments Risk Management And Oversight: What Does This Mean?	Mar 18, 2024 2:00 pm - 3:00 pm ET	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Jan 24, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 12:00 pm - 1:00 pm ET		
W202411540	RDC and the FFIEC Guidance	Aug 12, 2024 2:00 pm - 3:00 pm ET	Dec 10, 2024 2:00 pm - 3:00 pm ET		
W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls	Jan 23, 2024 12:00 pm - 1:30 pm ET	Jun 10, 2024 12:00 pm - 1:30 pm ET	Sep 19, 2024 12:00 pm - 1:30 pm ET	
N202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Feb 08, 2024 12:00 pm - 1:00 pm ET	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	

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Bank Compliance (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
T202411561	Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET		
T202411562	Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET		
W202410660	Regulation E Notification, Investigation and Documentation Requirements	May 07, 2024 12:00 pm - 1:00 pm ET	Sep 05, 2024 12:00 pm - 1:00 pm ET		
W202407400	Regulation E vs ACH - Friends or Foes?	Mar 07, 2024 12:00 pm - 1:00 pm ET	Sep 18, 2024 12:00 pm - 1:00 pm ET		
W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Mar 28, 2024 2:00 pm - 3:00 pm ET	Jul 25, 2024 12:00 pm - 1:00 pm ET		
W202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	



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BSA (Bank Secrecy Act) / AML (Anti-Money Laundering)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411700	AML System Optimization and Model Validation	Jul 15, 2024 2:00 pm - 3:00 pm ET			
B202411731	Anti-Money Laundering Bootcamp – Part 1: Principles of Money Laundering	Feb 29, 2024 12:00 pm - 1:00 pm ET	Jul 10, 2024 12:00 pm - 1:00 pm ET		
B202411732	Anti-Money Laundering Bootcamp – Part 2: Training Front Line on Identifying Suspicious Activity	Feb 29, 2024 2:00 pm - 3:00 pm ET	Jul 10, 2024 2:00 pm - 3:00 pm ET		
B202411733	Anti-Money Laundering Bootcamp – Part 3: Behind the Scenes of a Suspicious Activity Report (SAR)	Mar 01, 2024 12:00 pm - 1:00 pm ET	Jul 11, 2024 12:00 pm - 1:00 pm ET		
B202411734	Anti-Money Laundering Bootcamp - Part 4: BSA/AML/OFAC Hot Topics	Mar 01, 2024 2:00 pm - 3:00 pm ET	Jul 11, 2024 2:00 pm - 3:00 pm ET		
W202411640	Behind the Scenes of a Suspicious Activity Report (SAR)	Apr 22, 2024 2:00 pm - 3:00 pm ET			
W202409820	BSA Negative News Searches: Search Tools and Best Practice Tips	Feb 21, 2024 12:00 pm - 1:00 pm ET			
W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	1



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BSA (Bank Secrecy Act) / AML (Anti-Money Laundering)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
N202411670	BSA/AML Risks and Monitoring for App-Based Money Transmitter Businesses	Feb 09, 2024 12:00 pm - 1:00 pm ET	Jun 11, 2024 12:00 pm - 1:00 pm ET	Oct 14, 2024 12:00 pm - 1:00 pm ET	
V202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
V202411720	BSA/AML/OFAC Hot Topics	Mar 25, 2024 12:00 pm - 1:00 pm ET	Jul 29, 2024 12:00 pm - 1:00 pm ET	Dec 09, 2024 12:00 pm - 1:00 pm ET	
V202411610	Cryptocurrency Fraud and BSA Impact	May 30, 2024 12:00 pm - 1:00 pm ET	Oct 11, 2024 12:00 pm - 1:00 pm ET		
3202411741	Cyber Fraud Bootcamp - Part 1: Cryptocurrency Fraud and BSA Impact	Mar 05, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET		
3202411742	Cyber Fraud Bootcamp - Part 2: Cycle of Identification and Reporting Suspicious Cybercrime Activity	Mar 05, 2024 2:00 pm - 3:00 pm ET	Aug 08, 2024 2:00 pm - 3:00 pm ET		
V202411690	Cycle of Identification and Reporting Suspicious Cybercrime Activity	May 02, 2024 12:00 pm - 1:00 pm ET	Oct 07, 2024 12:00 pm - 1:00 pm ET		
V202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
V202411650	Effectively Training Your Front Line on Identifying Suspicious Activity	Mar 27, 2024 12:00 pm - 1:00 pm ET	May 20, 2024 12:00 pm - 1:00 pm ET	Aug 12, 2024 12:00 pm - 1:00 pm ET	Dec 04, 2024 12:00 pm - 1:00 pm ET
V202411130	New Beneficial Ownership Rules: What You Need to Know	Feb 01, 2024 2:00 pm - 3:00 pm ET			
V202411190	Non-Resident Aliens: CIP, CDD, Tax Reporting and More	Jan 26, 2024 12:00 pm - 1:00 pm ET	Aug 06, 2024 12:00 pm - 1:00 pm ET		
V202411590	Principles of Money Laundering	Feb 06, 2024 12:00 pm - 1:00 pm ET	May 15, 2024 12:00 pm - 1:00 pm ET	Sep 25, 2024 12:00 pm - 1:00 pm ET	

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BSA (Bank Secrecy Act) / AML (Anti-Money Laundering)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202409840	Streamlining Your BSA High Risk Review Process	May 09, 2024 2:00 pm - 3:00 pm ET	Aug 22, 2024 12:00 pm - 1:00 pm ET	Dec 12, 2024 12:00 pm - 1:00 pm ET	
B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Feb 12, 2024 2:00 pm - 3:00 pm ET	Aug 26, 2024 12:00 pm - 1:00 pm ET		
W202411620	Who owns OFAC Due Diligence? An OFAC Expert Witness Case Study	May 13, 2024 12:00 pm - 1:00 pm ET	Nov 14, 2024 12:00 pm - 1:00 pm ET		

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Audit

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
202404370	2024 - Financial Services and the Year Ahead with Tom Brown, Leading Hedge Fund Manager and Industry Analyst	Jan 16, 2024 2:00 pm - 3:00 pm ET	Feb 15, 2024 2:00 pm - 3:00 pm ET		
V202410570	2024 NACHA Rules Changes and 2022 Review: From Rules to Implementation	Apr 30, 2024 12:00 pm - 1:00 pm ET			
V202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Jan 16, 2024 2:00 pm - 3:00 pm ET	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
V202408290	Accountholder Death Requirements - Documentation, POD, POA, Checklist and More	Feb 07, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 2:00 pm - 3:00 pm ET	Oct 28, 2024 2:00 pm - 3:00 pm ET	
202411751	Accounting Issues in Commercial Lending (1)	Feb 15, 2024 12:00 pm - 1:30 pm ET	May 21, 2024 12:00 pm - 1:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
202411752	Accounting Issues in Commercial Lending (2)	Feb 15, 2024 2:00 pm - 3:30 pm ET	May 21, 2024 2:00 pm - 3:30 pm ET	Sep 26, 2024 12:00 pm - 1:30 pm ET	
V202410610	ACH and Wire Transfer Basics	Sep 18, 2024 2:00 pm - 3:00 pm ET	Dec 03, 2024 12:00 pm - 1:00 pm ET		
202411471	ACH Operating Rules - 2 Part Series (Part 1)	Jul 24, 2024 2:00 pm - 3:00 pm ET	Oct 16, 2024 2:00 pm - 3:00 pm ET		
202411472	ACH Operating Rules - 2 Part Series (Part 2)	Jul 25, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 2:00 pm - 3:00 pm ET		
202411481	ACH Policies and Procedures - 2 Part Series (Part 1)	Oct 28, 2024 2:00 pm - 3:00 pm ET			
202411472	ACH Policies and Procedures - 2 Part Series (Part 2)	Oct 29, 2024 2:00 pm - 3:00 pm ET			
V202411700	AML System Optimization and Model Validation	Jul 15, 2024 2:00 pm - 3:00 pm ET			

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	
W202411500	Card Payments Fraud and Risk Mitigation	Jun 17, 2024 2:00 pm - 3:00 pm ET	Oct 14, 2024 2:00 pm - 3:00 pm ET		
W202411280	CECL - Current Expected Credit Losses: Past, Present & Future	Jan 23, 2024 2:00 pm - 3:00 pm ET			
W202411360	CECL - Effective Model Valuation	Feb 22, 2024 2:00 pm - 3:00 pm ET	Jun 12, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 2:00 pm - 3:00 pm ET	
W202411340	Check Fraud Trends, Legal Impact And Mitigating Tools	Jan 31, 2024 2:00 pm - 3:00 pm ET	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
W202401550	Check Returns and Adjustments Dos and Don'ts	Playback Available	May 16, 2024 12:00 pm - 1:00 pm ET	Aug 21, 2024 12:00 pm - 1:00 pm ET	
T202409261	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 1)	Jan 24, 2024 12:00 pm - 1:00 pm ET	Apr 25, 2024 12:00 pm - 1:00 pm ET	Sep 16, 2024 12:00 pm - 1:00 pm ET	
T202409262	Check Rules and Regulations: Understanding UCC 3, 4 and Reg CC (Part 2)	Jan 24, 2024 2:00 pm - 3:00 pm ET	Apr 25, 2024 2:00 pm - 3:00 pm ET	Sep 16, 2024 2:00 pm - 3:00 pm ET	
B202411743	Cyber Fraud Bootcamp - Part 4: EFT Authorized vs. Unauthorized Fraud	Mar 06, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 2:00 pm - 3:00 pm ET		
W202410530	Death Notification Entries (DNEs): Handling Requirements and Best Practices	Mar 14, 2024 2:00 pm - 3:00 pm ET	Aug 13, 2024 12:00 pm - 1:00 pm ET	Dec 05, 2024 12:00 pm - 1:00 pm ET	
W202408940	Debit Card Fraud Investigations	Mar 27, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET	
W202411710	EFT Authorized vs. Unauthorized Fraud	Jun 05, 2024 12:00 pm - 1:00 pm ET	Oct 28, 2024 12:00 pm - 1:00 pm ET		

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411230	Electronic Transaction Headaches: Processing Reg E Disputes and Combating ACH & Wire Fraud	Feb 16, 2024 2:00 pm - 3:00 pm ET	Jul 09, 2024 2:00 pm - 3:00 pm ET		
W202411430	End-of-Day Payments Processing Controls: What You Must Know and What Can Go Wrong	Aug 06, 2024 2:00 pm - 3:00 pm ET	Nov 13, 2024 12:00 pm - 1:00 pm ET		
W202410180	Estimating Seasonal Borrowing Needs and Ability to Repay	Apr 18, 2024 2:00 pm - 3:00 pm ET	Aug 21, 2024 2:00 pm - 3:00 pm ET		
W202411510	FedNow, Operating Circular 8 and Operating Procedures	Aug 19, 2024 2:00 pm - 3:00 pm ET	Nov 19, 2024 2:00 pm - 3:00 pm ET		
W202411440	Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
W202411600	Fraud Trends Impacting Community Banking	Feb 26, 2024 12:00 pm - 1:00 pm ET	Aug 07, 2024 12:00 pm - 1:00 pm ET	Dec 02, 2024 12:00 pm - 1:00 pm ET	
W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			



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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202408880	Garnishments, Levies and Subpoenas Training for Your Front and Back Office	Playback Available	Jun 25, 2024 12:00 pm - 1:00 pm ET	Oct 23, 2024 12:00 pm - 1:00 pm ET	
W202409980	Identifying Third Party Senders Risk Assessment – What you need to know	Apr 16, 2024 12:00 pm - 1:00 pm ET	Jul 17, 2024 12:00 pm - 1:00 pm ET	Oct 16, 2024 12:00 pm - 1:00 pm ET	
W202404180	Key Lender Mistakes in Underwriting and Structuring Commercial Loans	Jan 23, 2024 2:00 pm - 3:30 pm ET	Jun 10, 2024 2:00 pm - 3:30 pm ET	Sep 19, 2024 2:00 pm - 3:30 pm ET	
W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202410310	Loan Structure, Documentation, Compliance Training: A Comprehensive Approach	Feb 22, 2024 12:00 pm - 1:00 pm ET	May 21, 2024 12:00 pm - 1:00 pm ET		
W202411130	New Beneficial Ownership Rules: What You Need to Know	Feb 01, 2024 2:00 pm - 3:00 pm ET			
W202410010	Not-for-Profit (Fund) Accounting	Jan 29, 2024 2:00 pm - 3:30 pm ET	May 08, 2024 2:00 pm - 3:30 pm ET	Oct 10, 2024 2:00 pm - 3:30 pm ET	
W202409870	Online Account Application Fraud: Identification Prevention and Recovery	Feb 20, 2024 2:00 pm - 3:00 pm ET	Aug 19, 2024 2:00 pm - 3:00 pm ET		
W202411140	Overdraft Programs: Mistakes and How to Avoid Them	Feb 16, 2024 12:00 pm - 1:00 pm ET	Jun 04, 2024 12:00 pm - 1:00 pm ET	Sep 10, 2024 12:00 pm - 1:00 pm ET	
W202411530	Payments Policies, Procedures and Risk Assessments	Apr 09, 2024 2:00 pm - 3:00 pm ET	Aug 07, 2024 2:00 pm - 3:00 pm ET	Dec 04, 2024 2:00 pm - 3:00 pm ET	
W202411370	Payments Risk Management And Oversight: What Does This Mean?	Mar 18, 2024 2:00 pm - 3:00 pm ET	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Jan 24, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 12:00 pm - 1:00 pm ET		

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202410360	Problem Loan Workout Challenges in Today's Market	Feb 07, 2024 12:00 pm - 1:00 pm ET	Jun 13, 2024 12:00 pm - 1:00 pm ET		
W202410000	Quickly Assessing Borrower Creditworthiness	Mar 22, 2024 12:00 pm - 1:30 pm ET	Aug 27, 2024 12:00 pm - 1:30 pm ET		
W202408682	RDC Rules and Regulations - Compliance Review and Checklist	Playback Available	Apr 23, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 2:00 pm - 3:00 pm ET	
W202404610	Real Estate Appraisals - Regulations, Processes and Pitfalls	Jan 23, 2024 12:00 pm - 1:30 pm ET	Jun 10, 2024 12:00 pm - 1:30 pm ET	Sep 19, 2024 12:00 pm - 1:30 pm ET	
W202409290	Regulation CC - Funds Availability, Warranties and Indemnities Updated and Explained	Feb 08, 2024 12:00 pm - 1:00 pm ET	Jun 12, 2024 12:00 pm - 1:00 pm ET	Oct 22, 2024 12:00 pm - 1:00 pm ET	
W202411550	Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	Sep 16, 2024 2:00 pm - 3:00 pm ET	Dec 16, 2024 2:00 pm - 3:00 pm ET		
Г202411561	Regulation E - 2 Part Series (Part 1)	Jun 10, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 2:00 pm - 3:00 pm ET		
F202411562	Regulation E - 2 Part Series (Part 2)	Jun 11, 2024 2:00 pm - 3:00 pm ET	Nov 27, 2024 2:00 pm - 3:00 pm ET		
N202410660	Regulation E Notification, Investigation and Documentation Requirements	May 07, 2024 12:00 pm - 1:00 pm ET	Sep 05, 2024 12:00 pm - 1:00 pm ET		
Г202410031	Responsible Commercial Real Estate Lending (1)	Apr 02, 2024 12:00 pm - 1:30 pm ET	Jul 05, 2024 12:00 pm - 1:30 pm ET	Nov 12, 2024 12:00 pm - 1:30 pm ET	
Г202410032	Responsible Commercial Real Estate Lending (2)	Apr 02, 2024 2:00 pm - 3:30 pm ET	Jul 05, 2024 2:00 pm - 3:30 pm ET	Nov 12, 2024 2:00 pm - 3:30 pm ET	
W202409840	Streamlining Your BSA High Risk Review Process	May 09, 2024 2:00 pm - 3:00 pm ET	Aug 22, 2024 12:00 pm - 1:00 pm ET	Dec 12, 2024 12:00 pm - 1:00 pm ET	

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Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411210	The Sleepers: Safe Deposit Boxes, Mobile Banking, Prepaid Cards and RDC	Mar 28, 2024 2:00 pm - 3:00 pm ET	Jul 25, 2024 12:00 pm - 1:00 pm ET		
W202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
W202411350	Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends	Feb 06, 2024 2:00 pm - 3:00 pm ET	Jun 18, 2024 2:00 pm - 3:00 pm ET	Oct 22, 2024 2:00 pm - 3:00 pm ET	
W202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	Apr 10, 2024 12:00 pm - 1:00 pm ET	Aug 14, 2024 2:00 pm - 3:00 pm ET		
W202408800	Treasury Underwriting for ACH and Remote Deposit Capture Differentiating between Credit vs Deposit Underwriting	Mar 14, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET	Nov 06, 2024 12:00 pm - 1:00 pm ET	
B202409901	Virtual Currency Bootcamp 101: Understanding Virtual Currencies and their Impact on Your BSA Program	Feb 12, 2024 2:00 pm - 3:00 pm ET	Aug 26, 2024 12:00 pm - 1:00 pm ET		
B202409902	Virtual Currency Bootcamp 201: Understanding the Basics of Virtual Currencies	Feb 13, 2024 2:00 pm - 3:00 pm ET	Aug 27, 2024 12:00 pm - 1:00 pm ET		
B202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Feb 14, 2024 2:00 pm - 3:00 pm ET	Aug 28, 2024 12:00 pm - 1:00 pm ET		
W202411620	Who owns OFAC Due Diligence? An OFAC Expert Witness Case Study	May 13, 2024 12:00 pm - 1:00 pm ET	Nov 14, 2024 12:00 pm - 1:00 pm ET		
W202411680	Wire Transfer Fraud Case Study	Jan 31, 2024 12:00 pm - 1:00 pm ET	Jun 18, 2024 12:00 pm - 1:00 pm ET	Nov 18, 2024 12:00 pm - 1:00 pm ET	
W202411800	Your Credit Policy: Writing, Implementing and Maintaining	Feb 28, 2024 2:00 pm - 3:00 pm ET	Jun 21, 2024 2:00 pm - 3:00 pm ET	Oct 24, 2024 2:00 pm - 3:00 pm ET	

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Risk, Fraud and Vendor Management

Course Listings



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Risk Management and Assessment

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202401230	Account Officer Training - ACH/RDC Credit and Transactional Underwriting and Exposure Limits	Jan 16, 2024 2:00 pm - 3:00 pm ET	Apr 16, 2024 2:00 pm - 3:00 pm ET	Sep 12, 2024 2:00 pm - 3:00 pm ET	
W202411490	ACH Risk for Treasury Management Sales	Dec 09, 2024 2:00 pm - 3:00 pm ET			
N202409820	BSA Negative News Searches: Search Tools and Best Practice Tips	Feb 21, 2024 12:00 pm - 1:00 pm ET			
N202411390	BSA Risk Assessments - Top Regulatory and Audit Criticisms	Apr 30, 2024 2:00 pm - 3:00 pm ET	Jul 15, 2024 12:00 pm - 1:00 pm ET	Nov 19, 2024 12:00 pm - 1:00 pm ET	
N202411670	BSA/AML Risks and Monitoring for App-Based Money Transmitter Businesses	Feb 09, 2024 12:00 pm - 1:00 pm ET	Jun 11, 2024 12:00 pm - 1:00 pm ET	Oct 14, 2024 12:00 pm - 1:00 pm ET	
N202409760	BSA/AML/OFAC - Identifying Suspicious Activity through Client Facing Training	Playback Available	May 06, 2024 2:00 pm - 3:00 pm ET	Sep 05, 2024 2:00 pm - 3:00 pm ET	
N202411500	Card Payments Fraud and Risk Mitigation	Jun 17, 2024 2:00 pm - 3:00 pm ET	Oct 14, 2024 2:00 pm - 3:00 pm ET		
W202411790	Credit Risk Discipline Tools to Maintain Credit Culture	Jun 21, 2024 12:00 pm - 1:00 pm ET	Oct 24, 2024 12:00 pm - 1:00 pm ET		
V202411660	Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Apr 09, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 12:00 pm - 1:00 pm ET		
3202411743	Cyber Fraud Bootcamp - Part 3: Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Mar 06, 2024 12:00 pm - 1:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET		
V202410630	Effective ACH and RDC Underwriting and Setting Exposure Limits	Mar 07, 2024 2:00 pm - 3:00 pm ET	Jul 23, 2024 2:00 pm - 3:00 pm ET	Nov 26, 2024 12:00 pm - 1:00 pm ET	
V202411520	FFIEC Guidance and Account Takeover	Mar 13, 2024 2:00 pm - 3:00 pm ET	Jun 13, 2024 2:00 pm - 3:00 pm ET	Oct 07, 2024 2:00 pm - 3:00 pm ET	

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Risk Management and Assessment (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
V202411440	Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
V202411600	Fraud Trends Impacting Community Banking	Feb 26, 2024 12:00 pm - 1:00 pm ET	Aug 07, 2024 12:00 pm - 1:00 pm ET	Dec 02, 2024 12:00 pm - 1:00 pm ET	
V202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
V202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
[202408421	Identifying and Managing Problem Loans (1)	Playback Available	Aug 01, 2024 12:00 pm - 1:30 pm ET	Dec 18, 2024 12:00 pm - 1:30 pm ET	
202408422	Identifying and Managing Problem Loans (2)	Playback Available	Aug 01, 2024 2:00 pm - 3:30 pm ET	Dec 18, 2024 2:00 pm - 3:30 pm ET	
V202409980	Identifying Third Party Senders Risk Assessment – What you need to know	Apr 16, 2024 12:00 pm - 1:00 pm ET	Jul 17, 2024 12:00 pm - 1:00 pm ET	Oct 16, 2024 12:00 pm - 1:00 pm ET	
V202407500	Implementing Zelle and P2P: Understanding Risks, the Regulations and Implementing the Right Controls	Jan 23, 2024 12:00 pm - 1:00 pm ET			
W202404180	Key Lender Mistakes in Underwriting and Structuring Commercial Loans	Jan 23, 2024 2:00 pm - 3:30 pm ET	Jun 10, 2024 2:00 pm - 3:30 pm ET	Sep 19, 2024 2:00 pm - 3:30 pm ET	
V202411130	New Beneficial Ownership Rules: What You Need to Know	Feb 01, 2024 2:00 pm - 3:00 pm ET			
V202410810	New CFPB Enforcement Actions on Regulation E and NSF Overdrafts	Jan 19, 2024 2:00 pm - 3:00 pm ET			
W202411530	Payments Policies, Procedures and Risk Assessments	Apr 09, 2024 2:00 pm - 3:00 pm ET	Aug 07, 2024 2:00 pm - 3:00 pm ET	Dec 04, 2024 2:00 pm - 3:00 pm ET	

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Risk Management and Assessment (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
V202410710	Positive Pay: Using Technology to Mitigate Fraud	Mar 13, 2024 12:00 pm - 1:00 pm ET			
V202410360	Problem Loan Workout Challenges in Today's Market	Feb 07, 2024 12:00 pm - 1:00 pm ET	Jun 13, 2024 12:00 pm - 1:00 pm ET		
V202410000	Quickly Assessing Borrower Creditworthiness	Mar 22, 2024 12:00 pm - 1:30 pm ET	Aug 27, 2024 12:00 pm - 1:30 pm ET		
V202410620	Risk Rating And Reviewing Your Treasury Clients: Standardizing And Enhancing The Process	Feb 29, 2024 2:00 pm - 3:00 pm ET	May 22, 2024 12:00 pm - 1:00 pm ET	Sep 17, 2024 12:00 pm - 1:00 pm ET	
V202409840	Streamlining Your BSA High Risk Review Process	May 09, 2024 2:00 pm - 3:00 pm ET	Aug 22, 2024 12:00 pm - 1:00 pm ET	Dec 12, 2024 12:00 pm - 1:00 pm ET	
V202411410	Third-Party Relationships: Risks of Unknown, Lessons Learned and Regulatory Guidance	Jun 06, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 12:00 pm - 1:00 pm ET	Dec 17, 2024 12:00 pm - 1:00 pm ET	
V202411350	Treasury Office Roundtable: Communication To Your Customers On Fraud Tools And Trends	Feb 06, 2024 2:00 pm - 3:00 pm ET	Jun 18, 2024 2:00 pm - 3:00 pm ET	Oct 22, 2024 2:00 pm - 3:00 pm ET	
V202408790	Treasury Services Training for Setting Limits and Approving Over-Limits for ACH and RDC Clients	Apr 10, 2024 12:00 pm - 1:00 pm ET	Aug 14, 2024 2:00 pm - 3:00 pm ET		
V202408800	Treasury Underwriting for ACH and Remote Deposit Captures Differentiating between Credit vs Deposit Underwriting	Mar 14, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET	Nov 06, 2024 12:00 pm - 1:00 pm ET	
V202411630	Trends in Human Trafficking and How Financial Institutions are Fighting Back	Apr 22, 2024 12:00 pm - 1:00 pm ET	Sep 13, 2024 12:00 pm - 1:00 pm ET		
202409903	Virtual Currency Bootcamp 301: The Risks of Virtual Currencies - Regulatory Requirements and Expectations	Feb 14, 2024 2:00 pm - 3:00 pm ET	Aug 28, 2024 12:00 pm - 1:00 pm ET		
V202409470	Wire Transfer Risks - Understanding and Mitigating Risk Exposure	Jan 25, 2024 12:00 pm - 1:00 pm ET	May 14, 2024 12:00 pm - 1:00 pm ET	Oct 21, 2024 12:00 pm - 1:00 pm ET	

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Fraud and Loss Mitigation

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
202411731	Anti-Money Laundering Bootcamp - Part 1: Principles of Money Laundering	Feb 29, 2024 12:00 pm - 1:00 pm ET	Jul 10, 2024 12:00 pm - 1:00 pm ET		
202411732	Anti-Money Laundering Bootcamp - Part 2: Training Front Line on Identifying Suspicious Activity	Feb 29, 2024 2:00 pm - 3:00 pm ET	Jul 10, 2024 2:00 pm - 3:00 pm ET		
202411733	Anti-Money Laundering Bootcamp - Part 3: Behind the Scenes of a Suspicious Activity Report (SAR)	Mar 01, 2024 12:00 pm - 1:00 pm ET	Jul 11, 2024 12:00 pm - 1:00 pm ET		
202411734	Anti-Money Laundering Bootcamp - Part 4: BSA/AML/OFAC Hot Topics	Mar 01, 2024 2:00 pm - 3:00 pm ET	Jul 11, 2024 2:00 pm - 3:00 pm ET		
V202411640	Behind the Scenes of a Suspicious Activity Report (SAR)	Apr 22, 2024 2:00 pm - 3:00 pm ET			
/202411720	BSA/AML/OFAC Hot Topics	Mar 25, 2024 12:00 pm - 1:00 pm ET	Jul 29, 2024 12:00 pm - 1:00 pm ET	Dec 09, 2024 12:00 pm - 1:00 pm ET	
/202411500	Card Payments Fraud and Risk Mitigation	Jun 17, 2024 2:00 pm - 3:00 pm ET	Oct 14, 2024 2:00 pm - 3:00 pm ET		
/202411340	Check Fraud Trends, Legal Impact And Mitigating Tools	Jan 31, 2024 2:00 pm - 3:00 pm ET	May 07, 2024 2:00 pm - 3:00 pm ET	Oct 01, 2024 2:00 pm - 3:00 pm ET	
/202411610	Cryptocurrency Fraud and BSA Impact	May 30, 2024 12:00 pm - 1:00 pm ET	Oct 11, 2024 12:00 pm - 1:00 pm ET		
V202411660	Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Apr 09, 2024 12:00 pm - 1:00 pm ET	Aug 20, 2024 12:00 pm - 1:00 pm ET		
202411741	Cyber Fraud Bootcamp - Part 1: Cryptocurrency Fraud and BSA Impact	Mar 05, 2024 12:00 pm - 1:00 pm ET	Aug 08, 2024 12:00 pm - 1:00 pm ET		
202411742	Cyber Fraud Bootcamp - Part 2: Cycle of Identification and Reporting Suspicious Cybercrime Activity	Mar 05, 2024 2:00 pm - 3:00 pm ET	Aug 08, 2024 2:00 pm - 3:00 pm ET		
202411743	Cyber Fraud Bootcamp - Part 3: Current Threat Intelligence Surrounding Business Email Compromise (BEC)	Mar 06, 2024 12:00 pm - 1:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET		

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Fraud and Loss Mitigation (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
B202411743	Cyber Fraud Bootcamp - Part 4: EFT Authorized vs. Unauthorized Fraud	Mar 06, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 2:00 pm - 3:00 pm ET		
W202411690	Cycle of Identification and Reporting Suspicious Cybercrime Activity	May 02, 2024 12:00 pm - 1:00 pm ET	Oct 07, 2024 12:00 pm - 1:00 pm ET		
W202408940	Debit Card Fraud Investigations	Mar 27, 2024 2:00 pm - 3:00 pm ET	Jul 30, 2024 12:00 pm - 1:00 pm ET	Nov 08, 2024 12:00 pm - 1:00 pm ET	
W202411420	Effective Customer Due Diligence and Suspicious Activity Monitoring	Jul 31, 2024 2:00 pm - 3:00 pm ET	Oct 17, 2024 12:00 pm - 1:00 pm ET		
W202411650	Effectively Training Your Front Line on Identifying Suspicious Activity	Mar 27, 2024 12:00 pm - 1:00 pm ET	May 20, 2024 12:00 pm - 1:00 pm ET	Aug 12, 2024 12:00 pm - 1:00 pm ET	Dec 04, 2024 12:00 pm - 1:00 pm ET
W202411710	EFT Authorized vs. Unauthorized Fraud	Jun 05, 2024 12:00 pm - 1:00 pm ET	Oct 28, 2024 12:00 pm - 1:00 pm ET		
W202411440	Fraud Incident Response: From Front-Line To Operations	Aug 29, 2024 2:00 pm - 3:00 pm ET	Nov 21, 2024 12:00 pm - 1:00 pm ET		
W202411600	Fraud Trends Impacting Community Banking	Feb 26, 2024 12:00 pm - 1:00 pm ET	Aug 07, 2024 12:00 pm - 1:00 pm ET	Dec 02, 2024 12:00 pm - 1:00 pm ET	



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Fraud and Loss Mitigation (continued)

Course N	umber and Title	Date 1	Date 2	Date 3	Date 4
W202411450	Fraud Trends: Checks, Wires, Debit Card, P2P, Synthetic Identify	Oct 16, 2024 2:00 pm - 3:00 pm ET			
W202411440	Fraudulent or Quick Response Scams: Understanding the Increased Threats	Nov 07, 2024 2:00 pm - 3:00 pm ET			
W202411400	Legal Obligations Under UCC - Check Forgeries, Alterations and Counterfeit Checks	May 22, 2024 2:00 pm - 3:00 pm ET	Aug 09, 2024 12:00 pm - 1:00 pm ET	Nov 15, 2024 12:00 pm - 1:00 pm ET	
W202409870	Online Account Application Fraud: Identification Prevention and Recovery	Feb 20, 2024 2:00 pm - 3:00 pm ET	Aug 19, 2024 2:00 pm - 3:00 pm ET		
W202411370	Payments Risk Management And Oversight: What Does This Mean?	Mar 18, 2024 ? 2:00 pm - 3:00 pm ET	Jul 18, 2024 12:00 pm - 1:00 pm ET	Dec 10, 2024 12:00 pm - 1:00 pm ET	
W202407390	Performing Regulation E Investigations in the Back Office: Best Business Practices investigations and notifications	Jan 24, 2024 2:00 pm - 3:00 pm ET	May 29, 2024 12:00 pm - 1:00 pm ET		
W202410710	Positive Pay: Using Technology to Mitigate Fraud	Mar 13, 2024 12:00 pm - 1:00 pm ET			
W202411590	Principles of Money Laundering	Feb 06, 2024 12:00 pm - 1:00 pm ET	May 15, 2024 12:00 pm - 1:00 pm ET	Sep 25, 2024 12:00 pm - 1:00 pm ET	
W202411780	Problem Asset Management: Principles and Practices	Feb 05, 2024 2:00 pm - 3:00 pm ET	May 13, 2024 2:00 pm - 3:00 pm ET	Sep 20, 2024 2:00 pm - 3:00 pm ET	
W202411550	Regulation CC Presumption of Alteration, ECIs and RDC Indemnity	Sep 16, 2024 2:00 pm - 3:00 pm ET	Dec 16, 2024 2:00 pm - 3:00 pm ET		
W202409840	Streamlining Your BSA High Risk Review Process	May 09, 2024 2:00 pm - 3:00 pm ET	Aug 22, 2024 12:00 pm - 1:00 pm ET	Dec 12, 2024 12:00 pm - 1:00 pm ET	
W202410910	The Rise of Debit Card Fraud: Investigating Debit Card App and Person to Person (P2P) Fraud	Feb 01, 2024 12:00 pm - 1:00 pm ET	Jul 24, 2024 12:00 pm - 1:00 pm ET		
W202411680	Wire Transfer Fraud Case Study	Jan 31, 2024 12:00 pm - 1:00 pm ET	Jun 18, 2024 12:00 pm - 1:00 pm ET	Nov 18, 2024 12:00 pm - 1:00 pm ET	

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About BankersHub

BankersHub was founded in 2012 by Financial Services professionals dedicated to educating and informing banks, credit unions, solution providers and consultants in the U.S. and around the globe. We deliver best practices, research insights, opinions, economic trends and consumer views through online education, virtual events and conferences, live streaming activities, and content development.

Our Mission

BankersHub is dedicated to connecting financial services professionals to their potential. We provide you the educational tools to build a stronger, more resilient, more competitive institution.

Our Guarantee

BankersHub works hard to meet a wide range of customer needs, expectations and circumstances. If you find that your experience fell short for any reason, please reach out and let us know. Our customer service team is here to help. BankersHub takes pride in the success of our customers.

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